

تقديم الخدمات الإلكترونية للمطالين

الخدمات الإلكترونية هي موقع الويب الأمان التابع لـ Employment Security Department (إدارة الأمان الوظيفي) للتقدم بطلب للحصول على إعانات البطالة، وتقديم المطالبات الأسبوعية، والوصول إلى معلومات بشأن الفوائد الخاصة بك.

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ما يمكنك القيام به من خلال الخدمات الإلكترونية

- التقدم للحصول على الميزات.
- تقديم المطالبات الأسبوعية.
- الحصول على معلومات بشأن الإعانات الخاصة بك، بما في ذلك المبلغ الذي ستدفعه وما إذا كنا قد عالجتنا دفعتك.
- قراءة الرسائل منا.
- تغيير معلومات الاتصال الخاصة بك.
- التسجيل لإجراء إيداع مباشر أو عبر بطاقة خصم.
- التحقق من رصيد المدفوعات الزائدة الخاصة بك وسدادها.
- تغيير "رقم التعريف الشخصي" (Personal Identification Number, PIN) لنظام الهاتف الخاص بنا.
- طلب اقتطاع ضريبة الدخل الفيدرالية أو عدم اقتطاعها من الميزات الخاصة بك.
- التقدم للحصول على ميزات التدريب.
- الرد على طلبات الحصول على مزيد من المعلومات (أسئلة تقصي الحقائق).
- إرسال سؤال إلينا.
- البحث عن أجورك السابقة.

إنشاء حساب

لإنشاء حساب خدمات إلكترونية، حدد *Sign in or create account* (تسجيل الدخول أو إنشاء حساب) من esd.wa.gov.

1. ستحتاج إلى تسجيل الدخول باستخدام حساب SecureAccess Washington (SAW). إذا كنت قد قمت بإنشاء حساب على WorkSourceWA.com أو أي خدمات أخرى تابعة للولاية، يمكنك استخدام اسم المستخدم وكلمة المرور أنفسهما.

إذا لم يكن الأمر كذلك، فحدد *Create new account* (إنشاء حساب جديد) واتبع التعليمات. يلزم توفير عنوان بريد إلكتروني.

Sign in for eServices

Individuals

- Apply for unemployment benefits
- Submit a weekly claim
- Manage your unemployment benefits claim
- Restart a current claim
- Pay a benefit overpayment
- Look up your past wages

Employers

- Pay taxes
- Manage your employees' unemployment claims
- Send a secure message
- View and respond to correspondence
- File an appeal

SecureAccess Washington (SAW)

Use your SecureAccess Washington (SAW) username and password
[What is SAW?](#)

Employers: If you have ever paid taxes online with EAMS (Employer Account Management Services), you must use the same SAW account.

Username:

Password:

Sign in

[Trouble signing in?](#)

Need an account?

If you haven't already, you must create and activate a SecureAccess Washington (SAW) account to use our online services. [What is SAW?](#)

Check to see if you already have a SAW account

Create new account

We use SecureAccess Washington
to protect your personal
information



2. بعد إنشاء الحساب، يجب عليك تفعيله. حدد الرابط الذي تلقينته عبر البريد الإلكتروني.



Select the link to [activate your eServices account](#). If you activate your account using a different device, such as a cellphone, be sure to refresh your computer monitor before entering your username and password.

This is a system generated message. Please **do not** reply to this email.

Sincerely,

The Washington State Employment Security Department

3. بعد ذلك، حدد *For yourself* (لنفسك) و زر *Continue* (استمرار).

Employment Security Department
WASHINGTON STATE

Español

Sign out

eServices

You're almost there!

Are you signing in for yourself or for an employer? Please select one.

▶ For yourself

OR

▶ For an employer

SAW SecureAccess
WASHINGTON

Update your SAW profile and access services from other government offices by visiting SecureAccess Washington

4. حدد *Verify my identity* (التحقق من هويتي).

Employment Security Department
WASHINGTON STATE

Español

Sign out

eServices

You're almost there!

Are you signing in for yourself or for an employer? Please select one.

▼ For yourself

To protect your personal information, we must verify your identity.
We will need to do this only once.

Verify my identity

OR

▶ For an employer

SAW SecureAccess
WASHINGTON


Update your SAW profile and access services from other government offices by visiting SecureAccess Washington

سيتمكن عليك تقديم معلوماتك الشخصية، بما فيها رقم Social Security (الضمان الاجتماعي) والعنوان وتاريخ الميلاد.

6. إذا كنت بحاجة إلى المساعدة بشأن التسجيل، فاتصل بالرقم 855-682-0785.

التقدم للحصول على الميزات

حدد (التقدم للحصول على إعانات البطالة أو إدارة المطالبات الحالية والسابقة) Apply for unemployment benefits or manage your current and past claims (التقدم للحصول على



Employment Security Department
WASHINGTON STATE

[Español](#)

[Sign out](#)

eServices

Update your SAW profile and access services from other government offices by visiting [SecureAccess Washington](#)

For yourself

[Apply for unemployment benefits or manage your current and past claims](#)

[Send us a secure message](#)

- Ask us a question through a secure messaging service

[Look up your past wages](#)

- See and print your Washington wages from the past two years

For an employer

Almost there! To access any eServices, you must finish your online setup by creating an account in EAMS (Employer Account Management System). **Use the same username and password you used to create your SecureAccess Washington account.** Once you have finished, return to this page to see the eServices available to you.

If you already have an EAMS account, to access eServices you need to "request access to locked services" in EAMS. See directions in the link below.

[Find out more about creating an account in EAMS.](#)

[Apply for the WOTC \(Work Opportunity Tax Credit\)](#)

- Submit applications and documentation
- Check the status of applications
- Print certifications

بعد ذلك سنطرح عليك أسئلة. حدد *Next* (التالي) للمتابعة إلى الشاشة التالية. حدد *Save* (حفظ) لحفظ الطلب الخاص بك و عد في وقت لاحق.

Submit an application

Home > Submit an application

Application for unemployment benefits

Your profile

- Certification
- Certification cont'd

Your profile

Read and certify

Save and continue button
You don't have to complete the entire application all at once. But if you don't type anything for 15 minutes, the application will time out and you will lose your information. Be sure to choose the *Save and continue* button.

If you choose not to continue this application, we will discard it on Saturday.

Get a confirmation number!
Be sure to get a confirmation number proving you submitted your application. If you exit the application before receiving a confirmation number, you will lose any information you entered and you'll have to start over. You will also need the number if you exit and return to the application later.

When to apply
Your unemployment benefits claim will start Sunday of the week you apply. If you don't want to start your claim yet, wait to apply until the week (Sunday through Saturday) you want your claim to start.

Save Cancel Previous Next

عندما تصل إلى شاشة *Contact information* (معلومات الاتصال)، اكتب عنوانك. حدد زر *Check address* (التحقق من العنوان) في الزاوية العلوية اليمنى من الشاشة للتحقق من صحة عنوانك.

Submit an application

Home Submit an application

Application for unemployment benefits

Your profile

Certification cont'd
Certification cont'd
Your Identity
Driver's license
Benefits in other states
Injury or illness
Federal jobs
Military jobs
Work in other states
Claim start date
Anti-harassment
Contact information

Your profile

Contact information

Mailing address USA Check address

Street Required

Street 2

Unit type Unit # City

WASHINGTON ZIP County

Attention: In care of...

Do you have a physical address that is different than your mailing address? Yes No

How can we make sure you receive important information from us? Required

If we need to talk to you or leave a detailed message, how may we contact you?

Contact permission Required Email

Primary phone USA Area Phone number Permission to leave voice mail? Yes No

Save Cancel Previous Next

اختر من قائمة العناوين. في معظم الحالات، ستحدد العنوان الذي تم وضع علامة *Suggested* (مقترح) عليه، وهو العنوان المعترف به من قبل U.S. Postal Service (خدمة البريد الأمريكية).

Check address

Country USA

Street 212 MAPLE PARK AVE SE

Street 2

Unit type

Unit #

City OLYMPIA

State WASHINGTON

Zip 98501-0000

County

Attention

Address needs to be verified

Choose one

Select Original address 212 MAPLE PARK AVE SE OLYMPIA WA 98501

Select Suggested address 212 MAPLE PARK AVE SE OLYMPIA WA 98501-2347

Cancel

لإدخال وظيفتك، عليك أولاً تحديد Search occupation (زر البحث في الوظائف).

Submit an application

Home Submit an application

Application for unemployment benefits

Your profile
Your employers
Your occupation
Occupation code

Your occupation

Occupation

What was your primary occupation during the base year?
Click "Search occupation."

Primary occupation

Are you going to continue to look for work in this occupation?

Please click 'Search occupation'

Search occupation

Yes No

Required

Save Cancel Previous Next

في الجانب الأيسر، أدخل المسمى الوظيفي الخاص بك وحدد Search (بحث). على الجانب الأيمن، سترى قائمة بالوظائف. حدد المسمى الوظيفي الأكثر ملاءمة لوظيفتك.

Search occupation codes

First: Search for a job title.

Single words or short phrases work best.

auto mechanic

Search

Next: Choose one for details, then press "OK."

Filter

1 - 10 of 60

Code	Occupation
17-2121.01	Marine Engineers
17-2141.00	Mechanical Engineers
17-2199.05	Mechatronics Engineers
17-3013.00	Mechanical Drafters
17-3023.01	Electronics Engineering Technicians
17-3024.00	Electro-Mechanical Technicians
17-3024.01	Robotics Technicians
17-3027.00	Mechanical Engineering Technicians
25-1032.00	Engineering Teachers, Postsecondary
25-1194.00	Vocational Education Teachers, Postsecondary

1 - 10 of 60

Cancel

قبل تقديم طلبك، يمكنك الرجوع ومراجعة إجاباتك عن طريق تحديد الأزرار الموجودة على الجانب الأيسر من الشاشة.

عند الانتهاء من الإجابة عن كل الأسئلة، حدد زر *Submit* (تقديم).
اكتب رقم التأكيد الخاص بك وقرأ التعليمات المهمة التالية.

التنقل في الخدمات الإلكترونية

بمجرد إنشاء المطالبة وتسجيل الدخول إلى الخدمات الإلكترونية، ستنتقل شاشتك إلى عرض *Summary* (الملخص) بشكل افتراضي. يشير النص الأزرق إلى وجود رابط تشعبي. حدد *UI claim* (رابط مطالبة التأمين ضد البطالة)...

Home

Home

About me [Update](#) **Alerts** **I Want To**

Last logged on Mar 20 2017

There is 1 unread message

Change federal withholding preference

Send us a message

Update union information

Summary Online activity Notices/letters Name/address 1099s

My accounts [All accounts](#)

UI claim

Claim ID

Benefit year begin Sep 24 2017

Benefit year ending Sep 22 2018

Weekly benefit amount \$269.00

Status Active

We need more information from you

...لعرض مطالبتك الحالية والاطلاع على الميزات التي تم دفعها لك. يشير "UI" إلى unemployment insurance (التأمين ضد البطالة).

UI claim

Home UI claim

Account **Account alerts** **I want to**

We need more information from you

Restart my claim to begin filing again

Register for training benefits

Request standby

Weeks summary Decisions status Benefits Online activity Notices/letters Report change

Weeks summary [Filter](#)

Week ending	Status	Weekly benefit amount	Deductions	Intercepts	Benefits paid	Payment date
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حدد علامة التويب *Online activity* (النشاط عبر الإنترنت) لعرض قائمة المهام التي أكملتها أو تحتاج إلى إكمالها في الخدمات الإلكترونية.

The screenshot shows the 'UI claim' dashboard with the 'Online activity' tab selected in the navigation bar. The dashboard is divided into several sections:

- Account:** Displays the phone number ***.**.3658 and a right-pointing arrow.
- Account alerts:** Shows a warning icon and the message 'We need more information from you'.
- I want to:** Lists three actions: 'Restart my claim to begin filing again', 'Register for training benefits', and 'Request standby'.
- Navigation Bar:** Contains tabs for 'Weeks summary', 'Decisions status', 'Benefits', 'Online activity' (selected), 'Notices/letters', and 'Report change'.
- Needs your attention:** Shows 'Nothing at this time'.
- Submitted:** Shows 'Nothing new at this time'.
- Processed:** Shows 'Nothing new at this time' and a link for 'All online activity'.

حدد علامة التويب *Notices/letters* (الإخطارات/الخطابات) لعرض الخطابات والإخطارات غير المقروءة.

The screenshot shows the 'UI claim' dashboard with the 'Notices/letters' tab selected in the navigation bar. The dashboard is divided into several sections:

- Account:** Displays 'UI claim' and a right-pointing arrow.
- Account alerts:** Shows a warning icon and the message 'We need more information from you'.
- I want to:** Lists three actions: 'Restart my claim to begin filing again', 'Register for training benefits', and 'Request standby'.
- Navigation Bar:** Contains tabs for 'Weeks summary', 'Decisions status', 'Benefits', 'Online activity', 'Notices/letters' (selected), and 'Report change'.
- Unread notices:** Shows 'No unread messages' and a link for 'All notices'.
- Unread letters:** Shows 'No unread letters' and a link for 'All letters'.

تقديم مطالبة أسبوعية

حدد الرابط الأزرق التشعبي المكتوب فيه *You have a weekly claim to file* (لديك مطالبة أسبوعية لتقديمها). يمكنك العثور على هذا الرابط ضمن عرض *Summary* (الملخص) ، على النحو الموضح أدناه. إذا قمت بتحديد *UI claim* (مطالبة التأمين ضد البطالة)...

The screenshot shows the 'Home' page of the UI claim system. The page is divided into several sections:

- Home:** A blue header with a home icon and the text 'Home'.
- About me:** A section with a profile icon, an 'Update' button, and the text 'Last logged on Oct 17 2017'.
- Alerts:** A section with a flag icon and two alerts: 'There are 2 unread messages' and 'There are 4 unread letters'.
- I Want To:** A section with a list icon and three actions: 'Change federal withholding preference', 'Send us a message', and 'Update union information'.
- Summary:** A horizontal navigation bar with tabs for 'Summary', 'Online activity', 'Notices/letters', 'Name/address', and '1099s'.
- My accounts:** A section with a checkmark icon and a list of accounts. A red box highlights the 'UI claim' link. Below it, a table shows details for the claim:

Claim ID	.
Benefit year begin	Sep 3 2017
Benefit year ending	Sep 1 2018
Weekly benefit amount	\$269.00
Status	Active

A red box also highlights a warning message: 'You have a weekly claim to file'.
- All accounts:** A button in the top right corner of the 'My accounts' section.

...فستعثر أيضًا على رابط المطالبة الأسبوعية في أعلى الشاشة *Account alerts* (ضمن تنبيهات الحساب).

The screenshot shows the 'UI claim' page. The page is divided into several sections:

- UI claim:** A blue header with a home icon and the text 'UI claim'.
- Account:** A section with a list icon and the text 'UI claim 4'.
- Account alerts:** A section with a flag icon and three alerts: 'There are 2 unread messages', 'There are 3 unread letters', and a warning message: 'You have a weekly claim to file' (highlighted with a red box).
- I want to:** A section with a list icon and two actions: 'Register for training benefits' and 'Request standby'.
- Weeks summary:** A horizontal navigation bar with tabs for 'Weeks summary', 'Decisions status', 'Benefits', 'Online activity', 'Notices/letters', and 'Report change'.
- Weeks summary:** A section with a calendar icon and a table with columns: 'Week ending', 'Status', 'Weekly benefit amount', 'Deductions', 'Intercepts', 'Benefits paid', and 'Payment date'. A 'Filter' button is in the top right corner.

اختر الأسبوع الذي تريد المطالبة به. إذا فاتك أسبوع، يمكنك البدء من حيث توقفت والمتابعة.

Home

Home > Request

Your claim options

You have at least one weekly claim to submit.

Select "Continue with Sep 03 2017 to Sep 09 2017" if you want to submit:

- Your first weekly claim;
- All weekly claims since the last time you submitted a weekly claim; or
- All weekly claims since you restarted your claim.

Otherwise, restart your claim by selecting one of the buttons under "Restart using a different week." If you do this, you will submit all weekly claims since the week you select. **You won't be able to submit weekly claims for prior weeks.**

Continue where I left off:

Continue with Sep 03 2017 to Sep 09 2017

Restart using a different week:

Submit for Oct 15 2017 to Oct 21 2017

Submit for Sep 17 2017 to Sep 23 2017

بعد ذلك سنطرح عليك أسئلة. للحصول على الميزات، يجب أن تكون قادرًا على العمل، ومتاحًا للعمل، وتكمل ثلاثة أنشطة للبحث عن وظيفة على الأقل كل أسبوع.

Weekly claim

Home > Request > Weekly claim

Weekly claim

Weekly claim

How to submit

Weekly claim

How to submit

The following questions apply only to Sunday, Sep 3 2017 to Saturday, Sep 9 2017.

If you worked from Sunday, Sep 3 2017 to Saturday, Sep 9 2017, you:

- Must report your hours and earnings, even if you haven't been paid yet.
- Must tell us how much you are getting paid before deductions.
- May be required to tell us which days you worked.

If we require you to look for work, you can enter your job search activities in this weekly claim. You must also record them in a paper job search log. We may ask to see your log at any time. If you don't have it when we ask, we might deny your benefits, and you might have to repay any benefits you received.

Answer all questions carefully before selecting "Submit."
After you hit "Submit," you'll get a message that your claim has been submitted. If you don't see it, try again.

Cancel Previous Next

يمكنك إدخال أنشطة البحث عن الوظيفة على الإنترنت، بما فيها جهات الاتصال لدى صاحب العمل وورش العمل التي تحضرها في مراكز
توظيف WorkSource. حدد *Add contact* (إضافة جهة اتصال).

Weekly claim

Home > Request > Weekly claim

Weekly claim


- Weekly claim
- How to submit
- Fraud warning
- Paid time off
- Pay after last day worked
- Work for other employers
- Self-employment
- Jury duty
- Workers' compensation
- Retirement pay
- School and training
- Able and available
- Job search
- Job search log

Weekly claim

Job search questions for Sunday, Sep 3 2017 to Saturday, Sep 9 2017

If we require you to look for work, you can enter your job search activities in this weekly claim. You must also record them in a paper job search log. We may ask to see your log at any time. If you don't have it when we ask, we might deny your benefits, and you might have to repay any benefits you received.

Job search log for Sunday, Sep 3 2017 to Saturday, Sep 9 2017

Employer or WorkSource activity	Position	Activity	Contact date
 Add contact			

Cancel Previous Next

عندما تقوم بإدخال جهة اتصال لصاحب العمل، يجب عليك تقديم رمز الوظيفة الأكثر ملاءمة للمنصب. حدد *Search occupation* (البحث عن وظيفة) للحصول على قائمة بالمسميات الوظيفية.

حدد *Search employers* (البحث عن أصحاب العمل) للعثور على صاحب العمل الخاص بك.

احتفظ بنسخة من سجل البحث عن وظيفة. قد يُطلب منك أن تقدم لنا دليلاً على عمليات البحث التي أجريتها.

Job search questions for Sunday, Jul 31 2016 to Saturday, Aug 6 2016

What date was this contact made?

Was this an in-person job search activity provided through WorkSource? Yes No

What type of employer contact was this?

Position information

Occupation code Required

What was the position?

Employer information

Employer or WorkSource activity

Country

Street

Street 2

Unit type Unit number City

State ZIP code County

Additional employer information

Email

Website

Newspaper

Job reference number

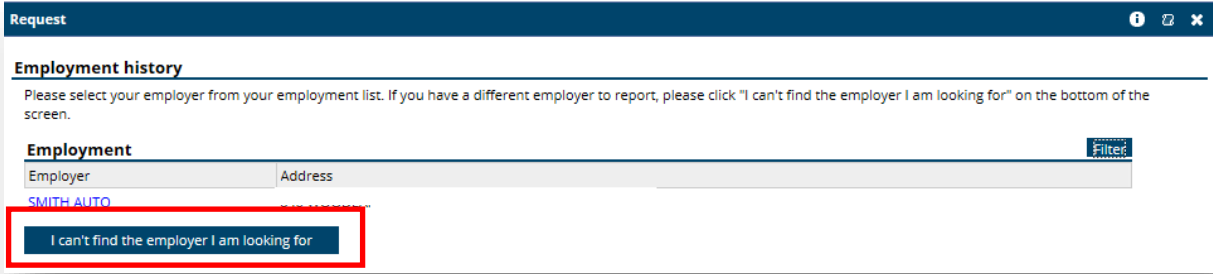
Name of person contacted

Title of person contacted

Country code Area code Phone number Extension

Contact's phone number

أخبرنا بعدد الساعات التي عملتها خلال الأسبوع، إن وُجدت. وأبلغ عن أي أجور حصلت عليها، حتى لو لم يتم الدفع لك إلا في وقت لاحق. للإبلاغ عن الأجر، حدد أولاً صاحب العمل من القائمة المتوفرة أو اختر *I can't find the employer I'm looking for* (لا أستطيع العثور على صاحب العمل الذي أبحث عنه) لإدخال صاحب عمل آخر.



Request

Employment history

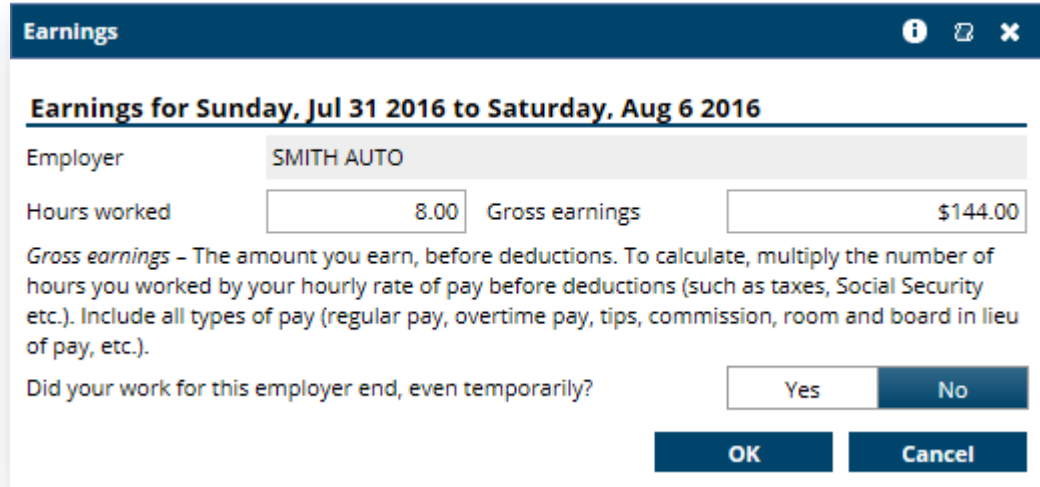
Please select your employer from your employment list. If you have a different employer to report, please click "I can't find the employer I am looking for" on the bottom of the screen.

Employment Filter

Employer	Address
SMITH AUTO	

I can't find the employer I am looking for

حدد اسم صاحب العمل لإدخال أرباحك وساعات عملك. عند الإبلاغ عن الدخل، أخبرنا بالمبلغ الذي كسبته قبل خصم أي ضرائب.



Earnings

Earnings for Sunday, Jul 31 2016 to Saturday, Aug 6 2016

Employer	SMITH AUTO		
Hours worked	8.00	Gross earnings	\$144.00

Gross earnings - The amount you earn, before deductions. To calculate, multiply the number of hours you worked by your hourly rate of pay before deductions (such as taxes, Social Security etc.). Include all types of pay (regular pay, overtime pay, tips, commission, room and board in lieu of pay, etc.).

Did your work for this employer end, even temporarily? Yes No

OK **Cancel**

عند الانتهاء من الإجابة عن كل الأسئلة، حدد *Submit* (تقديم).

Weekly claim

Home > Request > Weekly claim

Weekly claim

- Weekly claim
- How to submit
- Fraud warning
- Paid time off
- Pay after last day worked
- Work for other employers
- Hours and earnings
- Self-employment
- Jury duty
- Workers' compensation
- Retirement pay
- School and training
- Able and available
- Job search
- Job search log
- Refused work
- Summary
- Submit**

Submit

Select the "Submit" button to submit this weekly claim.

Cancel Previous Submit

التسجيل لإجراء إيداع مباشر أو الحصول على بطاقة دائن
ضمن العرض Summary (المخلص) ، اختر Update (تحديث) بجانب About me (معلومات عني).

The screenshot shows the 'Home' page of a user interface. At the top, there is a navigation bar with a hamburger menu icon and the word 'Home'. Below this, there is a sub-navigation bar with a home icon and the word 'Home'. The main content area is divided into three sections: 'About me', 'Alerts', and 'I Want To'. The 'About me' section has a red box around the 'Update' button. The 'Alerts' section shows 'There is 1 unread message'. The 'I Want To' section lists several options: 'Change federal withholding preference', 'Send us a message', and 'Update union information'. Below these sections is a horizontal menu with tabs for 'Summary', 'Online activity', 'Notices/letters', 'Name/address', and '1099s'. The 'Summary' tab is selected. Below the menu is a section titled 'My accounts' with a sub-section for 'UI claim'. The 'UI claim' section displays the following information: Claim ID, Benefit year begin (Sep 24 2017), Benefit year ending (Sep 22 2018), Weekly benefit amount (\$269.00), and Status (Active). There is a warning icon and the text 'We need more information from you' at the bottom of the 'UI claim' section.

ضمن I want to, select Update payment information (أرغب في، حدد تحديث معلومات الدفع).

The screenshot shows the 'About me' page of a user interface. At the top, there is a navigation bar with a hamburger menu icon and the word 'About me'. Below this, there is a sub-navigation bar with a home icon and the words 'Home' and 'About me'. The main content area is divided into three sections: 'About me', 'Alerts', and 'I want to'. The 'About me' section has a red box around the 'Update' button. The 'Alerts' section shows 'There are no alerts'. The 'I want to' section lists several options: 'Change IVR PIN', 'Update alien ID', 'Update contact information', 'Update correspondence preference', and 'Update payment information'. The 'Update payment information' option is highlighted with a red box. Below these sections is a horizontal menu with tabs for 'Current e-Services activity' and 'Last e-Services activity'. The 'Current e-Services activity' section shows 'Sep 27 2017 16:38:28' and 'Initial claimant filing'. The 'Last e-Services activity' section shows 'Mar 20 2017 15:48:34' and 'There is no activity'.

للتسجيل لإجراء إيداع مباشر، أجب بـ Yes (نعم) عن السؤال الأول: Do you wish to provide your bank information so that your benefit payments will be automatically direct deposited into your account (هل ترغب في تقديم معلوماتك المصرفية بحيث يتم إيداع مدفوعات الميزات الخاصة بك تلقائيًا في حسابك؟)

سيُطلب منك بعد ذلك تقديم تفاصيل حسابك المصرفي. بعد تقديم معلومات حسابك، حدد **Submit** (تقديم).

Update contact information

Home > About me > Update contact information

Update payment information

Our records indicate that you do not have a bank account in our system.

Do you wish you provide your bank information so that your benefit payments will be automatically direct deposited into your account?

Yes No

I am granting the Unemployment Insurance Agency permission to credit my account.

Yes No

Account Holder's Name

Bank Account Type
 Required

Routing Number

Name of Bank

Account Number

Confirm Account Number

إذا كنت تفضل أن يتم دفع الميزات الخاصة بك إلى بطاقة الخصم، فحدد No (لا) للإجابة عن السؤال الأول، و Yes (نعم) للإجابة عن السؤال الثاني: Would you like us to deposit your benefit payments into a debit card (هل تريد إيداع مدفوعات الميزات الخاصة بك في بطاقة الخصم؟) ثم حدد Submit (تقديم).

Update contact information

Home > About me > Update contact information

Update payment information

Our records indicate that you do not have a bank account in our system.

Do you wish you provide your bank information so that your benefit payments will be automatically direct deposited into your account?

Yes No

Would you like us to deposit your benefit payments into a debit card?

Yes No

You will receive your debit card in a plain white envelope. When you receive it, follow the instructions to activate your card.

إرسال رسالة أو الرد عليها

لإرسال رسالة جديدة إلى مركز المطالبات، حدد الرابط *Send us a message* (إرسال رسالة إلينا) ضمن *I want to* (أرغب في).

The screenshot shows the 'Home' page of a user interface. The main navigation bar includes 'Home' and a home icon. The 'I Want To' section contains a red box around the 'Send us a message' link. The 'My accounts' section displays a 'UI claim' card with the following details:

Benefit year begin	
Benefit year ending	sep 22 2016
Weekly benefit amount	\$269.00
Status	Active

A warning icon and text 'We need more information from you' are also present.

عند إرسال رسالة جديدة، ستظهر لك الشاشة التالية. حدد *Send us a message* (إرسال رسالة إلينا) ضمن *Message type* (نوع الرسالة)، وأضف موضوعًا واكتب رسالتك.

لتضمين مرفق، حدد زر *Add* (إضافة) الموجود على يمين *Attachments* (المرفقات). أضف وصفاً للمستند وقم بتحميله من الكمبيوتر لديك.

The screenshot shows the 'Send Message' form. The form includes the following fields and elements:

- Customer:** A text input field.
- Message Type:** A dropdown menu with 'Other' selected.
- Subject:** A text input field with a 'Required' label.
- Message:** A large text area with a 'Required' label.
- Attachments:** A section with an 'Add' button and a table with columns 'Name', 'Description', 'Size (Kb)', and 'Sent'.
- Buttons:** 'Submit' and 'Cancel' buttons at the bottom right.

للرد على رسالة أرسلناها لك، حدد علامة التبويب Notices/letters (الإخطارات/الخطابات). ثم حدد All notices (كل الإخطارات) على يمين Unread notices (الإخطارات غير المقروءة).

Home

About me Update Alerts I Want To

There is 1 unread message

Change federal withholding preference

Send us a message

Update union information

Summary Online activity Notices/letters Name/address 1099s

Unread notices All notices Unread letters All letters

Your Benefits Right and Responsibilities No unread letters

سترى قائمة بالإخطارات الخاصة بك، إن وُجدت. للرد على أحدها، حدد سطر الموضوع.

Messages

Home Messages

Unread⁰ Inbox Outbox

Inbox Mark all as read

Posted	Subject	For	Id	Name	Week ending	Delete
Sep 27 2017	Your Benefits Right and Responsibilities					Delete

بعد ذلك، حدد زر Reply (رد) في الزاوية العلوية اليمنى ضمن الإخطار.

Your Benefits Right and Responsibilities

Home Messages Your Benefits Right and Responsibilities

Reply Delete

Presentation of Benefit Rights

Name

Received: Wednesday, Sep 27, 2017 5:10:08 PM
Subject: Your Benefits Right and Responsibilities

Your responsibilities as an unemployment claimant

You're responsible for understanding this important information.

Don't reply to this email! We won't receive it.

If you have questions, log into eServices and go to your outbox to submit a question or call the claims center at 800-318-6022.

How much you'll be paid

Your claim is based on all your work and earnings from 4/1/2016 to 3/31/2017. We estimate that you should receive \$269 each week for up to 26 weeks, for a total of up to \$6994.

We're sending you a *Statement of Benefits, Wages and Hours*, which will show you the hours and wages your employers reported to us for that time period. Examine it carefully and let us know if you believe anything is incorrect.

Log in to eServices to change how you receive your benefits payments. You can choose to get them on a debit card or deposited directly into your bank account.

You disagreed with the hours or wages reported from AWG INTERNATIONAL INC, EMERALD SEARCH PARTNERS LLC, and K&S GATES. We need more information. We're sending you a *Statement of Benefits, Wages and Hours*, which will list the hours and wages reported to us from Washington employers you worked for in your base year: from 4/1/2016 to 3/31/2017. When we have heard from AWG INTERNATIONAL INC, EMERALD SEARCH PARTNERS LLC, and K&S GATES, we'll send you a *Redetermination of Benefits, Wages and Hours*, which will list the corrected information.

Once we gather more information about your separation from an employer, we'll let you know.

عندئذ ستتمكن من كتابة رسالتك. لتضمين مرفق، حدد زر Add (إضافة) الموجود على يمين Attachments (المرفقات). أضيف وصفاً للمستند وقم بتحميله من الكمبيوتر لديك.

Reply

Home Messages Reply

Reply

Customer

Subject

RE: Your Benefits Right and Responsibilities

Message

Required

Attachments

Name	Description	Size (Kb)	Sent
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Original Message

Received: Wednesday, Sep 27, 2017 5:10:08 PM
Subject: Your Benefits Right and Responsibilities

Your responsibilities as an unemployment claimant

You're responsible for understanding this important information.

Don't reply to this email! We won't receive it.

الاستجابة لطلبات الحصول على معلومات إضافية

نحتاج أحيانًا إلى مزيد من المعلومات لتحديد أهليتك للحصول على الميزات. سنرسل لك بريدًا إلكترونيًا نطلب منك الإجابة عن أسئلتنا عبر الإنترنت.

من Home (الصفحة الرئيسية)، حدد *We need more information from you* (نحتاج إلى مزيد من المعلومات منك).

The screenshot shows the Home page with a notification for 'We need more information from you' highlighted in a red box. The notification is located under the 'My accounts' section, specifically under the 'UI claim' card. The card displays the following information:

Claim ID	
Benefit year begin	Sep 24 2017
Benefit year ending	Sep 22 2018
Weekly benefit amount	\$269.00
Status	Active

Below the card, there is a red box with a warning icon and the text: **We need more information from you**.

عندئذ سترى قائمة بالمشكلات. حدد الرابط التشعبي الأزرق للإجابة عن أسئلتنا.

The screenshot shows the Home page with a section titled 'Additional information required'. Below this section, there is a table with the following data:

Filing period	Respond by	Issue
Sep 30 2017	Oct 4 2017	Incomplete employer information
Sep 30 2017	Oct 4 2017	Incomplete employer information
Sep 30 2017	Oct 4 2017	Incomplete employer information
Sep 30 2017	Oct 4 2017	Identity

Below the table, there is a yellow box with the text: **We may need information from you in addition to the issues listed here.**

اقرأ المربع الذي يوضح أنك تفهم حقوقك وحدده.

Incomplete employer information

Home > Request > Incomplete employer information

Incomplete employer info

Incomplete employer info

Claimant

Incomplete employer info

Advice of Rights

You must respond by Oct 4 2017.

We need you to answer the questions on the following pages. Then we will decide whether we can pay or continue to pay you unemployment benefits. If you don't respond by the deadline, we'll use the information we have to make our decision. This means we might not pay you unemployment benefits, and you might have to pay back benefits you already received.

Your rights

You may request an interview before we make a decision about whether you are eligible for unemployment benefits. We conduct interviews by phone unless you request an in-person interview. You may:

- Have anyone help, including an attorney.
- Present evidence, documents, or witnesses.
- Cross-examine witnesses or parties at the interview.
- Ask for copies of all records or documents related to the issue.

Tell the Truth

If you make a false statement or withhold information about your claim, we consider that fraud. If you commit fraud, you may be denied benefits for future weeks, have to pay back benefits you already received, and pay a penalty.

I have read and understand the above statements. **Required**

Cancel Previous Next

عبارة عن جهة عمل/ برنامج قائم على مبدأ تكافؤ الفرص. تتوفر إعانات (Department Security Employment) إدارة أمن العمل وخدمات إضافية عند الطلب لذوي الاحتياجات الخاصة

ا. خدمة ترحيل الاتصالات في واشنطن: 711

تتوفر خدمات المساعدة اللغوية لأصحاب الكفاءة المحدودة في اللغة الإنجليزية مجاناً