

# ການແນະນຳ eServices ສຳລັບຜູ້ຮ້ອງຂໍ

eServices ແມ່ນເວບໄຊທ໌ຂອງກົມຮັກສາຄວາມປອດໄພດ້ານການຈ້າງງານ (Employment Security Department) ສຳລັບການສະໜັກຂໍເອົາເງິນຊ່ວຍເຫຼືອການຫວ່າງງານ, ສົ່ງການຮ້ອງຂໍປະຈຳ ອາທິດ ແລະ ເຂົ້າເບິ່ງຂໍ້ມູນກ່ຽວກັບຜົນປະໂຫຍດຂອງທ່ານ.

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## ທ່ານສາມາດເຮັດຫຍັງໄດ້ແນ່ຜ່ານ eServices

- ສະໜັກເພື່ອເອົາຜົນປະໂຫຍດ.
- ອິນຄໍາຮ້ອງຂໍປະຈຳອາທິດຂອງທ່ານ.
- ເອົາຂໍ້ມູນກ່ຽວກັບເງິນຊ່ວຍເຫຼືອຂອງທ່ານ, ລວມທັງຈຳນວນເງິນທີ່ທ່ານຈະຖືກຈ່າຍໃຫ້ ແລະ ບໍ່ວ່າພວກເຮົາໄດ້ດຳເນີນການຈ່າຍເງິນຂອງທ່ານແລ້ວບໍ່.
- ອ່ານຈົດໝາຍຈາກພວກເຮົາ.
- ປຸ່ງນຂໍ້ມູນການຕິດຕໍ່ຂອງທ່ານ.
- ລົງທະບຽນຮັບເງິນຝາກໂດຍກົງ ຫຼື ທາງບັດເດບິດ.
- ກວດເບິ່ງຍອດເງິນທີ່ຈ່າຍເກີນຂອງທ່ານ ແລະ ຈ່າຍມັນຄືນ.
- ປຸ່ງນລະຫັດປະຈຳຕົວຂອງທ່ານ (Personal Identification Number, PIN) ສຳລັບລະບົບໂທລະສັບຂອງພວກເຮົາ.
- ຮ້ອງຂໍພາສີລາຍໄດ້ລັດຖະບານກາງໃຫ້ຖືກຫັກ ຫຼື ບໍ່ຖືກຫັກຈາກເງິນຊ່ວຍເຫຼືອຂອງທ່ານ.
- ສະໜັກເອົາຜົນປະໂຫຍດໃນການຝຶກອົບຮົມ.
- ການຕອບກັບຕໍ່ຄຳຮ້ອງຂໍໃນການຂໍຂໍ້ມູນເພີ່ມເຕີມ (ຄຳຖາມຄົ້ນຫາຄວາມຈິງ).
- ສົ່ງຄຳຖາມຫາພວກເຮົາ.
- ເບິ່ງຄຳແຮງທີ່ຜ່ານມາຂອງທ່ານ.

## ການສ້າງບັນຊີ

ເພື່ອສ້າງບັນຊີ eServices, ເລືອກ *Sign in or create account* (ເຂົ້າສູ່ລະບົບ ຫຼື ສ້າງບັນຊີ) ຈາກ [esd.wa.gov](http://esd.wa.gov).

1. ທ່ານຈຳເປັນຕ້ອງເຂົ້າສູ່ລະບົບດ້ວຍບັນຊີ SecureAccess Washington (SAW). ຖ້າທ່ານສ້າງບັນຊີ SAW ສຳລັບ WorkSourceWA.com ຫຼື ການບໍລິການຂອງລັດອື່ນ, ທ່ານສາມາດໃຊ້ຊື່ຜູ້ໃຊ້ ແລະ ລະຫັດຜ່ານນັ້ນໄດ້.

ຖ້າບໍ່, ເລືອກ *Create new account (ສ້າງບັນຊີໃໝ່)* ແລະ ປະຕິບັດຕາມຄຳແນະນຳ. ທ່ານຕ້ອງໃຫ້ທີ່ຢູ່ອີເມວ.

2. ຫຼັງຈາກສ້າງບັນຊີແລ້ວ, ເຈົ້າຕ້ອງເປີດນ້ຳໃຊ້ມັນ. ເລືອກລິ້ງທີ່ທ່ານໄດ້ຮັບທາງອີເມວ.

3. ຕໍ່ໄປ, ເລືອກ *For yourself* (ສໍາລັບຕົວທ່ານເອງ) ແລະ Continue (ບໍ່ມາ ສືບຕໍ່).

The screenshot shows the top navigation bar with the Employment Security Department logo and 'WASHINGTON STATE' on the left, and 'Español' on the right. Below the navigation bar is a dark blue bar with 'Sign out' on the right. The main content area has a white background with the heading 'eServices' and the sub-heading 'You're almost there!'. Below this is the question 'Are you signing in for yourself or for an employer? Please select one.' There are two buttons: an orange button with a right-pointing arrow and the text 'For yourself', and a blue button with a right-pointing arrow and the text 'For an employer'. The orange button is highlighted. To the right of the buttons is the 'SAW SecureAccess WASHINGTON' logo and the text 'Update your SAW profile and access services from other government offices by visiting SecureAccess Washington'.

4. ເລືອກ *Verify my identity* (ຢັ້ງຢືນຕົວຕົນຂອງຂ້ອຍ).

The screenshot shows the top navigation bar with the Employment Security Department logo and 'WASHINGTON STATE' on the left, and 'Español' on the right. Below the navigation bar is a dark blue bar with 'Sign out' on the right. The main content area has a white background with the heading 'eServices' and the sub-heading 'You're almost there!'. Below this is the question 'Are you signing in for yourself or for an employer? Please select one.' There are two buttons: an orange button with a down-pointing arrow and the text 'For yourself', and a blue button with a right-pointing arrow and the text 'For an employer'. The orange button is highlighted. Below the orange button is a white box with a border containing the text 'To protect your personal information, we must verify your identity. We will need to do this only once.' and a blue button with the text 'Verify my identity'. Below the white box is the text 'OR' and the blue button with a right-pointing arrow and the text 'For an employer'. To the right of the buttons is the 'SAW SecureAccess WASHINGTON' logo and the text 'Update your SAW profile and access services from other government offices by visiting SecureAccess Washington'.

ທ່ານຈະໄດ້ໃຫ້ຂໍ້ມູນສ່ວນຕົວຂອງທ່ານ, ລວມທັງເລກປະກັນສັງຄົມຂອງທ່ານ, ທີ່ຢູ່ ແລະ ວັນເດືອນປີເກີດ.

6. ຖ້າທ່ານຕ້ອງການຄວາມຊ່ວຍເຫຼືອໃນການລົງທະບຽນ, ໂທໄປທີ່ 855-682-0785.

## ສະໜັກເພື່ອຮັບເງິນຊ່ວຍເຫຼືອ.

ເລືອກ *Apply for unemployment benefits or manage your current and past claims*

(ສະໜັກເອົາເງິນຊ່ວຍເຫຼືອການຫວ່າງງານ ຫຼື ຈັດການການຮ້ອງຂໍໃນປະຈຸບັນຂອງທ່ານ ແລະ ໃນອະດີດ).

The screenshot shows the top navigation bar of the Washington State Employment Security Department website. It includes the department logo and name, a language selector for Spanish, and a sign-out button. The main content area is titled 'eServices' and features a section for 'For yourself' with links to apply for unemployment benefits, send secure messages, and look up past wages. A separate section for 'For an employer' provides instructions on how to access eServices and apply for the WOTC tax credit.

**Employment Security Department**  
WASHINGTON STATE

Español

Sign out

### eServices

Update your SAW profile and access services from other government offices by visiting SecureAccess Washington

#### For yourself

[Apply for unemployment benefits or manage your current and past claims](#)

[Send us a secure message](#)

- Ask us a question through a secure messaging service

[Look up your past wages](#)

- See and print your Washington wages from the past two years

#### For an employer

Almost there! To access any eServices, you must finish your online setup by creating an account in EAMS (Employer Account Management System). **Use the same username and password you used to create your SecureAccess Washington account.** Once you have finished, return to this page to see the eServices available to you.

If you already have an EAMS account, to access eServices you need to "request access to locked services" in EAMS. See directions in the link below.

[Find out more about creating an account in EAMS.](#)

[Apply for the WOTC \(Work Opportunity Tax Credit\)](#)

- Submit applications and documentation
- Check the status of applications
- Print certifications

ຈາກນັ້ນພວກເຮົາຈະຖາມຄໍາຖາມທ່ານ. ເລືອກ *Next* (ຕໍ່ໄປ) ເພື່ອສືບຕໍ່ໄປໜ້າຕໍ່ໄປ. ເລືອກ *Save* (ບັນທຶກ) ເພື່ອບັນທຶກໃບສະໝັກຂອງທ່ານ ແລະ ກັບມາໃໝ່ພາຍຫຼັງ.

**Submit an application**

Home > Submit an application

### Application for unemployment benefits

**Your profile**

- Certification
- Certification cont'd

#### Your profile

#### Read and certify

**Save and continue button**  
You don't have to complete the entire application all at once. But if you don't type anything for 15 minutes, the application will time out and you will lose your information. Be sure to choose the *Save and continue* button.

If you choose not to continue this application, we will discard it on Saturday.

**Get a confirmation number!**  
Be sure to get a confirmation number proving you submitted your application. If you exit the application before receiving a confirmation number, you will lose any information you entered and you'll have to start over. You will also need the number if you exit and return to the application later.

**When to apply**  
Your unemployment benefits claim will start Sunday of the week you apply. If you don't want to start your claim yet, wait to apply until the week (Sunday through Saturday) you want your claim to start.

Save Cancel Previous Next

ເລືອກຈຳກັບມາທີ່ໜ້າ *Contact information* (ຂໍ້ມູນການຕິດຕໍ່) ພິມທີ່ຢູ່ຂອງທ່ານໃສ່. ເລືອກ *Check address* (ກວດເບິ່ງທີ່ຢູ່) ຢູ່ແຈຂວາເທິງສຸດຂອງໜ້າຈໍເພື່ອກວດສອບທີ່ຢູ່ຂອງທ່ານ.

The screenshot shows a web form titled "Submit an application" for unemployment benefits. The "Contact information" section is active, with a red box highlighting the "Check address" button. The form includes fields for mailing address (Country: USA, Street, Street 2, Unit type, Unit #, City, WASHINGTON, ZIP, County), a question about physical address, and contact permission options. A "Required" label is visible next to the "Check address" button.

ເລືອກຈາກບັນຊີລາຍຊື່ຂອງທີ່ຢູ່. ໃນຫຼາຍກໍລະນີ, ທ່ານຈະເລືອກທີ່ຢູ່ທີ່ໝາຍໄວ້ *Suggested* (ແນະນຳ), ເຊິ່ງແມ່ນທີ່ຢູ່ທີ່ຮັບຮູ້ໂດຍການບໍລິການໄປສະນີສະຫະລັດ.

The screenshot shows a "Check address" dialog box. It displays the current address: Country: USA, Street: 212 MAPLE PARK AVE SE, City: OLYMPIA, State: WASHINGTON, Zip: 98501-0000. A message states "Address needs to be verified". Below, under "Choose one", there are two options: "Original address" and "Suggested address". The "Suggested address" option is highlighted with a red box.

ເພື່ອໃສ່ອາຊີບ, ທ່ານອິດໃຫ້ເລືອກ *Search occupation* (ຄົ້ນຫາອາຊີບ).

**Submit an application**

Home > Submit an application

**Application for unemployment benefits**

- Your profile
- Your employers
- Your occupation
- Occupation code

**Your occupation**

**Occupation**

What was your primary occupation during the base year?  
Click "Search occupation."

Primary occupation

Are you going to continue to look for work in this occupation?

Yes No

**Please click 'Search occupation'**

Required

Save Cancel Previous Next

ຢູ່ເບື້ອງລຸ້າຍ, ໃສ່ຕຳແໜ່ງວຽກຂອງທ່ານ ແລະ ເລືອກ *Search* (ຄົ້ນຫາ). ຢູ່ເບື້ອງຂວາມື, ທ່ານຈະເຫັນລາຍຊື່ຕຳແໜ່ງເລືອກຕຳແໜ່ງທີ່ໃກ້ຄຽງກັບວຽກຂອງທ່ານຫຼາຍທີ່ສຸດ.

**Search occupation codes**

**First: Search for a job title.**

Single words or short phrases work best.

auto mechanic

Search

**Next: Choose one for details, then press "OK."**

Filter

1 - 10 of 60

Code	Occupation
17-2121.01	Marine Engineers
17-2141.00	Mechanical Engineers
17-2199.05	Mechatronics Engineers
17-3013.00	Mechanical Drafters
17-3023.01	Electronics Engineering Technicians
17-3024.00	Electro-Mechanical Technicians
17-3024.01	Robotics Technicians
17-3027.00	Mechanical Engineering Technicians
25-1032.00	Engineering Teachers, Postsecondary
25-1194.00	Vocational Education Teachers, Postsecondary

1 - 10 of 60

Cancel

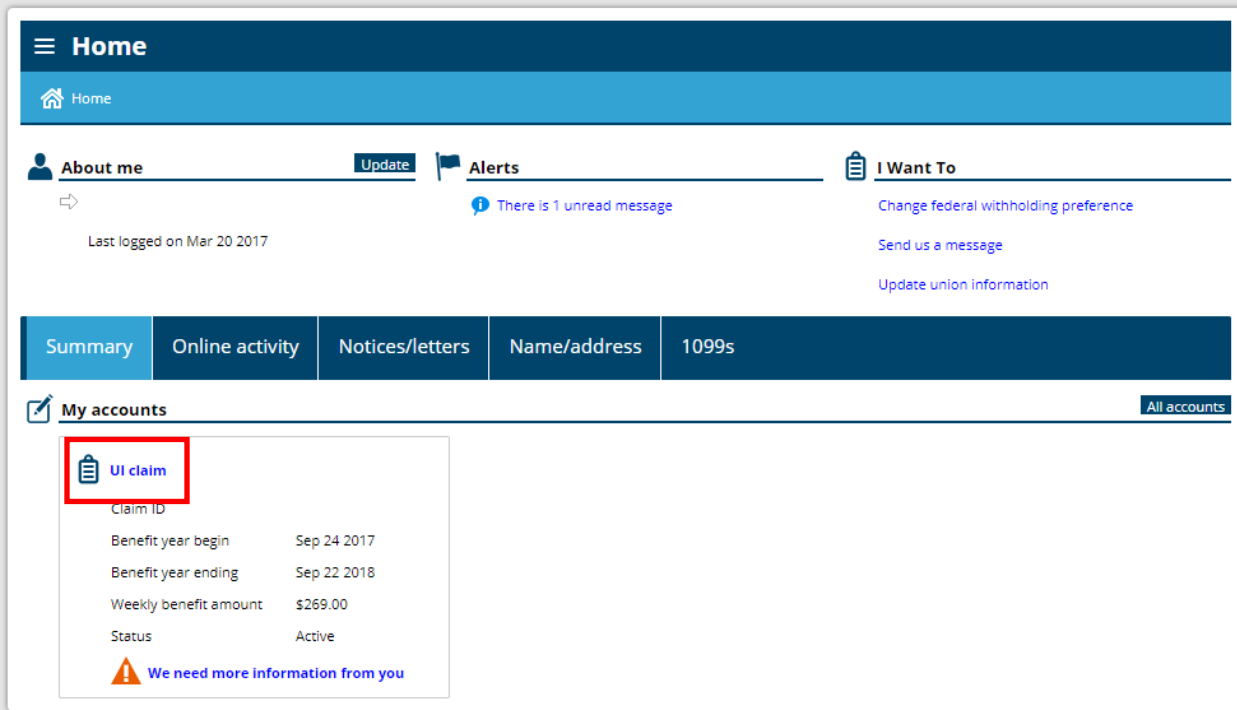
ກ່ອນທີ່ທ່ານຈະອິນໃບສະໝັກຂອງທ່ານ, ທ່ານສາມາດກັບໄປກວດຄືນຄໍາຕອບຂອງທ່ານໂດຍການເລືອກປຸ່ມຢູ່ເບື້ອງຊ້າຍຂອງໜ້າຈໍ.

ເມື່ອທ່ານໄດ້ຕອບຄໍາຖາມທຸກຢ່າງແລ້ວ, ເລືອກປຸ່ມ *Submit (ສົ່ງ)* .  
ຂຽນໝາຍເລກການຢືນຢັນຂອງທ່ານ ແລະ ອ່ານຄໍາແນະນໍາສໍາຄັນທີ່ຕາມມາ.

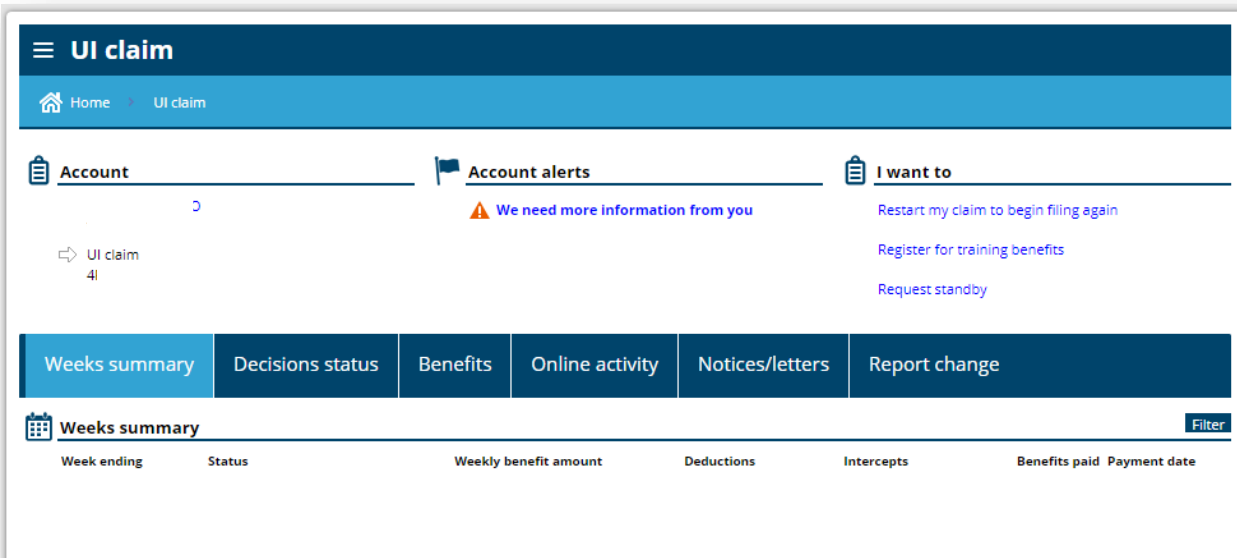


# ການໃຊ້ eServices

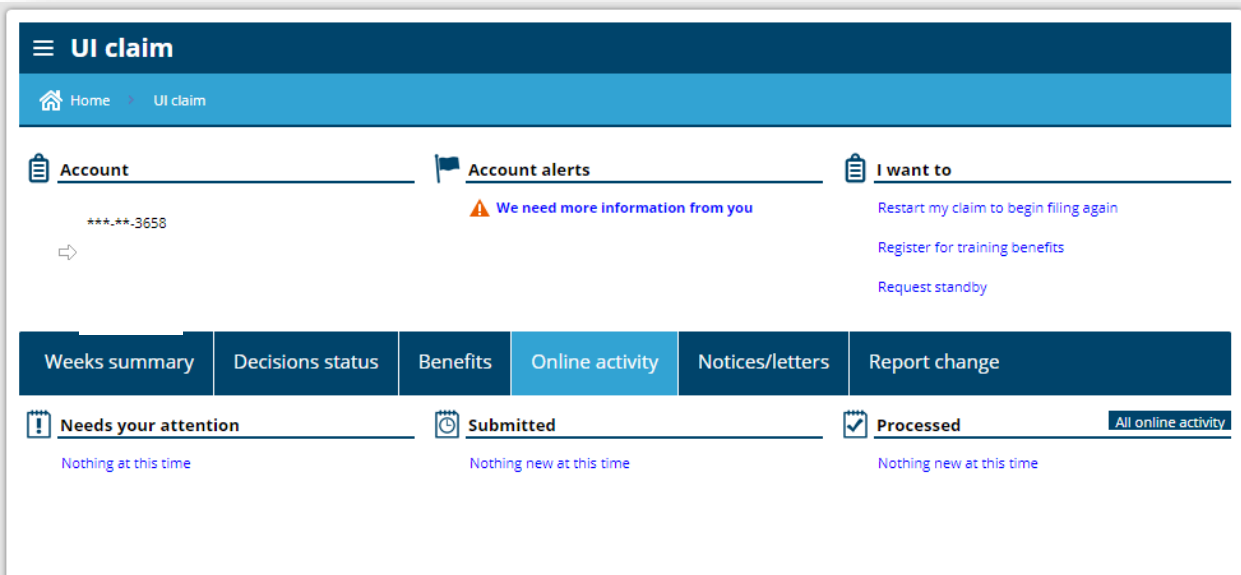
ເມື່ອທ່ານໄດ້ສ້າງການຮ້ອງຂໍ ແລະ ເຂົ້າສູ່ລະບົບ eServices, ໜ້າຈໍຂອງທ່ານຈະເປັນຄຳເລີ່ມຕົ້ນທີ່ເປັນແບບ Summary (ສັງລວມ) ຂໍ້ຄວາມສຳຄັນສະແດງເຖິງລິ້ງທີ່ສາມາດເຂົ້າໄດ້ ເລືອກລິ້ງ Unemployment Insurance claim, UI claim (ການຮ້ອງຂໍການປະກັນໄພຫວ່າງງານ) ...



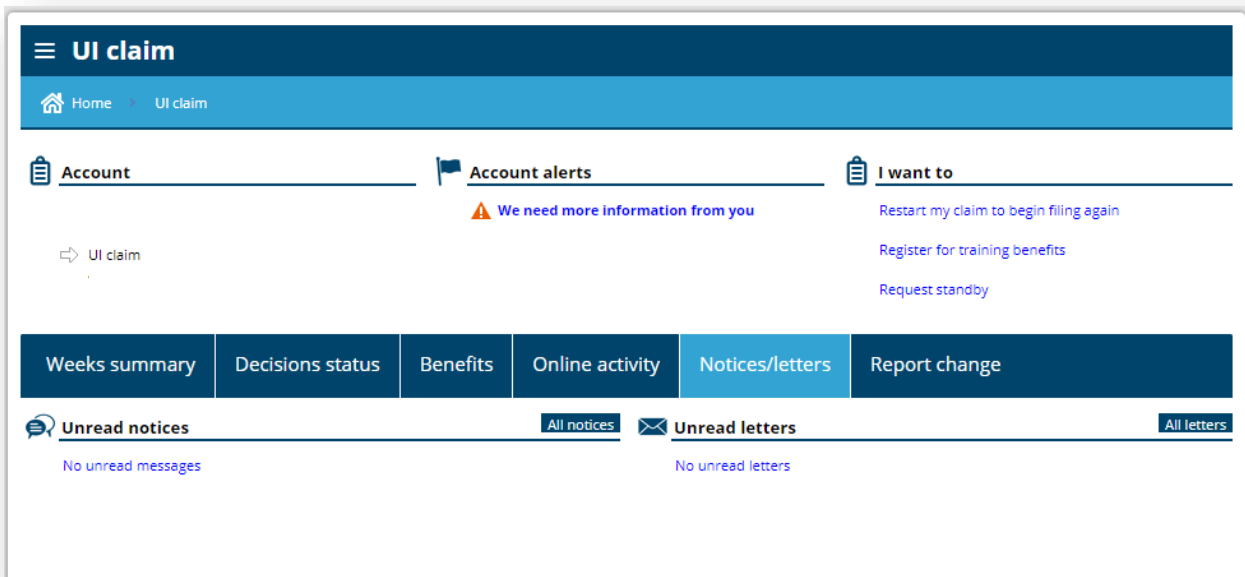
...ເພື່ອເບິ່ງການຮ້ອງຂໍໃນປະຈຸບັນຂອງທ່ານ ແລະ ເບິ່ງເງິນຊ່ວຍເຫຼືອທີ່ທ່ານຈະຖືກຈ່າຍໃຫ້. “UI” ແມ່ນການປະກັນໄພຫວ່າງງານ (unemployment insurance).



ເລືອກບ່ອນ *Online activity* (ການເຄື່ອນໄຫວທາງອອນລາຍ) ເພື່ອເບິ່ງລາຍຊື່ໜ້າວຽກທີ່ທ່ານເຮັດສໍາເລັດ ຫຼື ຕ້ອງເຮັດໃຫ້ສໍາເລັດຢູ່ eServices.

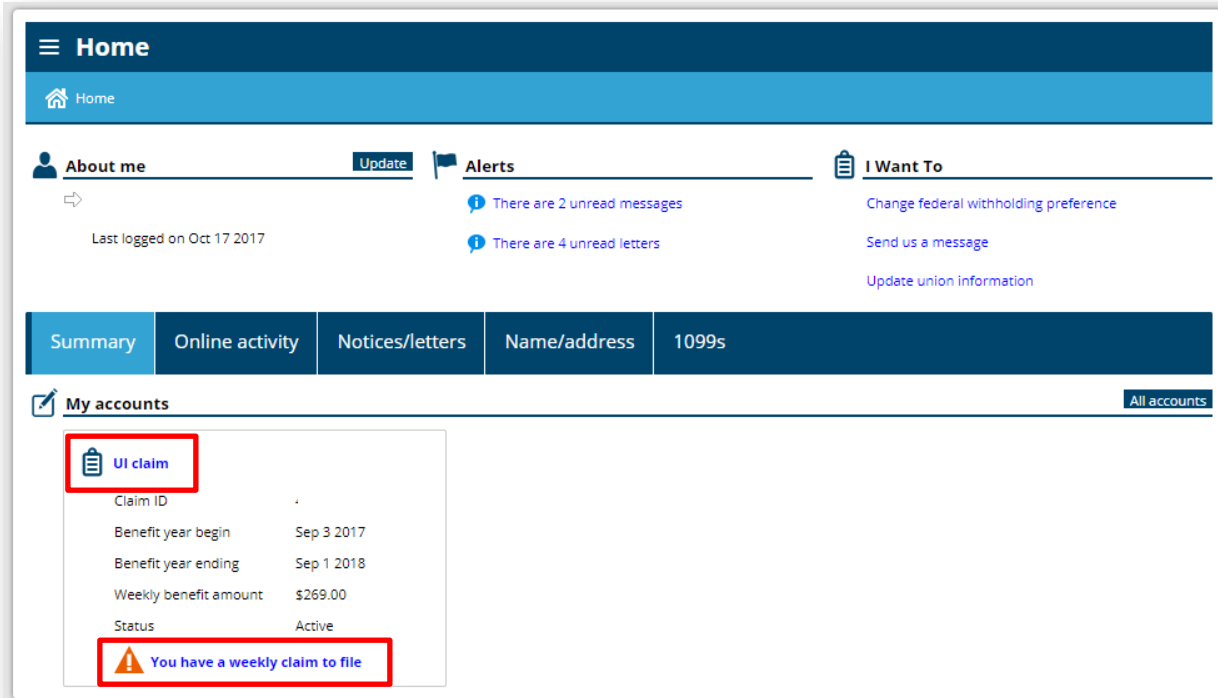


ເລືອກບ່ອນ *Notices/letters* (ແຈ້ງການ/ຈົດໝາຍ) ເພື່ອເບິ່ງຈົດໝາຍທີ່ບໍ່ທັນອ່ານ ແລະ ການແຈ້ງການ.

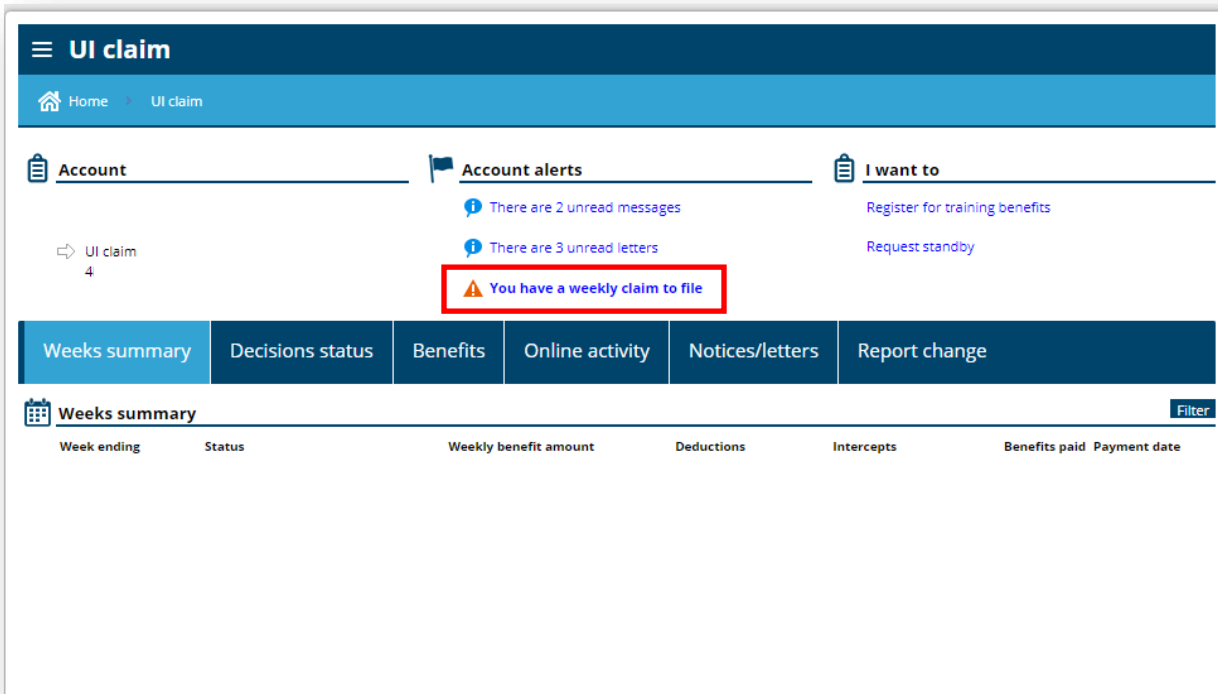


# ຍິນຄໍາຮ້ອງຂໍປະຈໍາອາທິດ

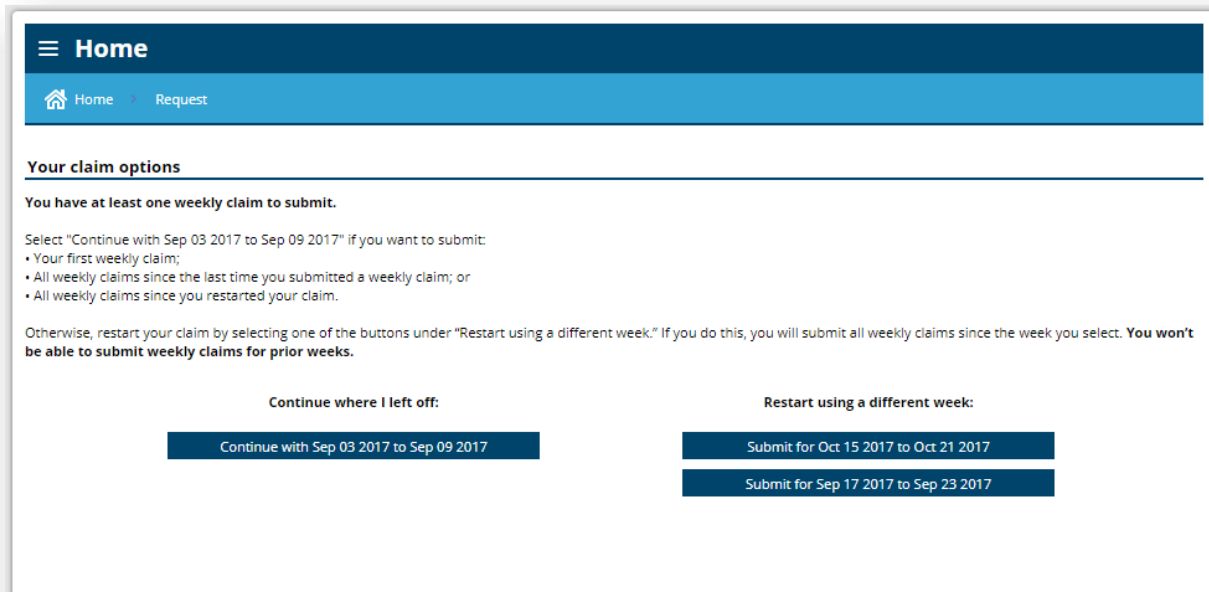
ເລືອກລິ້ງທີ່ເວົ້າວ່າ *You have a weekly claim to file* (ທ່ານມີການຮ້ອງຂໍປະຈໍາອາທິດໃຫ້ຍິນ).  
ທ່ານສາມາດຫາລິ້ງໄດ້ຢູ່ທີ່ໜ້າ *Summary* ດັ່ງທີ່ສະແດງຢູ່ຂ້າງລຸ່ມ. ຖ້າທ່ານເລືອກ *UI claim...*



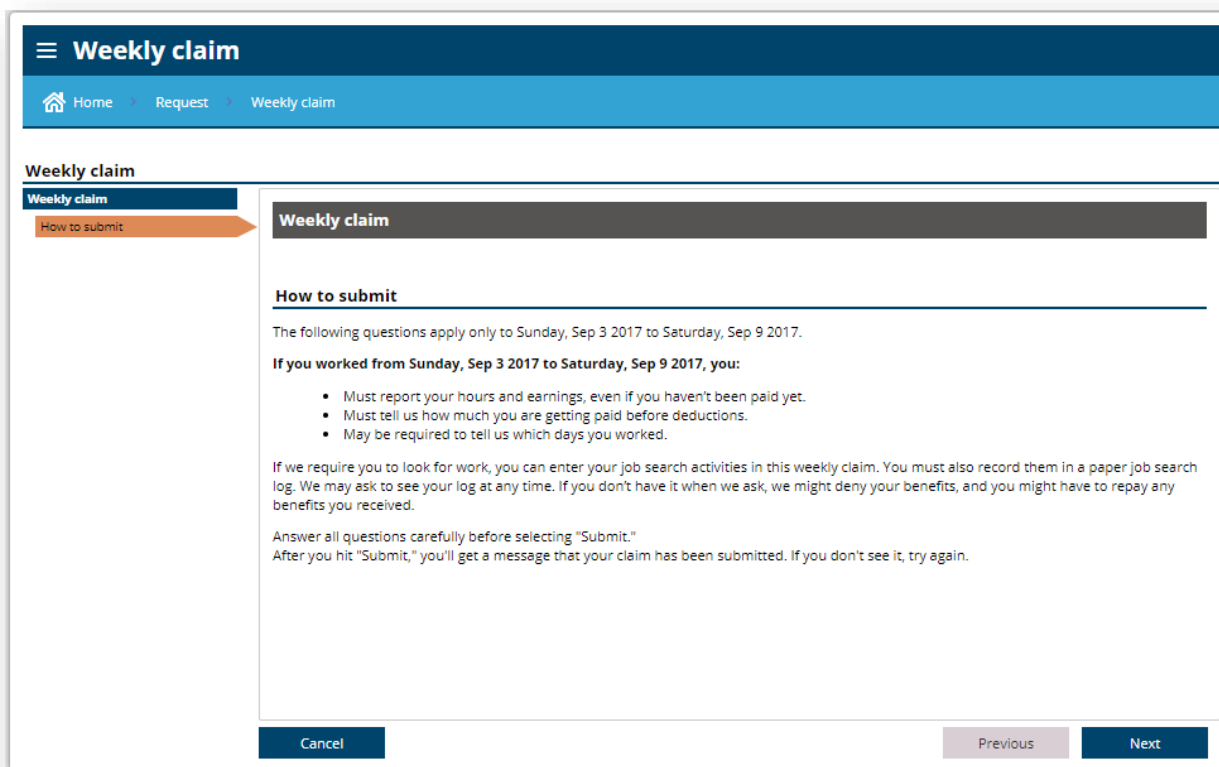
...ນອກນັ້ນທ່ານຍັງຈະພົບເຫັນລິ້ງການຮ້ອງຂໍປະຈໍາອາທິດຢູ່ດ້ານເທິງຂອງໜ້າຈໍຢູ່ພາຍໃຕ້ *Account alerts* (ການແຈ້ງເຕືອນບັນຊີ).



ເລືອກອາທິດທີ່ທ່ານຕ້ອງການຮ້ອງຂໍ. ຖ້າທ່ານພາດຢູ່ໃນອາທິດນັ້ນໄປ, ທ່ານສາມາດເລີ່ມຈາກບ່ອນທີ່ເຊົາເຮັດ ແລະ ເຮັດຕໍ່ຈາກບ່ອນນັ້ນ.



ຈາກນັ້ນພວກເຮົາຈະຖາມຄໍາຖາມທ່ານ. ເພື່ອຈະໄດ້ຮັບເງິນຊ່ວຍເຫຼືອ, ທ່ານຕ້ອງມີຄວາມສາມາດເຮັດວຽກ, ພ້ອມທີ່ຈະເຮັດວຽກ ແລະ ມີການເຄື່ອນໄຫວຊອກວຽກຢ່າງໜ້ອຍສາມວຽກໃນແຕ່ລະອາທິດ.



ທ່ານສາມາດເຂົ້າໄປໃນການເຄື່ອນໄຫວໃນການຊອກວຽກແບບອອນລາຍຂອງທ່ານ, ລວມທັງການຕິດຕໍ່ກັບນາຍຈ້າງ ແລະ ການຝຶກອົບຮົມເຊິ່ງປະຕິບັດທີ່ທ່ານເຂົ້າຮ່ວມຢູ່ສູນອາຊີບ WorkSource. ເລືອກ *Add contact* (ເພີ່ມຜູ້ຕິດຕໍ່).

**Weekly claim**

Home > Request > Weekly claim

**Weekly claim**

- Weekly claim
- How to submit
- Fraud warning
- Paid time off
- Pay after last day worked
- Work for other employers
- Self-employment
- Jury duty
- Workers' compensation
- Retirement pay
- School and training
- Able and available
- Job search
- Job search log

**Weekly claim**

**Job search questions for Sunday, Sep 3 2017 to Saturday, Sep 9 2017**

If we require you to look for work, you can enter your job search activities in this weekly claim. You must also record them in a paper job search log. We may ask to see your log at any time. If you don't have it when we ask, we might deny your benefits, and you might have to repay any benefits you received.

**Job search log for Sunday, Sep 3 2017 to Saturday, Sep 9 2017**

Employer or WorkSource activity	Position	Activity	Contact date
<a href="#">+ Add contact</a>			

Cancel Previous Next

ເມື່ອທ່ານລາຍງານການຕິດຕໍ່ນາຍຈ້າງ, ທ່ານຕ້ອງໃຫ້ລະຫັດອາຊີບທີ່ເໝາະສົມກັບຕໍາແໜ່ງ. ເລືອກ *Search occupation* (ຄົ້ນຫາອາຊີບ) ສໍາລັບລາຍຊື່ຕໍາແໜ່ງທັງໝົດ.

ເລືອກ *ຄົ້ນຫານາຍຈ້າງ* (*Search employers*) ເພື່ອຊອກຫານາຍຈ້າງ.

ຮັກສາສໍາເນົາບັນທຶກການຊອກວຽກຂອງທ່ານ.

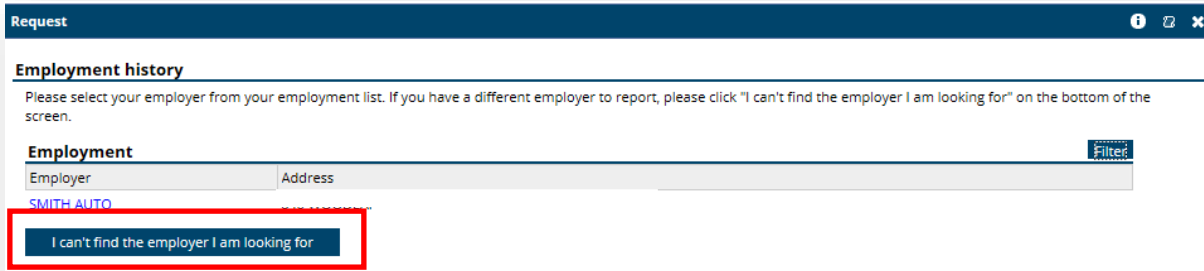
ທ່ານອາດຈະຖືກຮຽກຮ້ອງໃຫ້ສະແດງຫຼັກຖານການຄົ້ນຫາທີ່ທ່ານໄດ້ຄົ້ນຫາກັບພວກເຮົາ.

The screenshot shows a web form titled "Job search questions for Sunday, Jul 31 2016 to Saturday, Aug 6 2016". The form contains several sections:

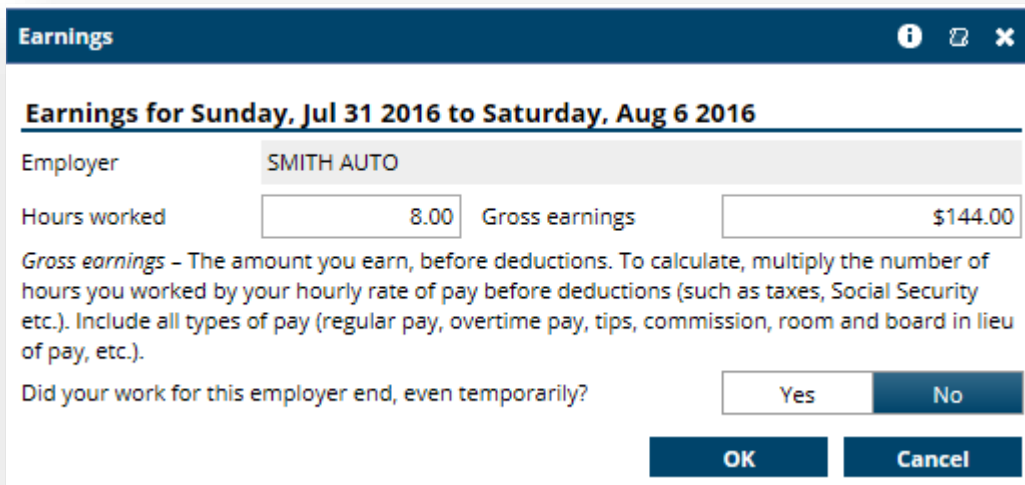
- Initial Questions:** "What date was this contact made?" (Aug 3 2016), "Was this an in-person job search activity provided through WorkSource?" (Yes/No), and "What type of employer contact was this?" (Interview).
- Position information:** Includes "Occupation code" (Required) and "What was the position?" (Required). A red box highlights the "Search occupation" button.
- Employer information:** Includes "Employer or WorkSource activity" (Required), "Country" (USA), "Street", "Street 2", "Unit type", "Unit number", "City", "State" (WASHINGTON), "ZIP code", and "County". A red box highlights the "Search employers" button.
- Additional employer information:** Includes "Email", "Website", "Newspaper", "Job reference number", "Name of person contacted" (Required), "Title of person contacted" (Required), and "Contact's phone number" (Country code: USA, Area code: 1, Phone number, Extension).

At the bottom right, there are "Add" and "Cancel" buttons.

ບອກພວກເຮົາຈຳນວນຊົ່ວໂມງທີ່ທ່ານໄດ້ເຮັດວຽກໃນອາທິດ, ຖ້າມີ. ແລະ ລາຍງານຄ່າຈ້າງໃດໆທີ່ທ່ານໄດ້ຮັບ, ເຖິງແມ່ນວ່າທ່ານຈະບໍ່ໄດ້ຮັບຄ່າຈ້າງເທື່ອ. ເພື່ອລາຍງານຄ່າຈ້າງ, ກ່ອນອື່ນໝົດເລືອກນາຍຈ້າງຂອງທ່ານຈາກລາຍຊື່ທີ່ມີໃຫ້ ຫຼື ເລືອກເອົາ *I can't find the employer I'm looking for* (ຂ້ອຍບໍ່ສາມາດຊອກຫານາຍຈ້າງທີ່ຂ້ອຍກຳລັງຊອກຫາ) ເພື່ອໃສ່ນາຍຈ້າງອື່ນ.



ເລືອກຊື່ຂອງນາຍຈ້າງເພື່ອໃສ່ລາຍໄດ້ ແລະ ຊົ່ວໂມງເຮັດວຽກຂອງທ່ານ. ເມື່ອທ່ານລາຍງານລາຍໄດ້, ໃຫ້ໃສ່ຈຳນວນເງິນທີ່ທ່ານຫາໄດ້ກ່ອນທີ່ຖືກຫັກພາສີອອກ.



ເມື່ອທ່ານໄດ້ຕອບຄໍາຖາມທຸກຢ່າງແລ້ວ, ເລືອກ *Submit* (ສົ່ງ).

**Weekly claim**

Home > Request > Weekly claim

**Weekly claim**

- How to submit
- Fraud warning
- Paid time off
- Pay after last day worked
- Work for other employers
- Hours and earnings
- Self-employment
- Jury duty
- Workers' compensation
- Retirement pay
- School and training
- Able and available
- Job search
- Job search log
- Refused work
- Summary
- Submit**

**Submit**

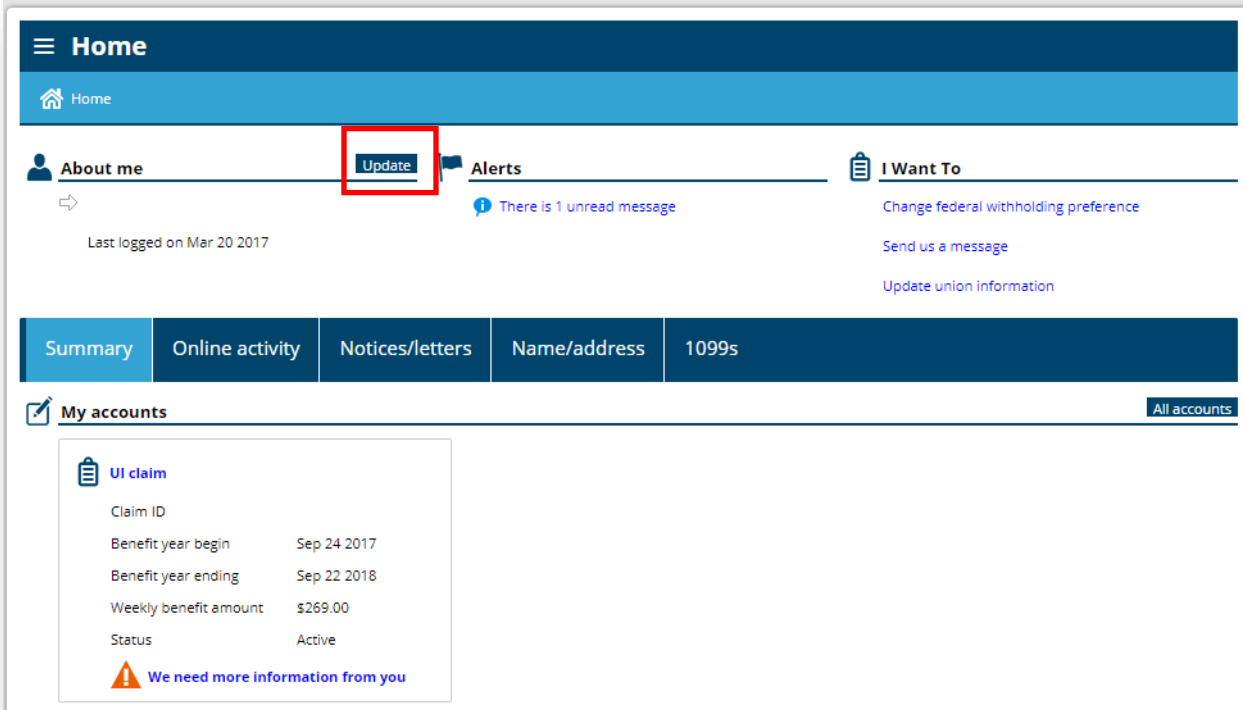
Select the "Submit" button to submit this weekly claim.

Cancel Previous Submit

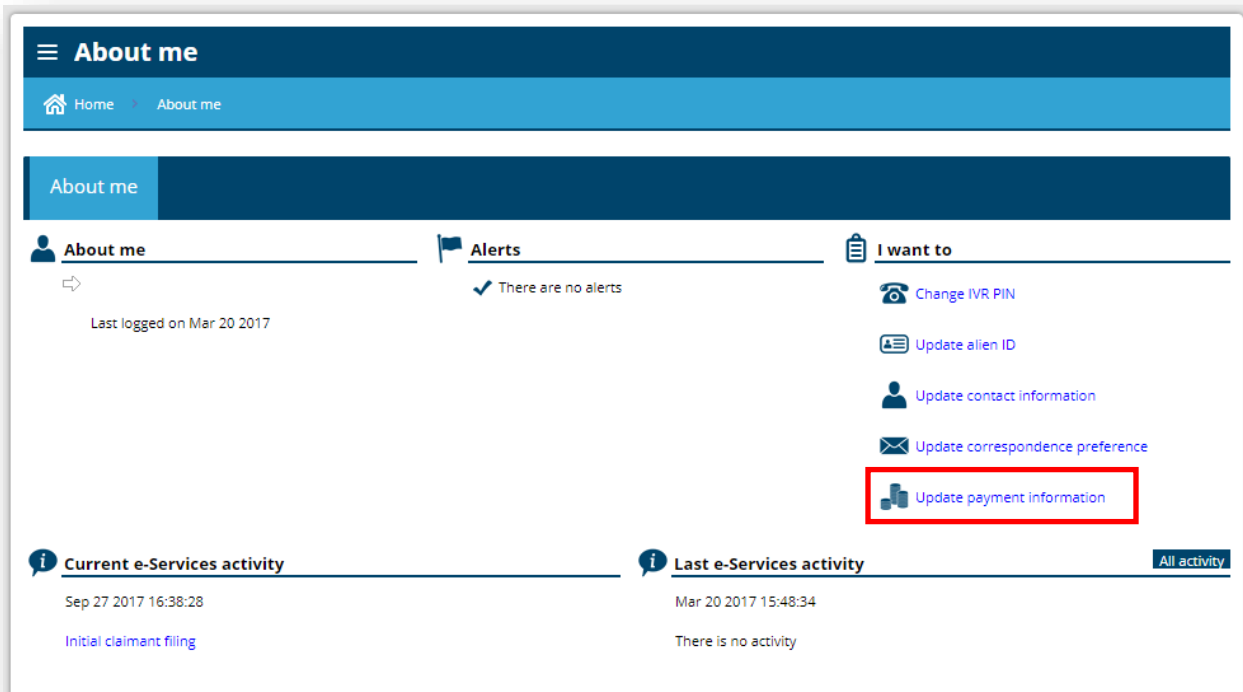


# ລົງທະບຽນຮັບເງິນຝາກໂດຍກົງ ຫຼື ບັດເດບິດ

ຈາກໜ້າ Summary (ສັງລວມ), ເລືອກ Update (ອັບເດດ) ຖັດຈາກ About me (ກ່ຽວກັບຂ້ອຍ).



ຢູ່ທາງລຸ່ມ I want to (ຂ້ອຍຕ້ອງການ), ເລືອກ Update payment information (ປັບປຸງຂໍ້ມູນການຈ່າຍເງິນ).



ເພື່ອລົງທະບຽນສໍາລັບການຝາກເງິນໂດຍກົງ, ຕອບ “ Yes (ແມ່ນແລ້ວ)” ຕໍ່ຄໍາຖາມທໍາອິດ: “Do you wish to provide your bank information so that your benefit payments will be automatically direct deposited into your account? (ທ່ານຕ້ອງການໃຫ້ຂໍ້ມູນທະນາຄານຂອງທ່ານເພື່ອວ່າການຈ່າຍເງິນຊ່ວຍເຫຼືອຂອງທ່ານຈະຖືກຝາກເຂົ້າບັນຊີຂອງທ່ານໂດຍອັດຕະໂນມັດບໍ່?)”

ຈາກນັ້ນທ່ານຈະຖືກຮ້ອງຂໍໃນການໃຫ້ລາຍລະອຽດບັນຊີທະນາຄານຂອງທ່ານ. ຫຼັງຈາກໃຫ້ຂໍ້ມູນບັນຊີຂອງທ່ານແລ້ວ, ເລືອກ *Submit (ສົ່ງ)*.

**Update contact information**

Home > About me > Update contact information

### Update payment information

Our records indicate that you do not have a bank account in our system.  
Do you wish you provide your bank information so that your benefit payments will be automatically direct deposited into your account?

Yes  No

I am granting the Unemployment Insurance Agency permission to credit my account.

Yes  No

Account Holder's Name

Bank Account Type  
 Required

Routing Number  
 Required

Name of Bank  
 Required

Account Number  
 Required

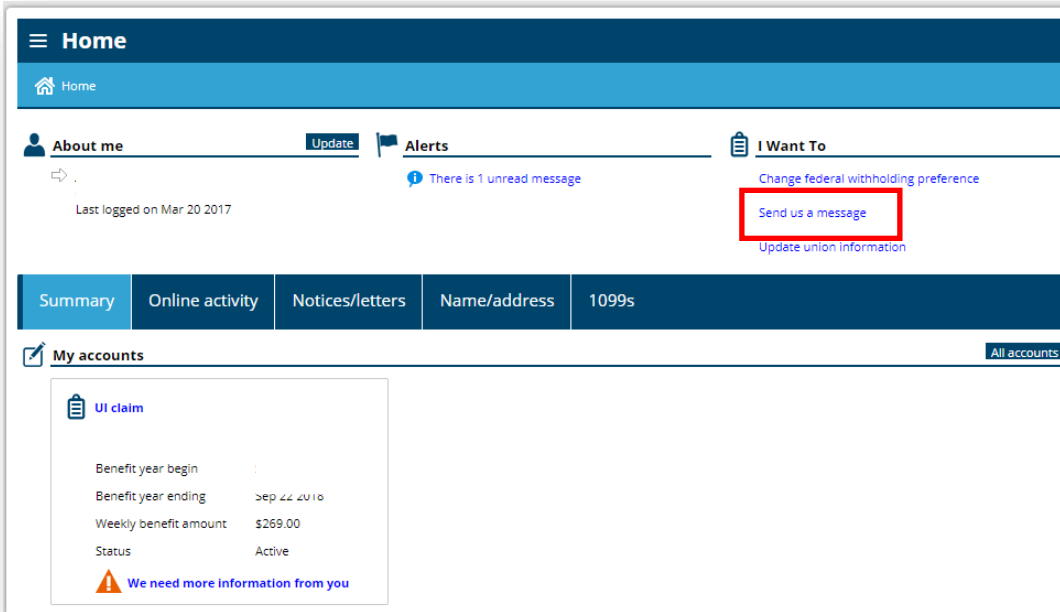
Confirm Account Number

ຖ້າທ່ານຕ້ອງການໃຫ້ເງິນຊ່ວຍເຫຼືອຂອງທ່ານຈ່າຍທາງບັດເດບິດ, ເລືອກ " No (ບໍ່)" ຕໍ່ຄໍາຖາມທໍາອິດ ແລະ " Yes (ແມ່ນແລ້ວ)" ຕໍ່ຄໍາຖາມທີສອງ: " Would you like us to deposit your benefit payments into a debit card?(ທ່ານຕ້ອງການໃຫ້ພວກເຮົາຜາກເງິນຊ່ວຍເຫຼືອຂອງທ່ານເຂົ້າໃນບັດເດບິດບໍ່?)" ຫຼັງຈາກນັ້ນເລືອກ *Submit* (ສົ່ງ).

The screenshot shows a web interface with a dark blue header containing a hamburger menu icon and the text "Update contact information". Below the header is a light blue navigation bar with a home icon and the breadcrumb "Home > About me > Update contact information". The main content area is titled "Update payment information" and contains the following text: "Our records indicate that you do not have a bank account in our system." followed by the question "Do you wish you provide your bank information so that your benefit payments will be automatically direct deposited into your account?". There are two buttons: "Yes" (white) and "No" (dark blue). Below this is another question: "Would you like us to deposit your benefit payments into a debit card?". There are two buttons: "Yes" (dark blue) and "No" (white). A yellow banner contains the text: "You will receive your debit card in a plain white envelope. When you receive it, follow the instructions to activate your card." At the bottom right of the form are two buttons: "Submit" (dark blue) and "Cancel" (white).

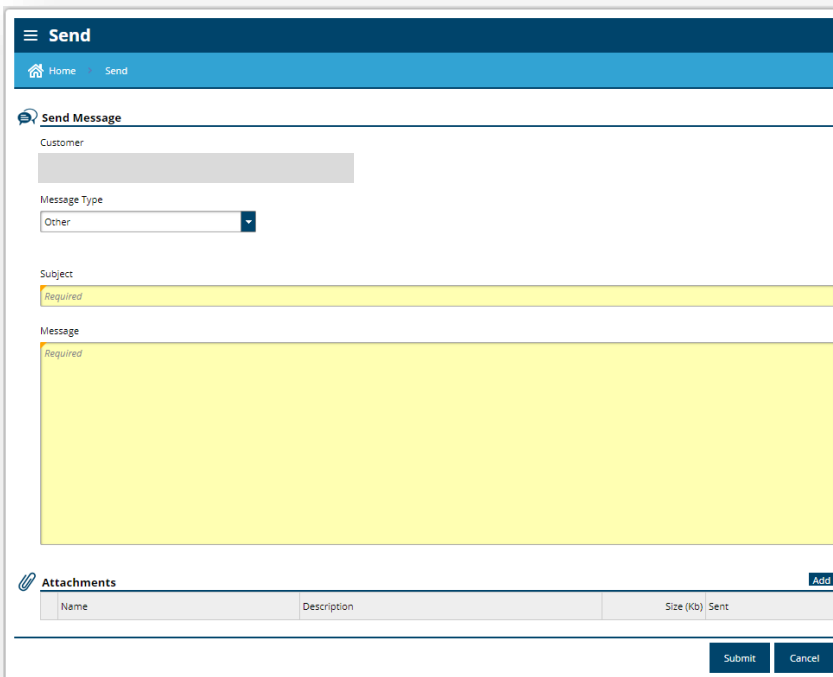
# ການສົ່ງ ຫຼື ການຕອບກັບຂໍ້ຄວາມ

ເພື່ອສົ່ງຂໍ້ຄວາມໃໝ່ເຖິງສູນການຮ້ອງຂໍ, ເລືອກ *Send us a message* (ສົ່ງຂໍ້ຄວາມຫາພວກເຮົາ) ທີ່ມີລິ້ງຢູ່ທາງລຸ່ມ / *want to* (ຂ້ອຍຕ້ອງການ).

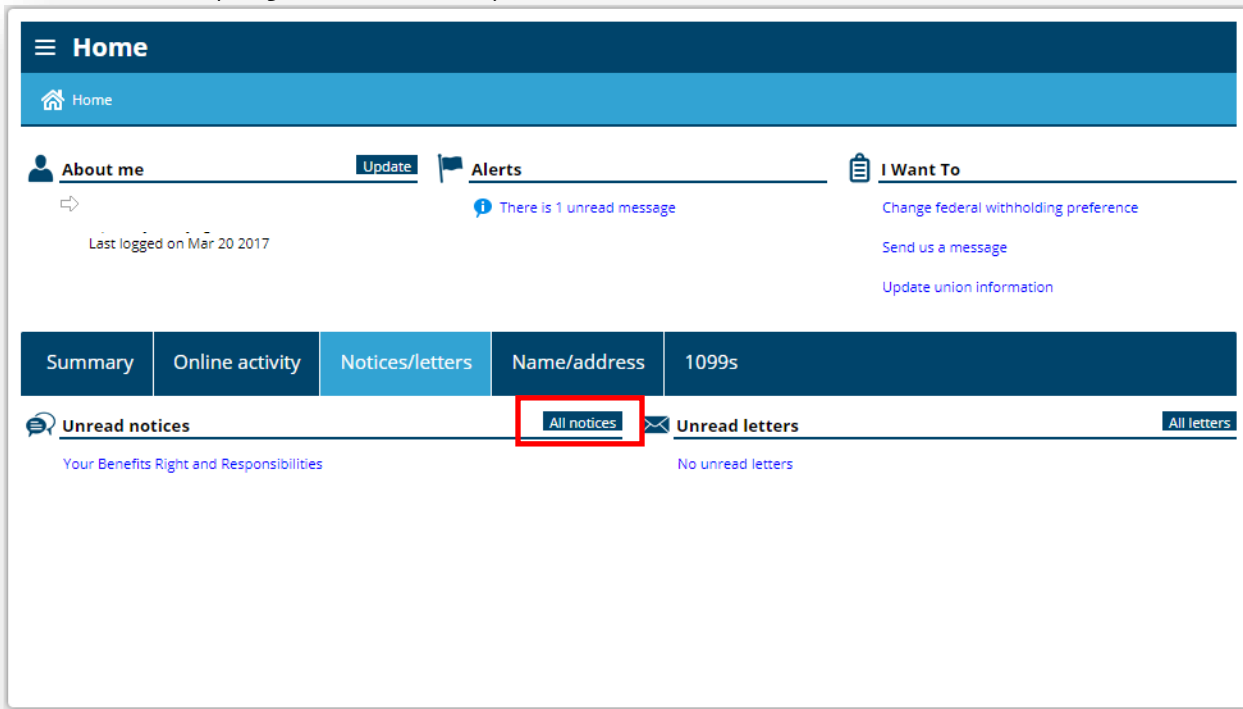


ເມື່ອສົ່ງຂໍ້ຄວາມໃໝ່, ທ່ານຈະເຫັນໜ້າຈຸ່ຕໍ່ໄປນີ້. ເລືອກ *Send us a message* (ສົ່ງຂໍ້ຄວາມຫາພວກເຮົາ) ຢູ່ທາງລຸ່ມ *Message type* (ຊະນິດຂອງຂໍ້ຄວາມ), ໃສ່ຫົວເລືອງ ແລະ ຊະນິດຂອງຂໍ້ຄວາມ.

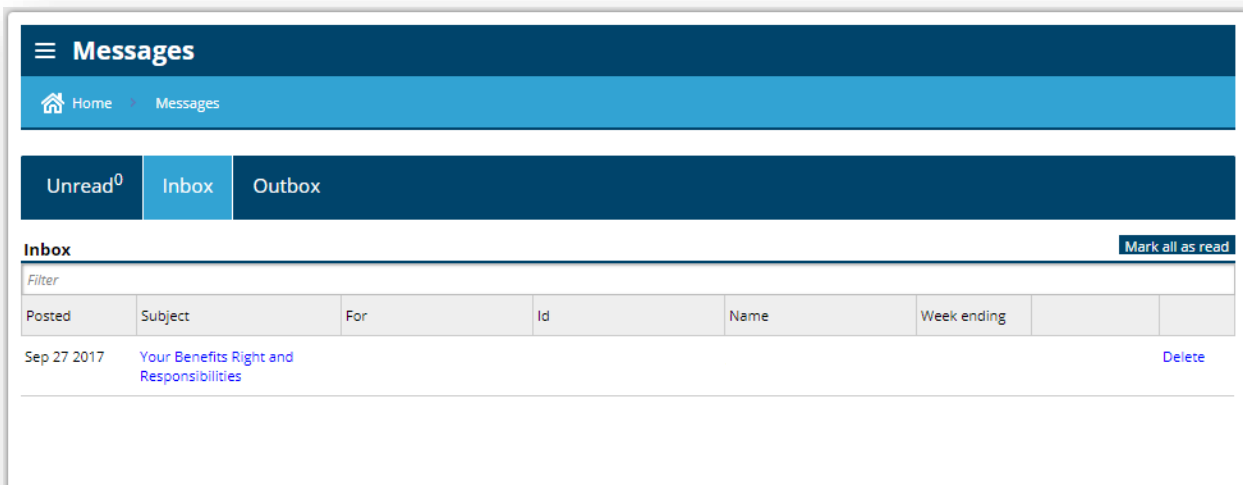
ເພື່ອໃສ່ເອກະສານຕິດຂັດ, ເລືອກ *Add* (ເພີ່ມ) ທີ່ຢູ່ທາງດ້ານຂວາຂອງ *Attachments* (ເອກະສານຕິດຂັດ). ໃສ່ຄຳອະທິບາຍຂອງເອກະສານແລ້ວໃຫ້ດັບມັນລົງຈາກຄອມພິວເຕີຂອງທ່ານ.



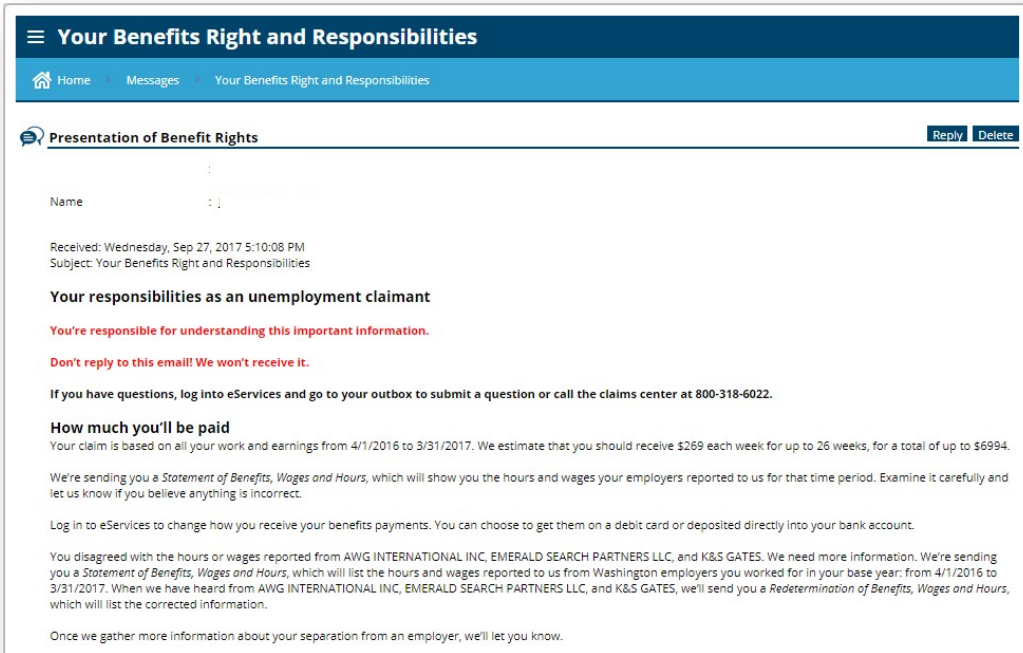
ເພື່ອຕອບຂໍ້ຄວາມທີ່ພວກເຮົາສົ່ງຫາທ່ານ, ເລືອກບ່ອນ *Notices/letters* (ແຈ້ງການ/ຈົດໝາຍ). ຫຼັງຈາກນັ້ນເລືອກ *All notices* (ການແຈ້ງການທັງໝົດ) ຢູ່ທາງຂວາງຂອງ *Unread notices* (ແຈ້ງການທີ່ບໍ່ທັນອ່ານ.)



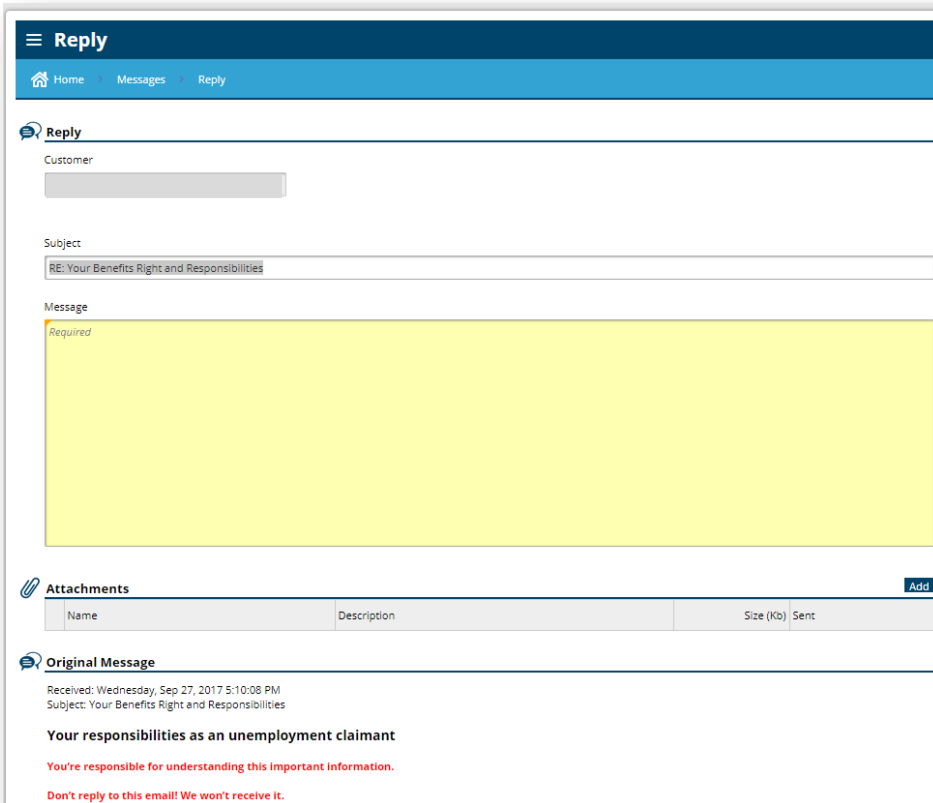
ທ່ານຈະເຫັນລາຍການແຈ້ງການຂອງທ່ານ, ຖ້າມີ. ເພື່ອຕອບກັບອັນດຽວ, ເລືອກຫົວເລື່ອງ.



ຕໍ່ໄປ, ເລືອກ *Reply* (ຕອບກັບ) ຢູ່ທາງມຸມຂວາງຂອງການແຈ້ງເຕືອນທາງເທິງ.



ຈາກນັ້ນທ່ານຈະສາມາດພິມຂໍ້ຄວາມຂອງທ່ານໄດ້. ເພື່ອໃສ່ເອກະສານຕິດຂັດ, ເລືອກ *Add* (ເພີ່ມ) ທີ່ຢູ່ທາງດ້ານຂວາຂອງ *Attachments* (ເອກະສານຕິດຂັດ). ໃສ່ຄຳອະທິບາຍຂອງເອກະສານແລ້ວໂຫຼດມັນລົງຈາກຄອມພິວເຕີຂອງທ່ານ.



# ການຕອບກັບຕໍ່ຄໍາຮ້ອງຂໍໃນການຂໍຂໍ້ມູນເພີ່ມເຕີມ

ບາງຄັ້ງພວກເຮົາຕ້ອງການຂໍ້ມູນເພີ່ມເຕີມເພື່ອກຳນົດການມີສິດໄດ້ຮັບເງິນຊ່ວຍເຫຼືອຂອງທ່ານ. ພວກເຮົາຈະສົ່ງອີເມວຫາທ່ານທີ່ຂໍໃຫ້ທ່ານຕອບຄໍາຖາມຂອງພວກເຮົາທາງອອນລາຍ.

ຈາກໜ້າຫຼັກ, ເລືອກ *We need more information from you* (ພວກເຮົາຕ້ອງການຂໍ້ມູນເພີ່ມເຕີມຈາກທ່ານ).

The screenshot shows a user dashboard with a navigation menu on the left and a main content area. The main content area has several sections: 'About me' with an 'Update' button, 'Alerts' showing 'There are no alerts', and 'I Want To' with links for 'Change federal withholding preference', 'Send us a message', and 'Update union information'. Below these is a horizontal menu with 'Summary' selected, 'Online activity', 'Notices/letters', 'Name/address', and '1099s'. Under 'My accounts', there is a 'UI claim' section with details: Claim ID, Benefit year begin (Sep 24 2017), Benefit year ending (Sep 22 2018), Weekly benefit amount (\$269.00), and Status (Active). A red box highlights a warning icon and the text 'We need more information from you'.

ຈາກນັ້ນທ່ານຈະເຫັນລາຍຊື່ບັນຫາຕ່າງໆ. ເລືອກລັງສີຟ້າເພື່ອຕອບຄໍາຖາມຂອງພວກເຮົາ.

The screenshot shows a page titled 'Additional information required'. It features a table with the following data:

Filing period	Respond by	Issue
Sep 30 2017	Oct 4 2017	Incomplete employer information
Sep 30 2017	Oct 4 2017	Incomplete employer information
Sep 30 2017	Oct 4 2017	Incomplete employer information
Sep 30 2017	Oct 4 2017	Identity

Below the table, there is a paragraph: 'Please select an issue to answer our additional questions. You must complete this information by the date indicated. If you do not respond, we will use the limited information we have to make a decision about your eligibility for benefits.' A yellow banner at the bottom states: 'We may need information from you in addition to the issues listed here.'

ອ່ານ ແລະ ເລືອກເອົາກ່ອງສີເຫຼືອງມເພື່ອສະແດງວ່າທ່ານເຂົ້າໃຈສິດທິຂອງທ່ານ.

**Incomplete employer information**

Home > Request > Incomplete employer information

**Incomplete employer info**

Claimant

**Incomplete employer info**

**Advice of Rights**

You must respond by Oct 4 2017.

We need you to answer the questions on the following pages. Then we will decide whether we can pay or continue to pay you unemployment benefits. If you don't respond by the deadline, we'll use the information we have to make our decision. This means we might not pay you unemployment benefits, and you might have to pay back benefits you already received.

**Your rights**

You may request an interview before we make a decision about whether you are eligible for unemployment benefits. We conduct interviews by phone unless you request an in-person interview. You may:

- Have anyone help, including an attorney.
- Present evidence, documents, or witnesses.
- Cross-examine witnesses or parties at the interview.
- Ask for copies of all records or documents related to the issue.

**Tell the Truth**

If you make a false statement or withhold information about your claim, we consider that fraud. If you commit fraud, you may be denied benefits for future weeks, have to pay back benefits you already received, and pay a penalty.

I have read and understand the above statements. **Required**

Cancel Previous Next

ພະແນກ Employment Security ແມ່ນນາຍຈ້າງ/ໂຄງການທີ່ໃຫ້ໂອກາດເທົ່າທຽມກັນ. ມີການຊ່ວຍເຫຼືອ ແລະ ການບໍລິການເສີມຕາມຄໍາຂໍໃຫ້ແກ່ຄົນທີ່ພິການ. ມີການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາໃຫ້ແກ່ຄົນທີ່ມີຄວາມສາມາດດ້ານພາສາອັງກິດທີ່ຈໍາກັດໂດຍບໍ່ເສຍຄ່າ. ການບໍລິການ Washington Relay: 711