Welcome

Resources for Washington businesses

Gain important insights about the SharedWork program and your local WorkSource business services teams for a competitive workforce advantage!

Thursday, Sept. 14 1:00 p.m. - 2:00 p.m. **SharedWork and WorkSource**





Goals for today



- 1. Learn how the SharedWork program supports Washington businesses and employees during uncertain times.
- 2. Discover what your local WorkSource business services teams have to offer that supports your business and employees.

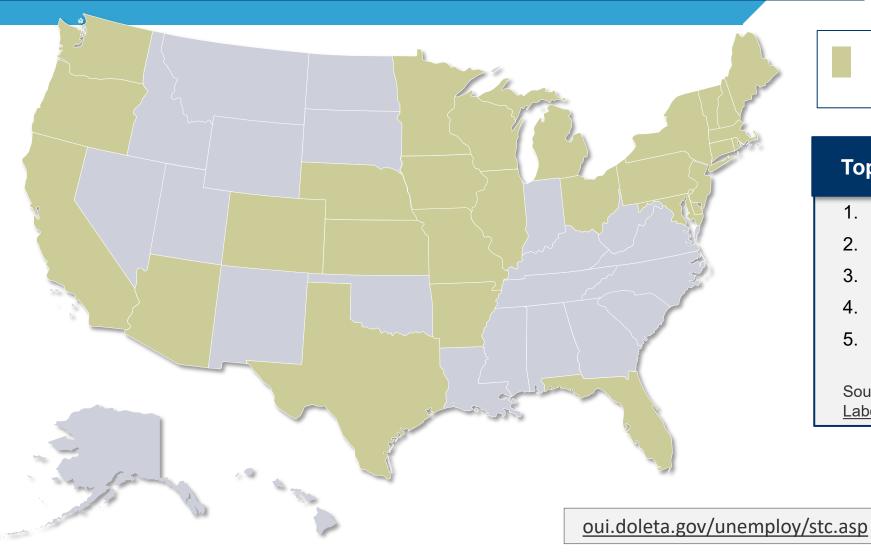




SharedWork - A proven business solution!

SharedWorkWA.com

States currently offering a Short-Time Compensation (STC) program



Offers Short-Time Compensation (STC) through Unemployment Compensation (UC) departments.

Top 5 reasons employers sign up:

- 1. Loss of contracts or reduction in work
- 2. Maintain employee morale
- 3. In response to an economic downtown
- 4. Reduce payroll costs
- 5. Reduce cost of hiring and training new employees

Sources: <u>IMPAQ International</u>, <u>U.S. Department of</u> <u>Labor Employment and Training Administration</u>

SharedWork in Washington

<u>SharedWork</u> is a voluntary employer assistance program that helps to stabilize employers and employees during a temporary economic setback.

- Employers reduce worker hours to save payroll costs, instead of cutting jobs.
- SharedWork pays employees a prorated percentage of unemployment insurance benefits.

"Employers who use this program as an alternative to reducing their workforce are better prepared to gear up quickly when the economy recovers. They are also spared the expense of recruiting, hiring and training new employees."

~ Norward J. Brooks, July 21, 1983

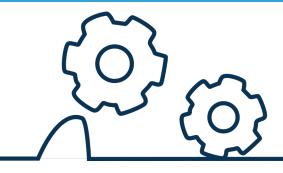


John D. Spellman (1926 – 2018), the 18th governor, serving from 1981 to 1985. He signed the SharedWork bill into law on May 16, 1983.

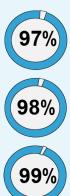


Norward J. Brooks, the first Black Commissioner at Employment Security Department, served 1974-1977 and 1981-1985.

SharedWork in Washington



In a survey of past employers who enrolled in Washington's SharedWork program:



SharedWork improved employee morale.

The program helped retain skilled workers.

Would recommend SharedWork to another employer.

Employer Requirements for SharedWork:

- 1. Must be a legally registered business in Washington state.
- 2. Must have an Employment Security Department (ESD) number.
- 3. Must have at least two permanent employees, who are not corporate officers, affected by a reduction in hours and wages.
- 4. Continue to provide same benefits to employees.

Employee Requirements for SharedWork:

- 1. All permanent (part-time and full-time) employees may participate in SharedWork.
- 2. Employee must have a valid UI claim worked at least 680 hours during their <u>base year</u> (includes all employment)
- 3. Must be able and available for all scheduled hours by SharedWork employer.

A temporary workforce reduction example



"We are a residential and commercial inspection company. There are less buyers that qualify, and, as a result, less inspections are being scheduled. Business goes down 18% and halts growth in all departments." ~ Ana Ramirez, Boggs Inspection Services, Lacey

Ana's business is experiencing a temporary economic downturn. She employs 8 individuals. Instead of letting go of employees, she enrolls in the SharedWork program and reduces the workweek.

In lieu of layoffs. Ana gets her SharedWork plan approved for fifty-two weeks. There is no cost to enroll, and plans can be renewed year after year.

Reduced workweek. An employer may reduce an employee's usual weekly hours of work from ten to fifty percent and the employee can receive the same percentage of unemployment benefits.

Summary. Employees would each receive wages from their employer, while also remaining eligible for up to 50 percent of their respective weekly benefit amount under SharedWork.



Washington Administrative Code (WAC): Chapter 192-250 Shared Work Program

Enrolling is fast, free and easy!



The employer calls SharedWork at 800-752-2500 option 3 to check business eligibility. The employer assigns a **SharedWork** representative (or two) and submits an Employer Plan Application and a Participant List. Once the employer plan is approved, each participant submits an **Employee Application** and can file weekly claims. The employee receives earned wages and a share of unemployment insurance benefits when hours are reduced.

The employer representative checks the weekly SharedWork Payments Report for accuracy.

A temporary workforce reduction example ctd.



"Once we signed onboard, employees felt a sense of relief that they didn't have to go look for another job to supplement their income, and they didn't feel that they had to compromise their loyalty and commitment to the company. When they had the hours, they are committed and dedicated, and when they are not, they understand that the work is going to come," said Ramirez.

40	HOURS	
HOURS	BENEFIT %	
36	10.0%	
35	12.5%	
34	15.0%	
33	17.5%	
32	20.0%	
31	22.5%	
30	25.0%	
29	27.5%	
28	30.0%	
27	32.5%	
26	35.0%	
25	37.5%	
24	40.0%	
23	42.5%	
22	45.0%	
21	47.5%	
20	50.0%	

How much will my employees get paid on SharedWork?

Example using 40-hour chart from the Employee payment calculation chart.

Employee usual work hours are 40 hours per week. The Unemployment Insurance (UI) weekly benefit amount (WBA) is \$800 per week, which is how much I would get if I were completely unemployed. I worked 20 hours for my employer. I will receive 50 percent of my WBA. If eligible, my SharedWork benefit payment would be \$400.



SharedWork testimonials

From the SharedWork industry panel May 23, 2023







"Before SharedWork some of our employees did leave just knowing that we would have reduced hours. We haven't seen that at all since we started SharedWork, and that was huge for us. We had a meeting to start with SharedWork, and there was some skepticism at first, but once it got going, it's been seamless and they've been so happy, our employees. We have been able to retain everybody through SharedWork, and that has been such a boon for us."

~ Carol Linge, Ed's Economy Roofing, Bush Prairie

"Once everyone got the paperwork done and into the routine of filing claims, it's been easy. They work the hours we have for them, and they do the Sharedwork claim for the difference. It helps stabilize their income. After two years, we added our inventory and service technicians. Six years ago, we added office staff, so now the whole company is on SharedWork. And we love it." ~ Brenda Stutzman, Dayco Heating and Air Conditioning, Kennewick

"It has helped us retain our employees and given us a bit of flexibility. Some weeks a particular department is busier and we need those employees full-time and some weeks it's slower, and they can take a day of workshare. As the business increases again, it's easier to jump back in to fully staffed and up to speed. It's strategic in multiple ways."

~ Michelle Dvorak, Pacific Northwest Title of Kitsap

SharedWork testimonials

From the SharedWork industry panel Feb. 21, 2023



"It has allowed us to maintain our staff count and service levels, while lowering our overhead during the temporary housing shift. Staff is appreciative of the plan option and receiving partial payment with a day out of the office."

~ Erin Crain, AVP/office administrator, Chicago Title of Washington, Everett



"SharedWork has given us a great amount of balance and flexibility to pivot and budget our expenses wisely. It's given the employees a sense of security. They know that we're doing this so that we don't have to take more dramatic measures, so there's massive relief of anxiety in that sense as well."

~ Jen Post, owner, Prestige Escrow, Woodinville



"It's really a good thing we have SharedWork or I could be at risk of losing the employees with whom I've invested thousands of dollars in training. My valued employees are part of our business family, and I don't want to lose them. During these ups and downs of the economy, it has been a lifesaver."

~ Suzette Jackson, VP/owner, NorthWest Granite & Flooring LLC, Whidbey Island

Two EASY ways to apply

Apply by eServices, electronic upload or fax

- Download the <u>Employer plan application</u> (pdf). If you need more space to add employee names, download the <u>Participant list</u> (Excel).
- Here you can <u>Upload all documents</u> directly to the SharedWork Unit, or Fax to 800-701-7754

Remember to:

- Include your company's name in the file name
- Sign and date all forms
- Obtain the signature for the collective bargaining agent, if applicable.

	yment Security D FON STATE re following information. Answer a		Submit thi	s form by far upload at	SharedWork AN APPLICATION x to 800-701-7754 or <u>SharedWork upload</u> ? Call 800-752-2500
1. Employment Sec	urity Department (ESD) num	ber:			
2. Business name:				your ESD tax staten	nent.
2. Business name:			DBA:		
Mailing address:				City:	
	State: ZIP c	ode:	County	r:	
sysical Location/Str	eet address (if different from n	nailing address):			
City:	5	State:	ZIP code:		County:
staff regarding the	<u>sentative</u> : An employer must employer plan and eligible of requests for information <u>wi</u>	employee claims	Employer rep	resentatives mu	ist report changes and
Primary employe	r representative:	Alt	ernate employe	r representativ	e:
Name:		Na	me:		
Job title:		Job	title:		

Phone

Fax:

Address

Ext

month/day/year

If not located at address above, provide location

-55

Ext

If not located at address above, provide location

5. Is your business experiencing an economic downturn?

7. How many employees are you submitting to participate in

9. How will you give advance notice to affected employees whose hours are or will be reduced?

SharedWork? (Complete the attached employer plan employee list below.) 8. Estimate how many jobs will be saved by using the SharedWork

6. What date did you or will you reduced hours?

If advance notice is not possible, please state

Address

Program

10. a) How many of your participating employees are union represented?

N/A

b) Employer union affiliation information (if applicable): The employer's SharedWork plan must be approved in writing by the collective bargaining agent for each affected collective bargaining agreement covering any affected employee. Approval signature(s) are required to process this application.

Union: Local:	Union: Local:
Phone: Ext.:	Phone: Ext.:
Authorized union representative name	Authorized union representative name
Print:	Print:
Signature:	Signature:

11. Your signature certifies that:

- · You have at least two permanent employees enrolled in the SharedWork plan.
- · Affected employees were hired on a permanent basis.
- Health benefits will continue to be provided under the same terms and conditions as when the affected employee worked their usual weekly hours, unless health benefits are changed for all your employees.
- Retirement benefits and contributions under defined plans will continue to be provided under the same terms and conditions as when the affected employees worked their usual weekly hours, unless retirement benefits are changed for all your employees.
- Paid vacation, holidays, and sick leave continue to be provided under the same terms and conditions as when the
 affected employees worked their usual weekly hours.
- You agree to furnish all reports and information necessary for proper administration of your SharedWork plan.
- Your participation is consistent with your obligations under federal and state law.
- If there are any changes to the information on this application or employee (participant) list, you will notify SharedWork program staff immediately.
- · You agree not to use SharedWork to subsidize seasonal employees during the off season.

Signature		Title:	Date:
	r, Proprietor, CEO, CFO, CO, GM, HR Mar		Date.

Apply online – quick and easy

Apply through eServices

If you have ever paid taxes online with EAMS (Employer Account Management Services), you must use the same SAW account.

secure.esd.wa.gov

Questions?

For help signing into eServices, see https://esd.wa.gov/unemployment/technical-support

SAW Help Desk 855-682-0785

Employment Security Department

Español

Sign in for eServices

Find answers to your questions about eServices accounts at esd.wa.gov/unemployment/technical-support

Avoid unemployment scams

Unemployment benefits are a target for scammers. They want to steal your username or password to take control of your claim by pretending to be ESD and sending you links to sign in on fake web pages that look real. When in doubt, go directly to esd.wa.gov and click the sign-in links

Protect yourself by checking out <u>esd.wa.gov/unemployment/unemployment-scams</u>.

Individuals

- Apply for unemployment benefits
- Submit a weekly claim
- Manage your unemployment benefits claim
- Restart a current claim
- Pay a benefit overpayment
 Look up your past wages

weekly claim, see our Alert.

What is SAW?

Username

Password:

Password

Sign in

Schedule a required WorkSource appointment

SecureAccess Washington (SAW)

Check to see if you have a SAW account

Having trouble signing in?

Having issues with the new two-step verification? For help filing your

Use your SecureAccess Washington (SAW) username and password

Employers: If you have ever paid taxes online with EAMS (Employer Account Management Services), you must use the same SAW account.

Employers

- Pay taxes
- Apply for SharedWork
- Apply for the Work Opportunity Tax Credit
 Manage your employees' unemployment claims
 - Send a secure message
 View and respond to correspondence
 - View and respond to correspond File an appeal
 - File an appea

Need an account?

If you haven't already, you must create and activate a SecureAccess Washington (SAW) account to use our online services. What is SAW?

Already have a SAW account?

SecureAccess Washington (SAW) is the protected sign-on service for much of Washington state government. You may already have access. <u>Check to see if you have a SAW account</u>



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We use SecureAccess Washington to protect your personal information



Contact SharedWork

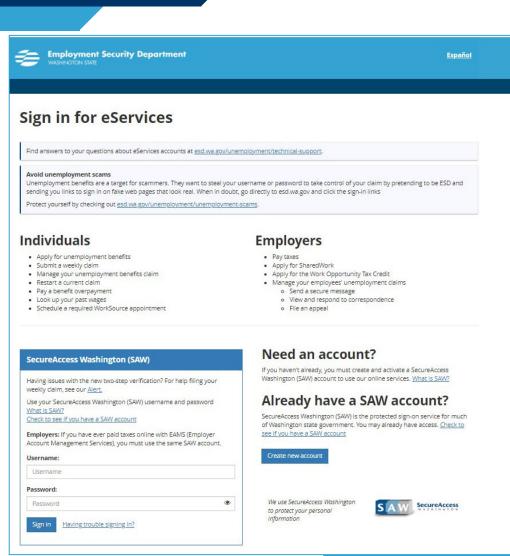
Employers can verify their eligibility in minutes and get answers by calling 800-752-2500 and choosing Option 3.

800-752-2500

8am to 4pm, Monday through Friday

- Option 1 Claims
- **Option 2 Existing Plans**
- **Option 3 New Plan Inquiry**
- Option 4 I was asked to call
- **Option 8 Spanish**

sharedworkplansect@esd.wa.gov



WORKSOURCE BUSINESS SOLUTIONS Partners in Talent Acquisition

Presenter: Hannah Schoepp, Statewide Local Veterans Employment Representative

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Employment Security Department WASHINGTON STATE



WorkSource is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. Washington Relay Service: 711

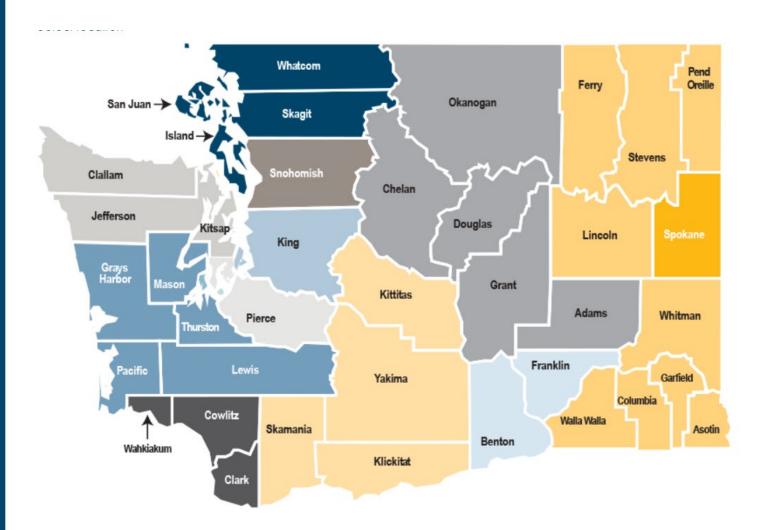
Presentation Overview

- WorkSource Business Services
- Virtual Business Services
- Partnership Resources









Employment Security Department WASHINGTON STATE

Statewide support

WorkSource is a partnership of organizations dedicated to developing a workforce with the skills your business needs

Business Service team members provide standard and customized solutions for your business

Dedicated Business Service Teams are here to support you

- Recruitment and retention
- Job fairs and hiring events
- Job postings and applicant screening



Employment Security Department



- Interview and training space
- Labor market information and forecasts
- Tax incentives and layoff aversion strategies



WorkSource Services





✓ Local WorkSource Offices Free interview spaces, on-site use of computers, fax, telephones, etc.

✓ Local WorkSource Partners Include staff from a variety of agencies, programs and partners

✓ Meet Local Job Seekers

Services for job seekers include help with resumes, interview skills and hiring events, both in-person and virtually



Virtual Services



Employment Security Department washington state

✓ WorkSourceWA.com

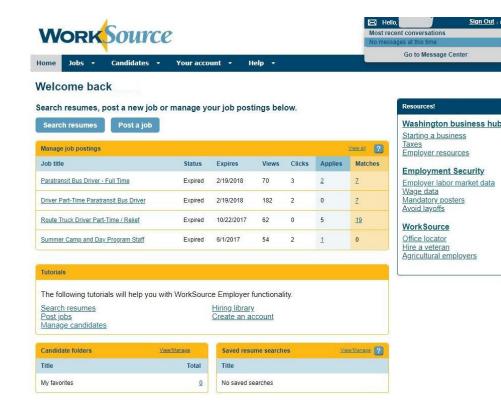
Free job postings and access to the Washington's largest talent database

✓ Virtual Job Fairs

Live events for employers and job seekers to meet and interview on the spot



Virtual Services





✓ WorkSourceWA.com

- Register for an Employer/Recruiter
 Account
- Post and manage job opportunities directly on the website
- Search for Talent via Resumes
- Manage Candidates
- Never a charge for recruiter accounts



Virtual Services





✓ Virtual Job Fairs

Provide an opportunity for you recruit, find and interview the talent you need from the convenience of your workplace

- State-of-the-art job match tools using the Brazen platform
- Professional representation of your company branding and job postings
- Never a charge to employers



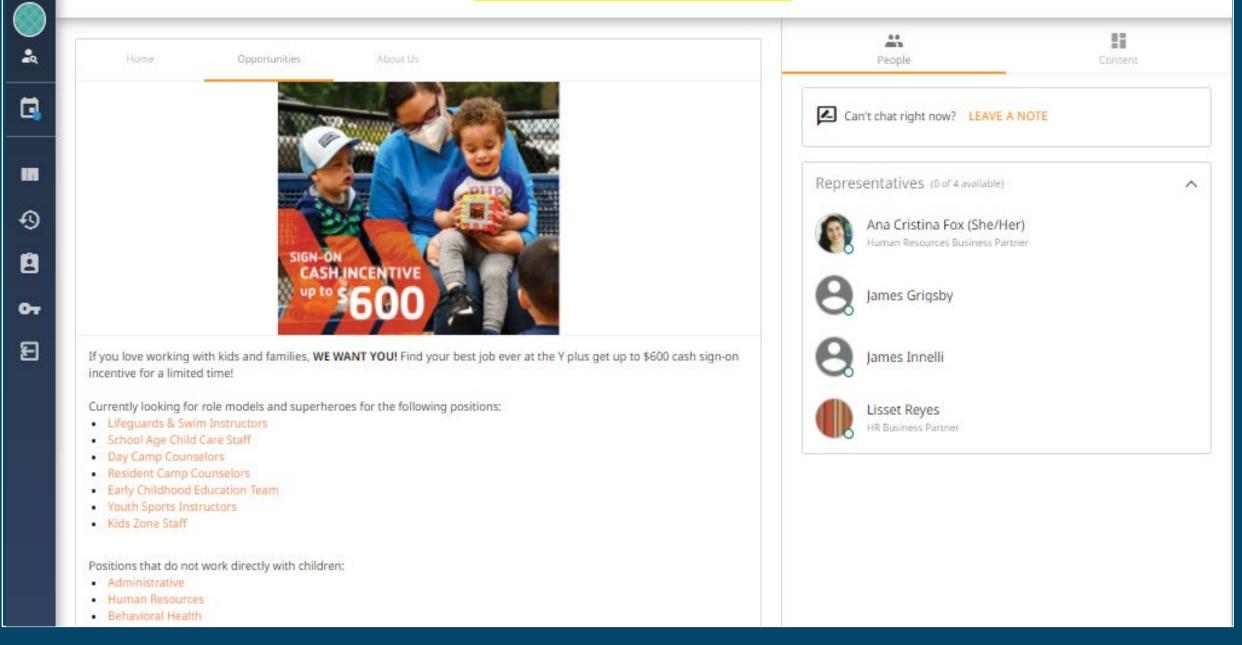


10-21 AL

Lobby



SAMPLE - OF EMPLOYER BOOTH



Hiring Veterans!

- Case Managers who work one on one with transitioning service members
- Training and education programs
- Veteran friendly hiring events
- Tax credits and incentives for hiring veterans





YesVets

- Statewide recognition for hiring veterans!
- Priority referrals to job fairs and hiring events
- A chance to win the Commissioners Employer of the Year award
- Over 1600 employers







HIRE Vets Medallion Program

• Federal recognition for hiring veterans!





Resources

- Overall job gain or loss by industry
- Unemployment rate information
- Data or trends about sectors or occupations
 that are seeking workers and where workers are
 seeking jobs
- Labor force growth





For further information, please contact: Hannah Schoepp, <u>hannah.schoepp@esd.wa.gov</u>







Visit our websites and contact us

ESD Business-Friendly Programs



https://esd.wa.gov/Sharedwork https://paidleave.wa.gov https://paidleave.wa.gov https://esd.wa.gov/employer-taxes/businesses-contact https://wacaresfund.wa.gov https://esd.wa.gov/labormarketinfo https://worksourcewa.com



- 1-855-829-9243 UI Account Management Center employer option 3 1-833-318-6022 – Weekly UI claims center
- 1-833-717-2273 Paid Family and Medical Leave (PFML)
- 1-800-752-2500 SharedWork Program New inquiry option 3
- 1-833-572-8421 Labor Market Information
- 1-844-227-3492 WA Cares Fund

Next webinar

Resources for Washington businesses

Gain important insights about SharedWork and how to find labor market information for a competitive workforce advantage!



Register now!

Next statewide webinar

Resources for Washington businesses

Gain important insights from business leaders who utilize SharedWork for a competitive workforce advantage!

Tuesday, Sept. 19 11:45 a.m. - 1:30 p.m. SharedWork Industry Panel







Employment Security Department WASHINGTON STATE

Register now!

THANK YOU

Employment Security Department WASHINGTON STATE



A proud partner of the American **Job**Center network

WorkSource is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. Washington Relay Service: 711

Thank you for joining us today



