

Resetting IVR Pin through e-Services

Settings

Welcome Bob Smith

Settings

Home > Settings

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Settings Your activity

Settings

Bob Smith
Bobs#1@yahoo.com
Last logged on Nov 6 2018

Alerts

✓ There are no alerts

I want to

Change IVR PIN 2

Update alien ID

Update contact information

Update correspondence preference

Update payment information

The following are the steps to
Change Your PIN Number:

1. Click on settings and select **Update**.
2. Go to Go to change IVR PIN and select
3. Select Yes
4. Enter in new four digit pin & confirm
5. Hit submit
6. Confirmation & Home

Change IVR PIN

Would you like to change your IVR PIN?

Yes No

Your PIN:

- PIN must be four digits long
- PIN must not be all the same digit
- PIN must not contain letters
- PIN must not be birth year
- PIN must not be birth month followed by birth day

Please enter your new four-digit PIN:

Confirm PIN

Submit

Cancel



Confirmation

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We will process your request to reset your IVR PIN within 24 hours.
When you call, you will be prompted to reset your PIN.

Home