

청구인을 위한 eServices 도입

eServices는 여러분이 실업 수당을 신청하고, 주간 청구를 제출하고, 여러분의 급여 정보에 접근할 수 있도록 하기 위해 만들어진 고용 안전부(Employment Security Department)의 보안 웹사이트입니다.

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eServices를 통해 할 수 있는 것

- 급여를 신청할 수 있습니다.
- 주간 청구를 제출할 수 있습니다.
- 지불 예정 금액, 지불 처리 여부 등의 급여 정보를 확인할 수 있습니다.
- 저희가 작성한 서신을 확인할 수 있습니다.
- 연락처 정보를 변경할 수 있습니다.
- 계좌 입금 정보나 직불 카드를 등록할 수 있습니다.
- 과오납금을 확인하고 이를 환급할 수 있습니다.
- 전화 시스템을 위한 개인식별번호(Personal Identification Number, PIN)를 변경할 수 있습니다.
- 연방 소득세가 급여에서 원천징수되거나 원천징수되지 않도록 요청할 수 있습니다.
- 교육 급여를 신청할 수 있습니다.
- 자세한 정보 요구(사실 관계 확인 질문)에 응답할 수 있습니다.
- 궁금한 점에 대해 문의를 하실 수 있습니다.
- 과거 임금을 확인할 수 있습니다.

계정 만들기

eServices 계정을 만들려면, esd.wa.gov에서 *Sign in or create account* (로그인 또는 계정 만들기)를 선택해주시시오.

1. 여러분은 SecureAccess Washington (SAW) 계정으로 로그인해야 할 것입니다. WorkSourceWa.com이나 기타 주 서비스를 위해 SAW 계정을 만든 적 있다면, 그것과 동일한 사용자 이름과 비밀번호를 사용할 수 있습니다.

그러한 계정이 없는 경우, *Create new account* (새로운 계정을 만들기)를 선택하고 지침을 따라주십시오. 이메일 주소를 말씀해주셔야 합니다.

2. 계정을 만든 후 이메일을 통해 계정을 활성화해야 합니다. 이메일로 받은 링크를 선택해주십시오.

3. 다음으로, *For yourself* (자신) 및 *Continue* (계속) 버튼을 선택해주십시오.

Employment Security Department
WASHINGTON STATE

Español

Sign out

eServices

You're almost there!

Are you signing in for yourself or for an employer? Please select one.

▶ For yourself

OR

▶ For an employer

SAW SecureAccess
WASHINGTON

Update your SAW profile and access services from other government offices by visiting [SecureAccess Washington](#)

4. *Verify my identity* (본인임을 증명하기) 를 선택해주십시오.

Employment Security Department
WASHINGTON STATE

Español

Sign out

eServices

You're almost there!

Are you signing in for yourself or for an employer? Please select one.

▼ For yourself

To protect your personal information, we must verify your identity.
We will need to do this only once.

Verify my identity

OR

▶ For an employer

SAW SecureAccess
WASHINGTON

Update your SAW profile and access services from other government offices by visiting [SecureAccess Washington](#)

사회보장번호, 주소, 생년월일 등의 개인정보를 제공해주셔야 합니다.

6. 계정 등록과 관련하여 도움이 필요하시면, 855-682-0785번으로 전화해주십시오.

급여 신청하기

Apply for unemployment benefits or manage your current and past claims (실업 급여 신청 또는 현재 및 과거 청구 내역 관리) 를 선택해주십시오.

The screenshot shows the top navigation bar of the Washington State Employment Security Department website. The logo and name 'Employment Security Department WASHINGTON STATE' are on the left, and 'Español' is on the right. A 'Sign out' link is in the top right corner. Below the navigation bar, the page is titled 'eServices'. A right-hand sidebar contains the text: 'Update your SAW profile and access services from other government offices by visiting SecureAccess Washington'. The main content area is divided into two sections: 'For yourself' (orange header) and 'For an employer' (blue header). Under 'For yourself', there are three links: 'Apply for unemployment benefits or manage your current and past claims', 'Send us a secure message' (with a sub-link 'Ask us a question through a secure messaging service'), and 'Look up your past wages' (with a sub-link 'See and print your Washington wages from the past two years'). Under 'For an employer', there is a paragraph about account setup, a link to 'request access to locked services', and a link to 'Find out more about creating an account in EAMS'. At the bottom of this section is a link 'Apply for the WOTC (Work Opportunity Tax Credit)' with sub-links for 'Submit applications and documentation', 'Check the status of applications', and 'Print certifications'.

저희가 몇 가지 질문을 드릴 것입니다. *Next* (다음)을 선택하여 다음 화면으로 넘어가주십시오. 신청서를 저장하려면 *Save* (저장)을 선택하시면 되고, 나중에 다시 작성을 재개할 수 있습니다.

Submit an application

Home > Submit an application

Application for unemployment benefits

Your profile

- Certification
- Certification cont'd

Your profile

Read and certify

Save and continue button
You don't have to complete the entire application all at once. But if you don't type anything for 15 minutes, the application will time out and you will lose your information. Be sure to choose the *Save and continue* button.

If you choose not to continue this application, we will discard it on Saturday.

Get a confirmation number!
Be sure to get a confirmation number proving you submitted your application. If you exit the application before receiving a confirmation number, you will lose any information you entered and you'll have to start over. You will also need the number if you exit and return to the application later.

When to apply
Your unemployment benefits claim will start Sunday of the week you apply. If you don't want to start your claim yet, wait to apply until the week (Sunday through Saturday) you want your claim to start.

Save Cancel Previous Next

Contact information (연락처 정보) 화면이 나오면, 주소를 입력해주시고. 화면 오른쪽 상단 모서리에 있는 Check address (주소 확인) 버튼을 선택하면 주소를 확인할 수 있습니다.

The screenshot shows the 'Submit an application' page for unemployment benefits. The 'Contact information' section is highlighted. A red box highlights the 'Check address' button. The form includes fields for Mailing address (USA), Street, Street 2, Unit type, Unit #, City, WASHINGTON, ZIP, and County. There are also questions about physical addresses and contact permissions.

주소 목록에서 알맞은 주소를 선택해주시고. 대부분의 경우, 미국 우정청이 인정하는 주소인 Suggested (제안) 주소를 선택하시게 됩니다.

The 'Check address' dialog box shows a list of address suggestions. The 'Suggested address' is highlighted in a red box. The address is 212 MAPLE PARK AVE SE OLYMPIA WA 98501-2347. A message at the bottom states 'Address needs to be verified'.

직업을 입력하려면 먼저 *Search occupation* (직업 검색) 버튼을 선택해주시요.

Submit an application

Home > Submit an application

Application for unemployment benefits

- Your profile
- Your employers
- Your occupation
- Occupation code

Your occupation

Occupation

What was your primary occupation during the base year?
Click "Search occupation."

Primary occupation

Are you going to continue to look for work in this occupation?

Yes No

Required

Save Cancel Previous Next

왼쪽에 직업을 입력하고 *Search* (검색)을 선택해주시요. 오른쪽에 직무 목록이 나타날 것입니다. 여러분의 직업과 가장 밀접한 직무를 고르시면 됩니다.

Search occupation codes

First: Search for a job title.

Single words or short phrases work best.

auto mechanic

Next: Choose one for details, then press "OK."

Filter

1 - 10 of 60

Code	Job Title
17-2121.01	Marine Engineers
17-2141.00	Mechanical Engineers
17-2199.05	Mechatronics Engineers
17-3013.00	Mechanical Drafters
17-3023.01	Electronics Engineering Technicians
17-3024.00	Electro-Mechanical Technicians
17-3024.01	Robotics Technicians
17-3027.00	Mechanical Engineering Technicians
25-1032.00	Engineering Teachers, Postsecondary
25-1194.00	Vocational Education Teachers, Postsecondary

1 - 10 of 60

신청서를 제출하기 전, 화면 왼쪽에 있는 버튼을 선택하여 이전 문항으로 돌아가 답변을 검토할 수 있습니다.

모든 질문에 대한 답변을 완료했을 때, *Submit* (제출) 버튼을 선택해주십시오.
확인 번호를 받아 적고 화면 상의 중요한 지침을 읽어 주십시오.

eServices 탐색

청구를 설정하고 eServices에 로그인하면, 화면이 Summary (요약) 화면으로 설정되어 있을 것입니다. 파란색 텍스트는 하이퍼 링크입니다. UI claim (UI 청구) 링크를 선택해주십시오...

Home

Home

About me [Update](#) **Alerts** **I Want To**

There is 1 unread message

Last logged on Mar 20 2017

Change federal withholding preference

Send us a message

Update union information

Summary Online activity Notices/letters Name/address 1099s

My accounts [All accounts](#)

UI claim

Claim ID

Benefit year begin Sep 24 2017

Benefit year ending Sep 22 2018

Weekly benefit amount \$269.00

Status Active

! We need more information from you

...현재 청구 상황 및 여러분이 받은 급여를 확인할 수 있습니다. "UI"는 실업 보험의 약자입니다 (unemployment insurance).

UI claim

Home UI claim

Account **Account alerts** **I want to**

We need more information from you

Restart my claim to begin filing again

Register for training benefits

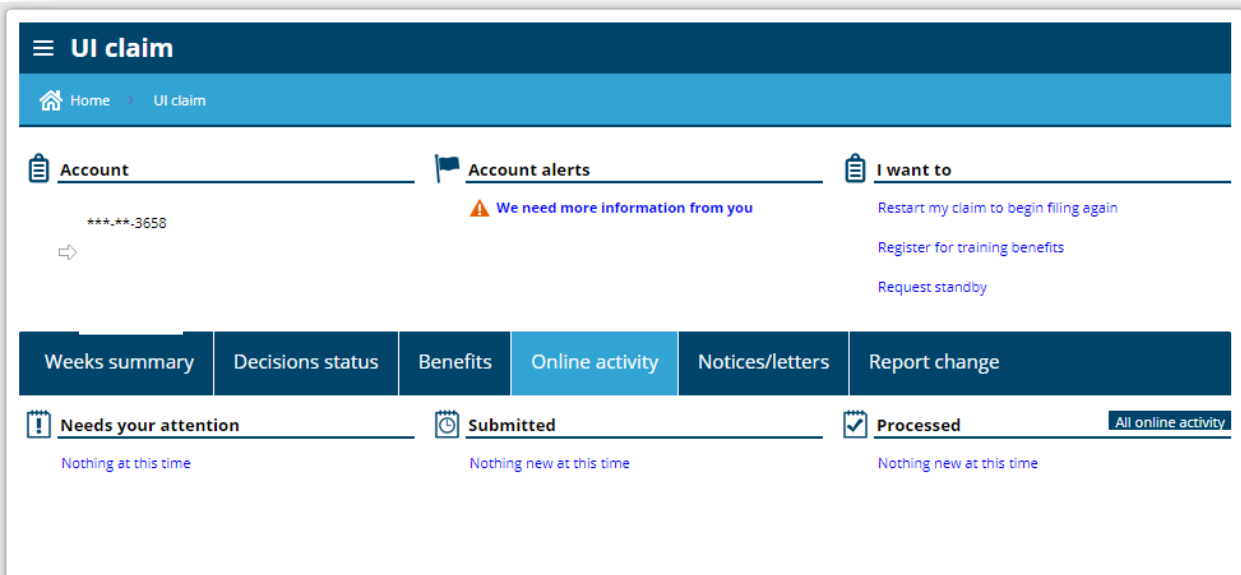
Request standby

Weeks summary Decisions status Benefits Online activity Notices/letters Report change

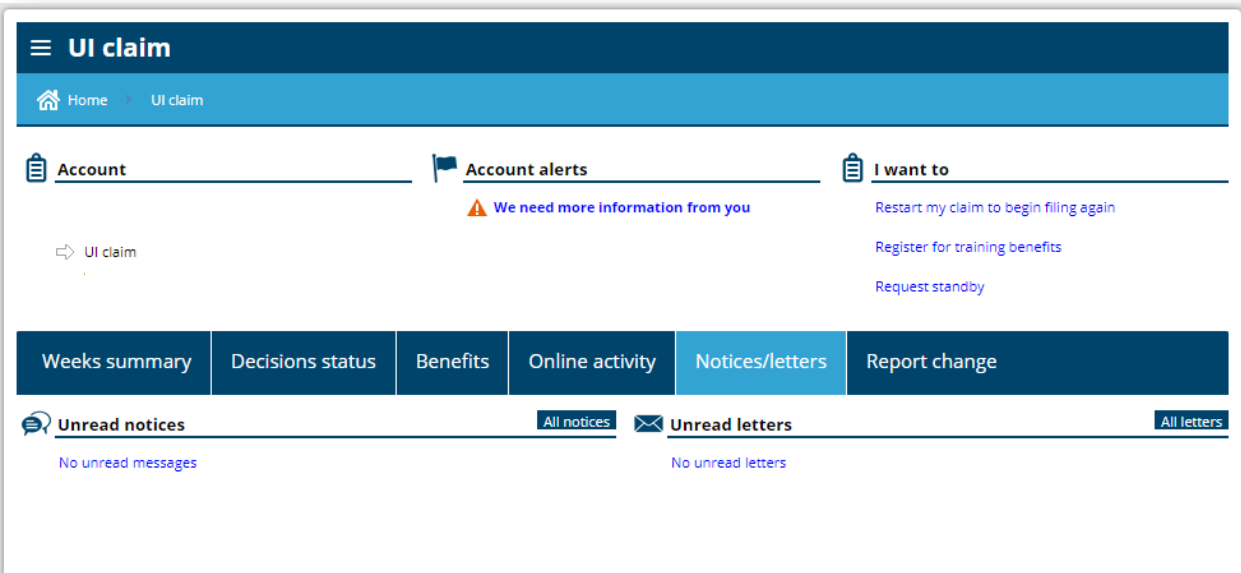
Weeks summary [Filter](#)

Week ending	Status	Weekly benefit amount	Deductions	Intercepts	Benefits paid	Payment date
-------------	--------	-----------------------	------------	------------	---------------	--------------

Online activity (온라인 활동) 탭을 선택하면 eServices에서 완료했거나 완료해야 할 작업 목록을 볼 수 있습니다.



읽지 않은 서신과 통지서를 보려면 Notices/letters (통지/서신) 탭을 선택해주시요.



주간 청구 제출하기

You have a weekly claim to file (제출해야 할 주간 청구서가 있습니다) 라고 적힌 파란색 하이퍼 링크를 선택해주시요. 아래와 같이, Summary (요약) 보기에서 해당 링크를 찾을 수 있습니다. UI 청구를 선택하면...

Home

About me [Update](#) Alerts [I Want To](#)

Last logged on Oct 17 2017

There are 2 unread messages

There are 4 unread letters

Change federal withholding preference

Send us a message

Update union information

Summary Online activity Notices/letters Name/address 1099s

My accounts [All accounts](#)

UI claim

Claim ID

Benefit year begin Sep 3 2017

Benefit year ending Sep 1 2018

Weekly benefit amount \$269.00

Status Active

You have a weekly claim to file

... Account alerts (계정 알림) 아래 화면 상단에서 주간 청구 링크도 찾을 수 있습니다.

UI claim

Account [Account alerts](#) [I want to](#)

UI claim 4

There are 2 unread messages

There are 3 unread letters

You have a weekly claim to file

Register for training benefits

Request standby

Weeks summary Decisions status Benefits Online activity Notices/letters Report change

Weeks summary [Filter](#)

Week ending	Status	Weekly benefit amount	Deductions	Intercepts	Benefits paid	Payment date
-------------	--------	-----------------------	------------	------------	---------------	--------------

청구하고 싶은 주를 선택해주시요. 특정 주에 청구를 못한 경우, 미청구 주에서 시작하여 정상적으로 청구를 완료하면 됩니다.

저희가 몇 가지 질문을 드릴 것입니다. 급여를 받으려면 근로 능력이 있어야 하고, 근로 의지가 있어야 하며, 매주 최소 3회 이상 구직활동을 이수해야 합니다.

WorkSource 커리어 센터에서 참석한 워크숍, 고용주와의 접촉 등의 구직 활동 내역을 온라인으로 입력할 수 있습니다. *Add contact* (접촉 활동 내역 추가) 를 선택해주시오.

Weekly claim

Home > Request > Weekly claim

Weekly claim


- How to submit
- Fraud warning
- Paid time off
- Pay after last day worked
- Work for other employers
- Self-employment
- Jury duty
- Workers' compensation
- Retirement pay
- School and training
- Able and available
- Job search
- Job search log**

Weekly claim

Job search questions for Sunday, Sep 3 2017 to Saturday, Sep 9 2017

If we require you to look for work, you can enter your job search activities in this weekly claim. You must also record them in a paper job search log. We may ask to see your log at any time. If you don't have it when we ask, we might deny your benefits, and you might have to repay any benefits you received.

Job search log for Sunday, Sep 3 2017 to Saturday, Sep 9 2017

Employer or WorkSource activity	Position	Activity	Contact date
 Add contact			

Cancel Previous Next

고용주와의 접촉 내역을 보고할 때, 해당 직무에 가장 잘 맞는 직업 코드를 기재해주셔야 합니다. 직무 목록을 확인하려면 *Search occupation* (직업 검색)을 선택해주시요.

고용주를 찾으려면 *Search employers* (고용주 검색)을 선택해주시요.

구직 기록의 사본을 보관해주시요. 여러분은 여러분의 구직 활동에 대한 증빙 자료를 제출할 것을 요구받을 수도 있습니다.

Job search questions for Sunday, Jul 31 2016 to Saturday, Aug 6 2016
i ↻ ✕

What date was this contact made? Aug 3 2016

Was this an in-person job search activity provided through WorkSource? Yes No

What type of employer contact was this? Interview

Position information

Occupation code Required Search occupation

What was the position? Required Required

Employer information

Employer or WorkSource activity Required Search employers

Country USA

Street

Street 2

Unit type Unit number City

State WASHINGTON ZIP code County

Additional employer information

Email

Website

Newspaper

Job reference number

Name of person contacted Required

Title of person contacted Required

Contact's phone number

Country code	USA <input type="text"/>	1	Area code	Phone number	Extension
			Area code	Phone Number	Extension

Add
Cancel

주중에 근로를 하였다면, 그 근로 시간을 말씀해주십시오. 월급을 실제로 받지 못하는 경우에도, 일단 받아야 할 임금에 대해 보고해주십시오. 임금을 보고하기 위해, 먼저 제공된 목록에서 고용주를 선택해주십시오. 또는, *I can't find the employer I'm looking for*(내가 찾는 고용주가 없습니다)를 선택하여 다른 고용주를 기재해도 됩니다.

Request

Employment history

Please select your employer from your employment list. If you have a different employer to report, please click "I can't find the employer I am looking for" on the bottom of the screen.

Employment

Employer	Address
SMITH AUTO	

I can't find the employer I am looking for

고용주의 이름을 선택하여 수입과 일한 시간을 입력해주십시오. 소득 신고 시, 세전 임금액을 말씀해주십시오.

Earnings

Earnings for Sunday, Jul 31 2016 to Saturday, Aug 6 2016

Employer	SMITH AUTO	
Hours worked	8.00	Gross earnings \$144.00

Gross earnings - The amount you earn, before deductions. To calculate, multiply the number of hours you worked by your hourly rate of pay before deductions (such as taxes, Social Security etc.). Include all types of pay (regular pay, overtime pay, tips, commission, room and board in lieu of pay, etc.).

Did your work for this employer end, even temporarily?

모든 질문에 대한 답변을 완료했을 때, *Submit* (제출)을 선택해주십시오.

Weekly claim

Home > Request > Weekly claim

Weekly claim

- Weekly claim
- How to submit
- Fraud warning
- Paid time off
- Pay after last day worked
- Work for other employers
- Hours and earnings
- Self-employment
- Jury duty
- Workers' compensation
- Retirement pay
- School and training
- Able and available
- Job search
- Job search log
- Refused work
- Summary
- Submit**

Submit

Select the "Submit" button to submit this weekly claim.

Cancel Previous Submit

계좌 입금 정보나 직불 카드를 등록할 수 있습니다

Summary (요약) 보기에서, About me (내 정보) 옆에 있는 Update (업데이트)를 선택해주십시오.

The screenshot shows the 'Home' page of a user interface. At the top, there is a navigation bar with 'Home' and a hamburger menu icon. Below this, there are three main sections: 'About me', 'Alerts', and 'I Want To'. The 'About me' section has a red box around the 'Update' button. The 'Alerts' section shows 'There is 1 unread message'. The 'I Want To' section lists 'Change federal withholding preference', 'Send us a message', and 'Update union information'. Below these sections is a horizontal menu with 'Summary', 'Online activity', 'Notices/letters', 'Name/address', and '1099s'. The 'Summary' tab is selected. Below the menu is a 'My accounts' section with a sub-section for 'UI claim' containing details like 'Claim ID', 'Benefit year begin', 'Benefit year ending', 'Weekly benefit amount', and 'Status'. A warning icon and text 'We need more information from you' are also present.

I want to (을/를 원합니다) 아래에 있는 Update payment information (지불 정보 업데이트)를 선택해주십시오.

The screenshot shows the 'About me' page. At the top, there is a navigation bar with 'About me' and a hamburger menu icon. Below this, there are three main sections: 'About me', 'Alerts', and 'I want to'. The 'About me' section has a red box around the 'Update payment information' option. The 'Alerts' section shows 'There are no alerts'. The 'I want to' section lists 'Change IVR PIN', 'Update alien ID', 'Update contact information', 'Update correspondence preference', and 'Update payment information'. Below these sections is a horizontal menu with 'Current e-Services activity' and 'Last e-Services activity'. The 'Current e-Services activity' section shows 'Sep 27 2017 16:38:28' and 'Initial claimant filing'. The 'Last e-Services activity' section shows 'Mar 20 2017 15:48:34' and 'There is no activity'.

계좌 입금 정보를 등록하려면, 첫 번째 질문인 "Do you wish to provide your bank information so that your benefit payments will be automatically direct deposited into your account? (급여가 자동으로 계좌로 입금될 수 있도록 은행 정보를 제공해주시겠습니까?)"에 "Yes (예)"라고 답변해주시시오.

이후, 여러분은 은행 계좌 정보를 제공할 것을 요청받게 됩니다. 계좌 정보를 기재한 후, *Submit* (제출)을 선택해주시시오.

Update contact information

Home > About me > Update contact information

Update payment information

Our records indicate that you do not have a bank account in our system.

Do you wish you provide your bank information so that your benefit payments will be automatically direct deposited into your account?

Yes No

I am granting the Unemployment Insurance Agency permission to credit my account.

Yes No

Account Holder's Name

Bank Account Type

Required

Required

Routing Number

Required

Name of Bank

Required

Account Number

Required

Confirm Account Number

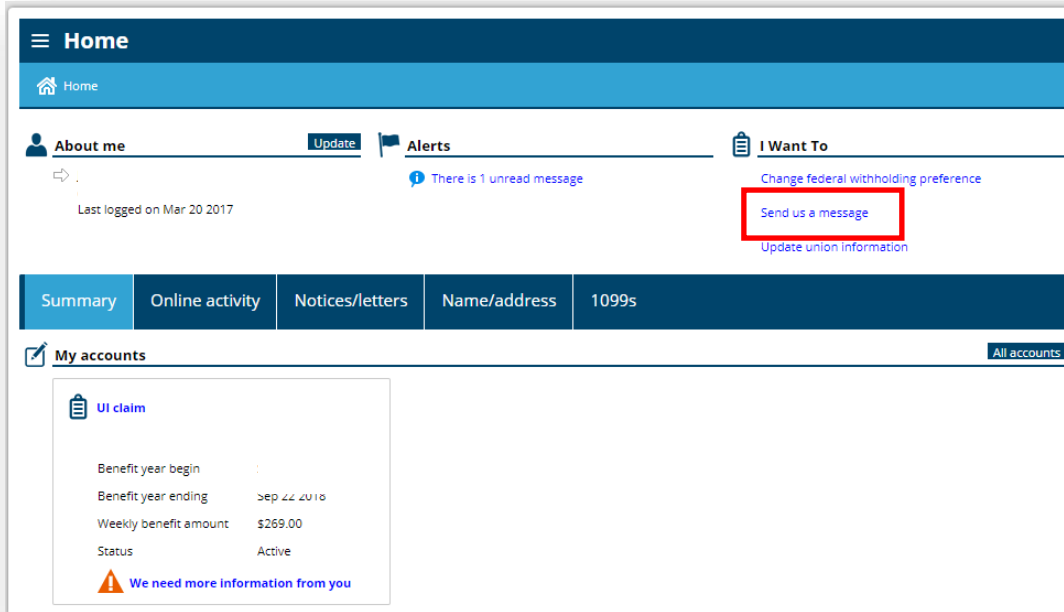
Submit Cancel

직불 카드로 급여를 지급받고 싶다면, 첫 번째 질문에 "No (아니요)"라고 답변하신 뒤, 두 번째 질문인 "Would you like us to deposit your benefit payments into a debit card?(급여를 직불 카드로 입금하기를 원하십니까?)"에 "Yes (예)"라고 답변해주십시오.
그런 다음 Submit (제출)을 선택해주십시오.

The screenshot shows a web interface with a dark blue header containing a hamburger menu icon and the text "Update contact information". Below the header is a light blue navigation bar with a home icon and the text "Home > About me > Update contact information". The main content area is white and features a section titled "Update payment information" with a horizontal line underneath. The text "Our records indicate that you do not have a bank account in our system." is displayed. Below this, the question "Do you wish you provide your bank information so that your benefit payments will be automatically direct deposited into your account?" is followed by two radio buttons: "Yes" (unselected) and "No" (selected). The next question is "Would you like us to deposit your benefit payments into a debit card?", followed by two radio buttons: "Yes" (selected) and "No" (unselected). A yellow banner contains the text "You will receive your debit card in a plain white envelope. When you receive it, follow the instructions to activate your card." At the bottom right, there are two buttons: "Submit" and "Cancel".

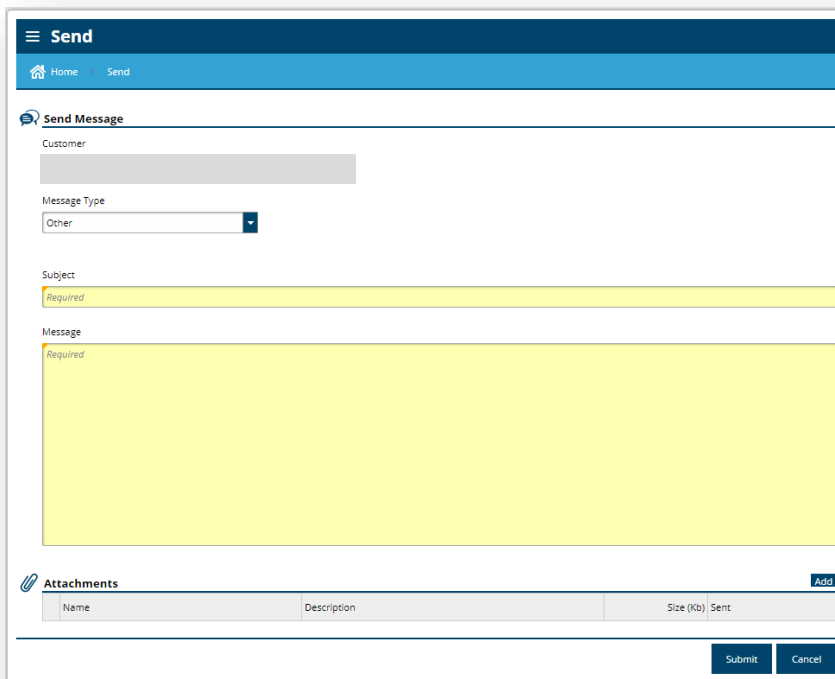
메시지 보내기 또는 메시지 답장하기

청구 센터에 새로운 메시지를 보내려면, _____ I want to (을/를 원합니다) 아래에 있는 *Send us a message* (메시지 보내기)를 선택해주시오.

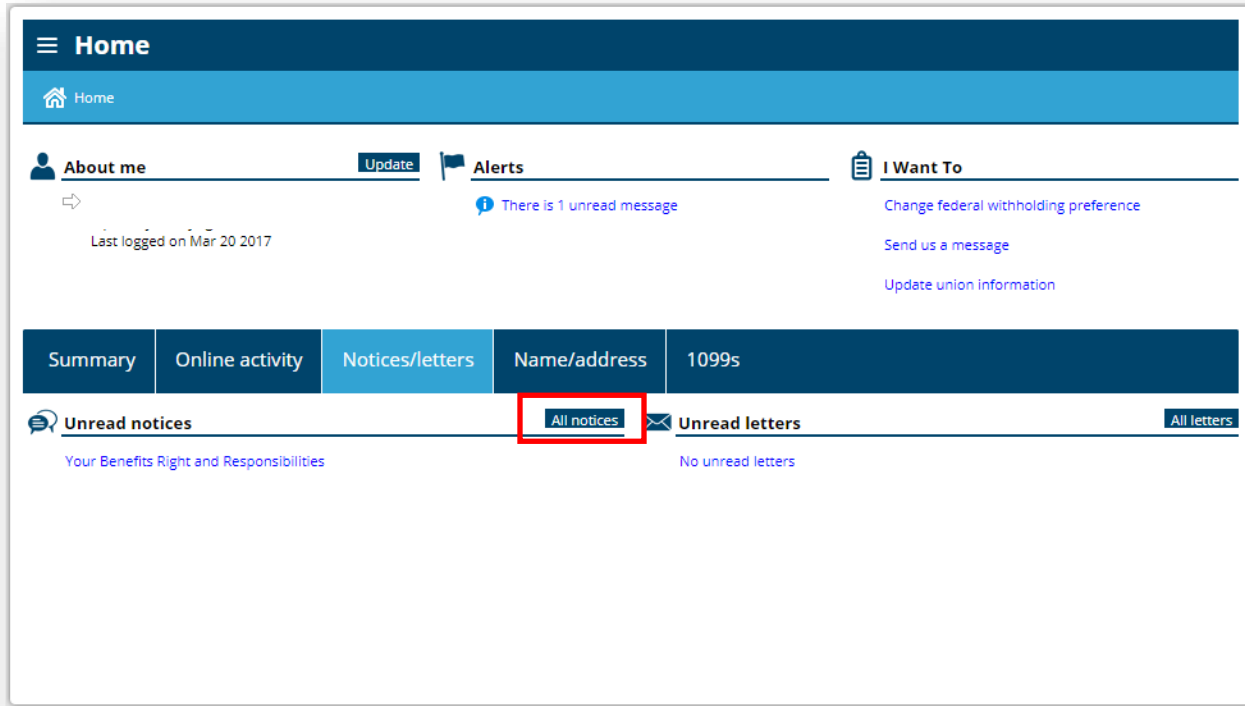


새로운 메시지를 보낼 때, 다음 화면이 나타날 것입니다. *Message type* (메시지 유형) 에서 *Send us a message* (메시지 보내기) 를 선택한 후, 제목을 추가하고 메시지 내용을 입력해주시오.

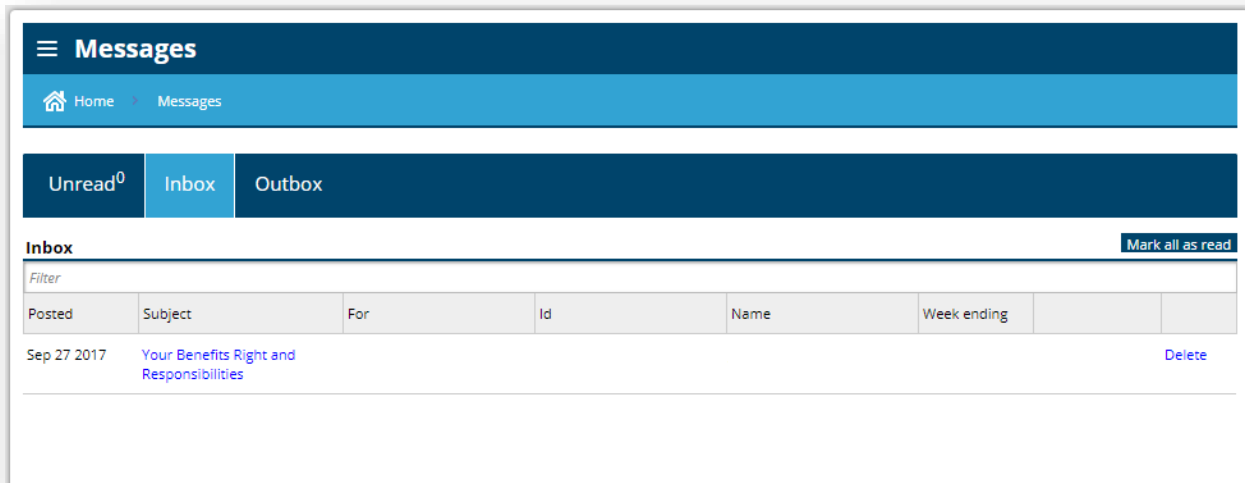
Attachments (첨부) 우측에 있는 *Add* (추가) 버튼을 선택하여, 자료를 첨부할 수 있습니다. 문서에 대한 설명을 입력하고 컴퓨터에서 해당 문서를 업로드해주시오.



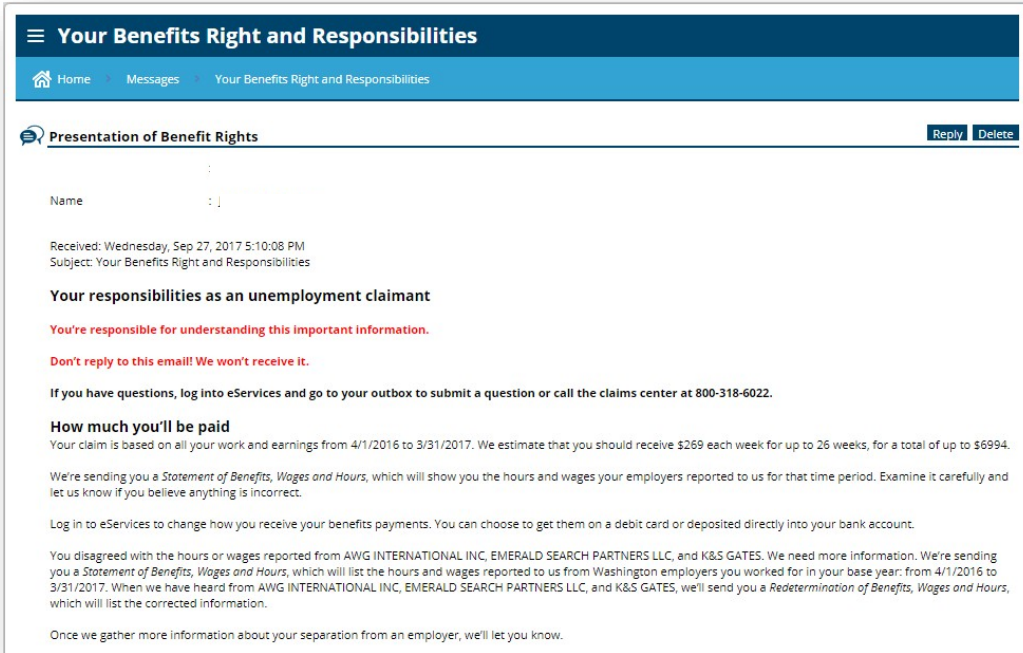
저희 측에서 보낸 메시지에 답장하려면, *Notices/letters* (통지/서신) 탭을 선택해주시요. 이 후, *Unread notices* (읽지 않은 통지) 오른쪽에 있는 *All notices* (모든 통지)를 선택해주시요.



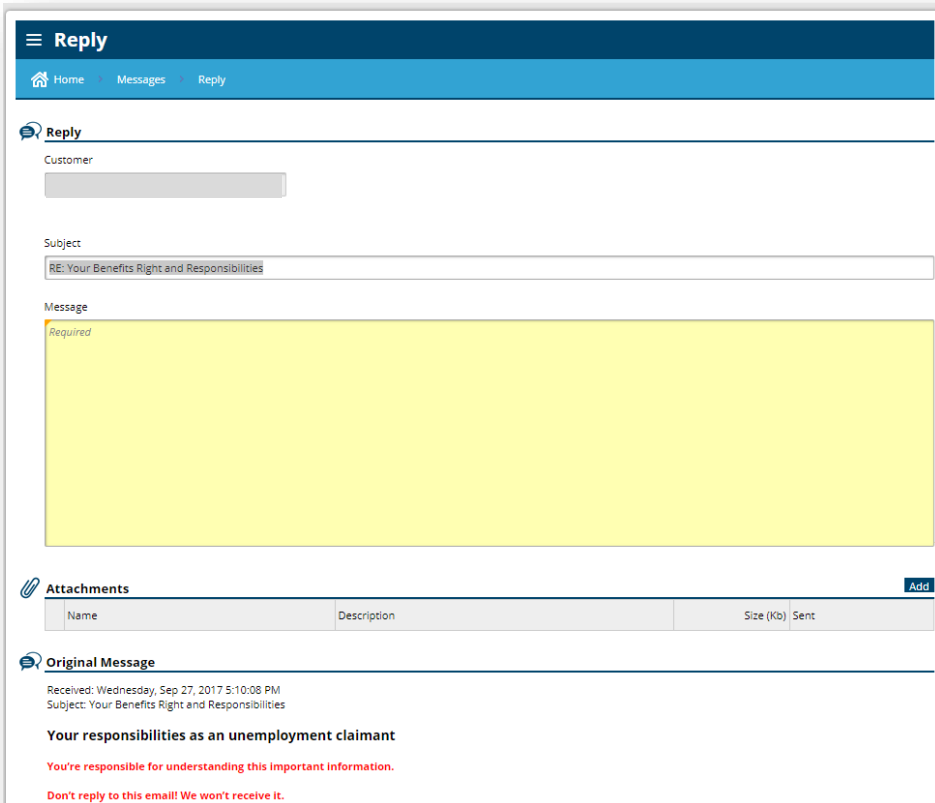
읽지 않은 통지가 있다면, 통지서 목록이 나올 것입니다. 그 중 하나에 답장하려면, 제목을 선택해주시요.



그 다음, 통지서의 오른쪽 상단에 있는 Reply (답장) 버튼을 선택해주시요.



그러면 메시지를 입력할 수 있을 것입니다. Attachments (첨부)우측에 있는 Add (추가)버튼을 선택하여, 자료를 첨부할 수 있습니다. 문서에 대한 설명을 입력하고 컴퓨터에서 해당 문서를 업로드해주시요.



추가 정보 요청에 응답하기

때때로 저희는 여러분의 급여 수령 자격을 판단하기 위해 추가적인 정보가 필요합니다. 여러분에게 온라인으로 저희의 질문에 답변해달라고 요청하는 이메일을 보낼 것입니다.

홈 화면에서, *We need more information from you* (더 많은 정보가 필요합니다)를 선택해주십시오.

The screenshot shows the 'Home' page with a navigation menu on the left. The main content area includes sections for 'About me', 'Alerts', and 'I Want To'. Below these is a horizontal menu with tabs for 'Summary', 'Online activity', 'Notices/letters', 'Name/address', and '1099s'. The 'My accounts' section is expanded, showing a 'UI claim' card with details like Claim ID, Benefit year begin/end, Weekly benefit amount, and Status. A red box highlights a warning message at the bottom of the card: 'We need more information from you'.

이후, 여러분은 어떤 문제가 있는지 그 목록을 볼 수 있습니다. 파란색 하이퍼 링크를 선택하여 저희 질문에 답변해주십시오.

The screenshot shows the 'Additional information required' page. It features a table with the following data:

Filing period	Respond by	Issue
Sep 30 2017	Oct 4 2017	Incomplete employer information
Sep 30 2017	Oct 4 2017	Incomplete employer information
Sep 30 2017	Oct 4 2017	Incomplete employer information
Sep 30 2017	Oct 4 2017	Identity

Below the table, there is a paragraph: "Please select an issue to answer our additional questions. You must complete this information by the date indicated. If you do not respond, we will use the limited information we have to make a decision about your eligibility for benefits." A yellow box highlights the text: "We may need information from you in addition to the issues listed here."

여러분이 여러분의 권리를 이해하고 있는지 확인하는 박스의 내용을 읽고 이를 선택해주십시오.

Incomplete employer information

Home > Request > Incomplete employer information

Incomplete employer info

Claimant

Incomplete employer info

Advice of Rights

You must respond by Oct 4 2017.

We need you to answer the questions on the following pages. Then we will decide whether we can pay or continue to pay you unemployment benefits. If you don't respond by the deadline, we'll use the information we have to make our decision. This means we might not pay you unemployment benefits, and you might have to pay back benefits you already received.

Your rights

You may request an interview before we make a decision about whether you are eligible for unemployment benefits. We conduct interviews by phone unless you request an in-person interview. You may:

- Have anyone help, including an attorney.
- Present evidence, documents, or witnesses.
- Cross-examine witnesses or parties at the interview.
- Ask for copies of all records or documents related to the issue.

Tell the Truth

If you make a false statement or withhold information about your claim, we consider that fraud. If you commit fraud, you may be denied benefits for future weeks, have to pay back benefits you already received, and pay a penalty.

I have read and understand the above statements. **Required**

Cancel Previous Next

고용안전부는 균등 고용주/프로그램입니다. 장애가 있는 개인을 대상으로 요청 시 보조 지원 및 서비스를 제공합니다. 제한적인 영어 유창성
개인을 위한 언어 지원 서비스도 무료로 제공합니다. 워싱턴 중계 서비스: 711

