

# Ipinapakilalala ang eServices para sa mga claimant

Ang eServices ang secure na website ng Departamento ng Seguridad sa Trabaho (Employment Security Department) para sa pag-aapply para sa mga benepisyo ng pagkawala ng trabaho, pagsusumite ng mga lingguhang claim at pag-access ng impormasyon tungkol sa iyong mga benepisyo.

## Talaan ng mga nilalaman

Ang magagawa mo sa pamamagitan ng eServices.....	1
Gumawa ng account.....	1
Mag-apply para sa mga benepisyo .....	4
I-navigate ang eServices.....	9
Magsumite ng lingguhang claim .....	11
Mag-sign up para sa direct deposit o debit card.....	17
Magpadala ng o sumagot sa isang mensahe .....	20
Tumugon sa mga kahilingan para sa karagdagang impormasyon.....	23

## Ang magagawa mo sa pamamagitan ng eServices

- Mag-apply para sa mga benepisyo.
- Isumite ang iyong mga lingguhang claim.
- Kumuha ng impormasyon tungkol sa mga benepisyo mo, kabilang ang halagang ibabayad sa iyo at kung naiproseso na namin ang pagbabayad mo.
- Magbasa ng mga liham mula sa amin.
- Baguhin ang iyong impormasyon sa pakikipag-ugnayan.
- Mag-sign up para sa direct deposit o debit card.
- Tingnan ang iyong balanse sa overpayment at bayaran ito.
- Palitan ang iyong Personal Identification Number (PIN) para sa aming system sa telepono.
- Humiling na i-withhold o huwag i-withhold ang pederal na buwis sa kita mula sa iyong mga benepisyo.
- Mag-apply para sa mga benepisyo sa pagsasanay.
- Tumugon sa mga kahilingan para sa higit pang impormasyon (mga tanong sa paghahanap ng impormasyon).
- Magpadala sa amin ng tanong.
- Hanapin ang iyong mga nakaraang sahod.

## Gumawa ng account

Para gumawa ng eServices account, piliin ang *Sign in or create account* (Mag-sign in o gumawa ng account) mula sa [esd.wa.gov](http://esd.wa.gov).

1. Kakailanganin mong mag-sign in gamit ang isang SecureAccess Washington (SAW) account. Kung gumawa ka ng SAW account para sa WorkSourceWA.com o iba pang serbisyo ng estado, puwede mong gamitin ang parehong user name at password na iyon.

Kung hindi, piliin ang *Create new account (Gumawa ng bagong account)* at sundin ang mga tagubilin. Kailangan mong magbigay ng email address.

**Sign in for eServices**

**Individuals**

- Apply for unemployment benefits
- Submit a weekly claim
- Manage your unemployment benefits claim
- Restart a current claim
- Pay a benefit overpayment
- Look up your past wages

**Employers**

- Pay taxes
- Manage your employees' unemployment claims
- Send a secure message
- View and respond to correspondence
- File an appeal

**SecureAccess Washington (SAW)**

Use your SecureAccess Washington (SAW) username and password  
[What is SAW?](#)

**Employers:** If you have ever paid taxes online with EAMS (Employer Account Management Services), you must use the same SAW account.

**Username:**

**Password:**

**Sign in**

[Trouble signing in?](#)

**Need an account?**

If you haven't already, you must create and activate a SecureAccess Washington (SAW) account to use our online services. [What is SAW?](#)

[Check to see if you already have a SAW account](#)

**Create new account**

We use SecureAccess Washington to protect your personal information

**SAW** SecureAccess WASHINGTON

2. Pagkatapos mong gumawa ng account, kailangan mo itong i-activate. Piliin ang link na matatanggap mo sa pamamagitan ng e-mail.

**Employment Security Department**  
WASHINGTON STATE

Select the link to [activate your eServices account](#). If you activate your account using a different device, such as a cellphone, be sure to refresh your computer monitor before entering your username and password.

This is a system generated message. Please **do not** reply to this email.

Sincerely,

The Washington State Employment Security Department

3. Susunod, piliin ang *For yourself* (Para sa sarili mo) at ang button na *Continue* (Magpatuloy).

Employment Security Department  
WASHINGTON STATE

Español

Sign out

## eServices

You're almost there!

Are you signing in for yourself or for an employer? Please select one.

▶ For yourself

OR

▶ For an employer

**SAW** SecureAccess  
WASHINGTON

Update your SAW profile and access services from other government offices by visiting SecureAccess Washington

4. Piliin ang *Verify my identity* (Iberipika ang aking pagkakakilanlan).

Employment Security Department  
WASHINGTON STATE

Español

Sign out

## eServices

You're almost there!

Are you signing in for yourself or for an employer? Please select one.

▼ For yourself

To protect your personal information, we must verify your identity.  
We will need to do this only once.

Verify my identity

OR

▶ For an employer

**SAW** SecureAccess  
WASHINGTON

Update your SAW profile and access services from other government offices by visiting SecureAccess Washington

Ibibigay mo ang iyong personal na impormasyon, kabilang ang iyong numero ng Social Security, address, at petsa ng kapanganakan.

6. Kung kailangan mo ng tulong sa pagpaparehistro, tumawag sa 855-682-0785.

## Mag-apply para sa mga benepisyo

Piliin ang *Apply for unemployment benefits or manage your current and past claims* (Mag-apply para sa mga benepisyo ng pagkawala ng trabaho o pamahalaan ang iyong mga kasalukuyan o nakaraang claim).

The screenshot shows the top navigation bar of the Washington State Employment Security Department website. The header includes the department logo and name, a language selector for Spanish, and a sign out button. The main content area is titled 'eServices' and features a 'For yourself' section with links to 'Apply for unemployment benefits or manage your current and past claims', 'Send us a secure message', and 'Look up your past wages'. Below this is a 'For an employer' section with instructions on how to access eServices and a link to 'Apply for the WOTC (Work Opportunity Tax Credit)'. A sidebar on the right contains a link to update the user's profile.

**Employment Security Department**  
WASHINGTON STATE

Español

Sign out

### eServices

Update your SAW profile and access services from other government offices by visiting [SecureAccess Washington](#)

#### For yourself

[Apply for unemployment benefits or manage your current and past claims](#)

[Send us a secure message](#)

- Ask us a question through a secure messaging service

[Look up your past wages](#)

- See and print your Washington wages from the past two years

#### For an employer

Almost there! To access any eServices, you must finish your online setup by creating an account in EAMS (Employer Account Management System). **Use the same username and password you used to create your SecureAccess Washington account.** Once you have finished, return to this page to see the eServices available to you.

If you already have an EAMS account, to access eServices you need to "request access to locked services" in EAMS. See directions in the link below.

[Find out more about creating an account in EAMS.](#)

[Apply for the WOTC \(Work Opportunity Tax Credit\)](#)

- Submit applications and documentation
- Check the status of applications
- Print certifications

Pagkatapos ay may mga itatanong kami sa iyo. Piliin ang *Next (Susunod)* para magpatuloy sa susunod na screen. Piliin ang *Save (I-save)* para i-save ang iyong aplikasyon at bumalik sa ibang pagkakataon.

**Submit an application**

Home > Submit an application

**Application for unemployment benefits**

Your profile  
Certification  
Certification cont'd

**Your profile**

**Read and certify**

**Save and continue button**  
You don't have to complete the entire application all at once. But if you don't type anything for 15 minutes, the application will time out and you will lose your information. Be sure to choose the *Save and continue* button.

If you choose not to continue this application, we will discard it on Saturday.

**Get a confirmation number!**  
Be sure to get a confirmation number proving you submitted your application. If you exit the application before receiving a confirmation number, you will lose any information you entered and you'll have to start over. You will also need the number if you exit and return to the application later.

**When to apply**  
Your unemployment benefits claim will start Sunday of the week you apply. If you don't want to start your claim yet, wait to apply until the week (Sunday through Saturday) you want your claim to start.

Save Cancel Previous Next

Kapag nakarating ka na sa screen na *Contact information (Impormasyon sa pakikipag-ugnayan)*, i-type ang iyong address. Piliin ang button na *Check address (Tingnan ang address)* sa kanang sulok sa itaas ng screen para maberipika ang iyong address.

The screenshot shows the 'Submit an application' page for unemployment benefits. The 'Contact information' section is active, and the 'Check address' button is highlighted with a red box. The form includes fields for mailing address, street, unit type, unit number, city, county, and ZIP code. There are also checkboxes for 'Do you have a physical address that is different than your mailing address?' and 'Permission to leave voice mail?'. A 'Required' label is visible next to the 'Check address' button.

Pumili mula sa listahan ng mga address. Kadalasan, pipiliin mo ang address na nakamarkang *Suggested (Iminumungkah)*, na address na kinikilala ng U.S. Postal Service.

The 'Check address' dialog box displays the entered address details and a list of suggested addresses. The 'Suggested address' is highlighted with a red box. The suggested address is '212 MAPLE PARK AVE SE OLYMPIA WA 98501-2347'. A 'Cancel' button is visible at the bottom right.

Para ilagay ang iyong trabaho, piliin muna ang button na *Search occupation* (Maghanap ng trabaho).

**Submit an application**

Home > Submit an application

**Application for unemployment benefits**

- Your profile
- Your employers
- Your occupation
- Occupation code

**Your occupation**

**Occupation**

What was your primary occupation during the base year?  
Click "Search occupation."

Primary occupation

Are you going to continue to look for work in this occupation?

Yes No

Required

Save Cancel Previous Next

Sa kaliwa, ilagay ang iyong posisyon sa trabaho at piliin ang *Search* (Hanapin). Sa kanan, makakakita ka ng listahan ng mga posisyon. Piliin ang posisyong pinakatumutugma sa iyong trabaho.

**Search occupation codes**

**First: Search for a job title.**

Single words or short phrases work best.

auto mechanic

Search

**Next: Choose one for details, then press "OK."** Filter

1 - 10 of 60

Code	Occupation
17-2121.01	Marine Engineers
17-2141.00	Mechanical Engineers
17-2199.05	Mechatronics Engineers
17-3013.00	Mechanical Drafters
17-3023.01	Electronics Engineering Technicians
17-3024.00	Electro-Mechanical Technicians
17-3024.01	Robotics Technicians
17-3027.00	Mechanical Engineering Technicians
25-1032.00	Engineering Teachers, Postsecondary
25-1194.00	Vocational Education Teachers, Postsecondary

1 - 10 of 60

Cancel

Bago mo isumite ang iyong aplikasyon, puwede kang bumalik at suriin ang iyong sagot sa pamamagitan ng pagpili sa mga button sa kaliwang bahagi ng screen.

Kapag natapos mo nang sagutin ang lahat ng tanong, piliin ang button na *Submit (Isumite)*. Isulat ang iyong numero ng kumpirmasyon at basahin ang mahahalagang tagubilin na susunod.



# I-navigate ang eServices

Kapag nakapaghayag ka na ng claim at naka-log in ka na sa eServices, magde-default ang iyong screen sa view na *Summary (Buod)*. Nagpapahiwatig ng hyperlink ang asul na teksto. Piliin ang *UI claim* na link...

**Home**

Home

**About me** [Update](#) **Alerts** [There is 1 unread message](#) **I Want To**

↪ Last logged on Mar 20 2017

[Change federal withholding preference](#)  
[Send us a message](#)  
[Update union information](#)

**Summary** Online activity Notices/letters Name/address 1099s

**My accounts** [All accounts](#)

**UI claim**

Claim ID  
Benefit year begin Sep 24 2017  
Benefit year ending Sep 22 2018  
Weekly benefit amount \$269.00  
Status Active

**⚠ We need more information from you**

...para tingnan ang iyong kasalukuyang claim at makita ang mga benepisyong ibinayad sa iyo. Ang ibig sabihin ng "UI" ay unemployment insurance.

**UI claim**

Home > UI claim

**Account** **Account alerts** [⚠ We need more information from you](#) **I want to**

↪ UI claim 4

[Restart my claim to begin filing again](#)  
[Register for training benefits](#)  
[Request standby](#)

**Weeks summary** Decisions status Benefits Online activity Notices/letters Report change [Filter](#)

Week ending	Status	Weekly benefit amount	Deductions	Intercepts	Benefits paid	Payment date
-------------	--------	-----------------------	------------	------------	---------------	--------------

Piliin ang tab na *Online activity (Online na aktibidad)* para tumingin ng listahan ng mga gawaing nakumpleto mo na o kailangan mong kumpletuhin sa eServices.

The screenshot shows the 'UI claim' dashboard. At the top, there is a navigation bar with 'Home' and 'UI claim'. Below this, there are three main sections: 'Account' (with a masked phone number), 'Account alerts' (with a warning icon and the message 'We need more information from you'), and 'I want to' (with links for 'Restart my claim to begin filing again', 'Register for training benefits', and 'Request standby'). A horizontal menu below these sections includes 'Weeks summary', 'Decisions status', 'Benefits', 'Online activity' (which is highlighted in blue), 'Notices/letters', and 'Report change'. At the bottom, there are three status sections: 'Needs your attention' (Nothing at this time), 'Submitted' (Nothing new at this time), and 'Processed' (Nothing new at this time). A link for 'All online activity' is visible on the right side of the 'Processed' section.

Piliin ang tab na *Notices/letters (Mga abiso/liham)* para tumingin ng mga hindi pa nababasang liham at abiso.

The screenshot shows the 'UI claim' dashboard with the 'Notices/letters' tab selected. The layout is similar to the previous screenshot, but the 'Online activity' tab is no longer highlighted. The 'Notices/letters' tab is highlighted in blue. Below the horizontal menu, there are two sections: 'Unread notices' (with a link for 'All notices' and the text 'No unread messages') and 'Unread letters' (with a link for 'All letters' and the text 'No unread letters').

## Magsumite ng lingguhang claim

Piliin ang asul na hyperlink na nagsasabing *You have a weekly claim to file* (Mayroon kang lingguhang claim na dapat ihain). Makikita mo ang link na ito sa view na Summary (Buod), gaya ng ipinapakita sa ibaba. Kung pipiliin mo ang *UI claim*...

**Home**

Home

**About me** [Update](#) **Alerts** **I Want To**

Last logged on Oct 17 2017

There are 2 unread messages

There are 4 unread letters

Change federal withholding preference

Send us a message

Update union information

Summary Online activity Notices/letters Name/address 1099s

**My accounts** [All accounts](#)

**UI claim**

Claim ID .

Benefit year begin Sep 3 2017

Benefit year ending Sep 1 2018

Weekly benefit amount \$269.00

Status Active

**You have a weekly claim to file**

...makikita mo rin ang link ng lingguhang claim sa itaas ng screen sa ilalim ng *Account alerts* (Mga alerto sa account).

**UI claim**

Home > UI claim

**Account** **Account alerts** **I want to**

UI claim 4

There are 2 unread messages

There are 3 unread letters

**You have a weekly claim to file**

Register for training benefits

Request standby

Weeks summary Decisions status Benefits Online activity Notices/letters Report change

**Weeks summary** [Filter](#)

Week ending	Status	Weekly benefit amount	Deductions	Intercepts	Benefits paid	Payment date
-------------	--------	-----------------------	------------	------------	---------------	--------------

Piliin ang linggong gusto mong i-claim. Kung may nalampasan kang linggo, puwede kang magsimula sa kung saan ka huminto at humabol.

**Home**

Home > Request

### Your claim options

You have at least one weekly claim to submit.

Select "Continue with Sep 03 2017 to Sep 09 2017" if you want to submit:

- Your first weekly claim;
- All weekly claims since the last time you submitted a weekly claim; or
- All weekly claims since you restarted your claim.

Otherwise, restart your claim by selecting one of the buttons under "Restart using a different week." If you do this, you will submit all weekly claims since the week you select. **You won't be able to submit weekly claims for prior weeks.**

**Continue where I left off:**

Continue with Sep 03 2017 to Sep 09 2017

**Restart using a different week:**

Submit for Oct 15 2017 to Oct 21 2017

Submit for Sep 17 2017 to Sep 23 2017

Pagkatapos ay may mga itatanong kami sa iyo. Para makatanggap ng mga benepisyo, kailangang may kakayahan kang magtrabaho, available ka para sa trabaho, at makakakumpleto ka ng hindi bababa sa tatlong aktibidad sa paghahanap ng trabaho kada linggo.

**Weekly claim**

Home > Request > Weekly claim

### Weekly claim

How to submit

#### Weekly claim

#### How to submit

The following questions apply only to Sunday, Sep 3 2017 to Saturday, Sep 9 2017.

**If you worked from Sunday, Sep 3 2017 to Saturday, Sep 9 2017, you:**

- Must report your hours and earnings, even if you haven't been paid yet.
- Must tell us how much you are getting paid before deductions.
- May be required to tell us which days you worked.

If we require you to look for work, you can enter your job search activities in this weekly claim. You must also record them in a paper job search log. We may ask to see your log at any time. If you don't have it when we ask, we might deny your benefits, and you might have to repay any benefits you received.

Answer all questions carefully before selecting "Submit."

After you hit "Submit," you'll get a message that your claim has been submitted. If you don't see it, try again.

Cancel Previous Next

Puwede mong ilagay ang iyong mga aktibidad sa paghahanap ng trabaho online, kabilang ang mga contact ng employer at workshop na dinaluhan mo sa mga career center ng WorkSource. Piliin ang *Add contact (Magdagdag ng contact)*.

**Weekly claim**

Home > Request > Weekly claim

**Weekly claim**

- Weekly claim
- How to submit
- Fraud warning
- Paid time off
- Pay after last day worked
- Work for other employers
- Self-employment
- Jury duty
- Workers' compensation
- Retirement pay
- School and training
- Able and available
- Job search
- Job search log

**Weekly claim**

**Job search questions for Sunday, Sep 3 2017 to Saturday, Sep 9 2017**

If we require you to look for work, you can enter your job search activities in this weekly claim. You must also record them in a paper job search log. We may ask to see your log at any time. If you don't have it when we ask, we might deny your benefits, and you might have to repay any benefits you received.

**Job search log for Sunday, Sep 3 2017 to Saturday, Sep 9 2017**

Employer or WorkSource activity	Position	Activity	Contact date
Add contact			

Cancel Previous Next

Kapag nag-ulat ka ng contact ng employer, kailangan mong ibigay ang code ng trabahong pinakatumutugma sa posisyon. Piliin ang *Search occupation (Maghanap ng trabaho)* para sa listahan ng mga posisyon sa trabaho.

Piliin ang *Search employers (Maghanap ng mga employer)* para hanapin ang iyong employer.

Magtabi ng kopya ng iyong log sa paghahanap ng trabaho. Maaaring kailanganin mong magpakita sa amin ng patunay ng mga paghahanap na ginawa mo.

**Job search questions for Sunday, Jul 31 2016 to Saturday, Aug 6 2016** ⓘ 🗄 ✕

What date was this contact made?

Was this an in-person job search activity provided through WorkSource?  Yes  No

What type of employer contact was this?

**Position information**

Occupation code

What was the position?

**Employer information**

Employer or WorkSource activity

Country

Street

Street 2

Unit type  Unit number  City

State  ZIP code  County

**Additional employer information**

Email

Website

Newspaper

Job reference number

Name of person contacted

Title of person contacted

Contact's phone number

Sabihin sa amin ang bilang ng oras na nagtrabaho ka sa buong linggo, kung mayroon man. At iulat ang anumang sahod na kinita mo, kahit na sa ibang pagkakataon ka pa mababayaran. Para mag-ulat ng mga sahod, piliin muna ang iyong employer mula sa listahang ibinigay o piliin ang *I can't find the employer I'm looking for* (Hindi ko mahanap ang employer na hinahanap ko) para maglagay ng ibang employer.

**Request**

**Employment history**

Please select your employer from your employment list. If you have a different employer to report, please click "I can't find the employer I am looking for" on the bottom of the screen.

**Employment** Filtered

Employer	Address
SMITH AUTO	

**I can't find the employer I am looking for**

Piliin ang pangalan ng employer para mailagay ang iyong mga kinita at oras na nagtrabaho ka. Kapag nag-ulat ka ng sahod, ibigay sa amin ang halagang kinita mo bago ibinawas ang anumang buwis.

**Earnings**

**Earnings for Sunday, Jul 31 2016 to Saturday, Aug 6 2016**

Employer: SMITH AUTO

Hours worked: 8.00 Gross earnings: \$144.00

*Gross earnings* - The amount you earn, before deductions. To calculate, multiply the number of hours you worked by your hourly rate of pay before deductions (such as taxes, Social Security etc.). Include all types of pay (regular pay, overtime pay, tips, commission, room and board in lieu of pay, etc.).

Did your work for this employer end, even temporarily?  Yes  No

**OK** **Cancel**

Kapag natapos mo nang sagutin ang lahat ng tanong, piliin ang *Submit (Isumite)*.

**Weekly claim**

Home > Request > Weekly claim

**Weekly claim**

- How to submit
- Fraud warning
- Paid time off
- Pay after last day worked
- Work for other employers
- Hours and earnings
- Self-employment
- Jury duty
- Workers' compensation
- Retirement pay
- School and training
- Able and available
- Job search
- Job search log
- Refused work
- Summary
- Submit**

**Submit**

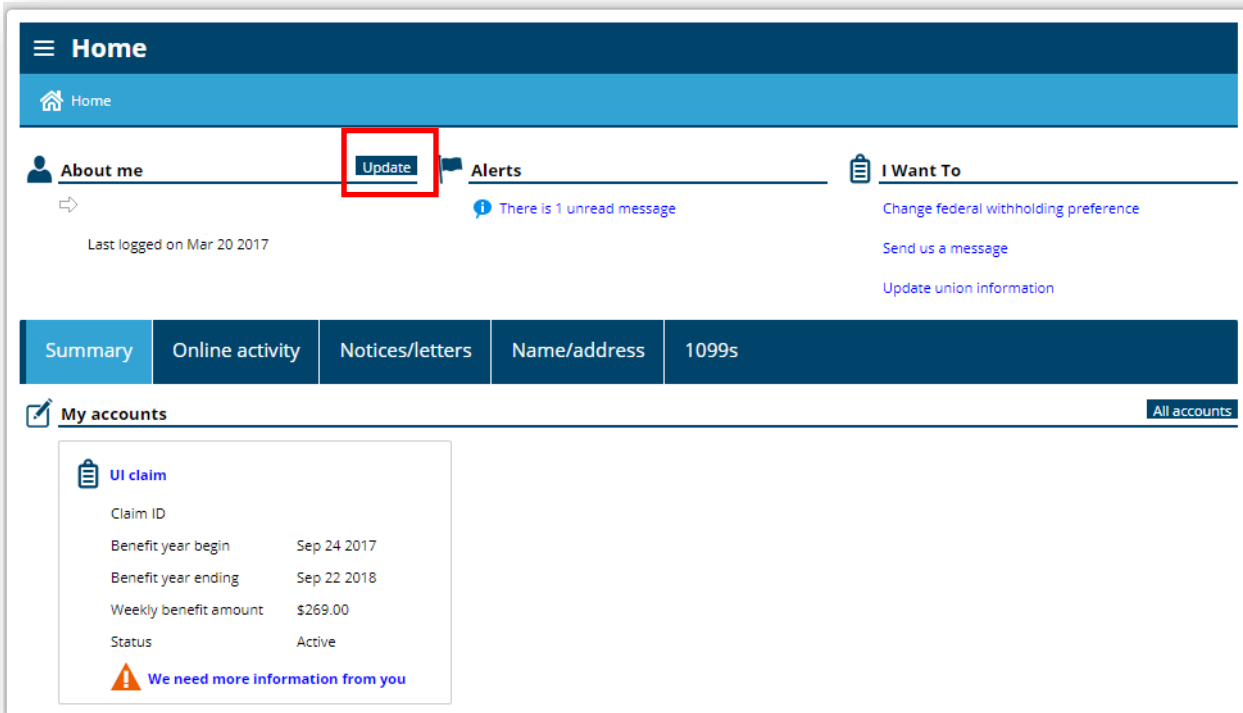
Select the "Submit" button to submit this weekly claim.

Cancel Previous Submit

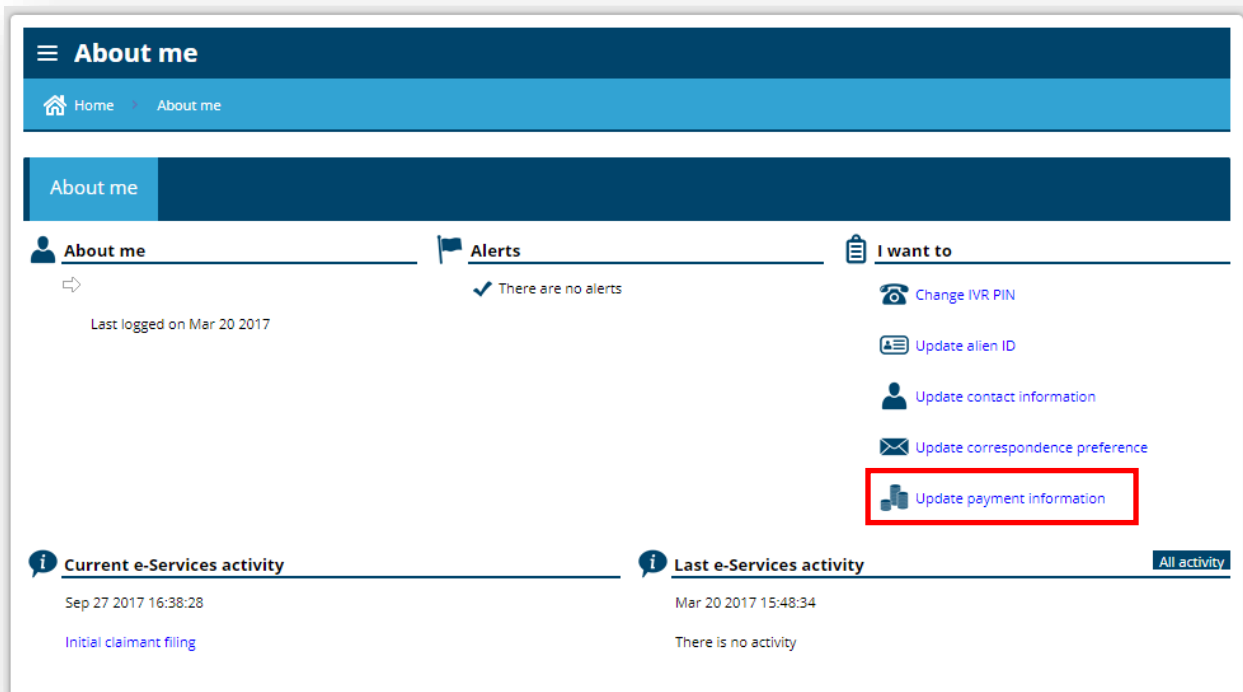


# Mag-sign up para sa direct deposit o debit card

Mula sa view na *Summary (Buod)*, piliin ang *Update (I-update)* sa tabi ng *About me (Tungkol sa akin)*.



Sa ilalim ng *Summary (Gusto kong)*, piliin ang *Update payment (Mag-update ng impormasyon ng pagbabayad)*.



Para mag-sign up para sa direct deposit, sumagot ng "Yes (Oo)" sa unang tanong na: "Do you wish to provide your bank information so that your benefit payments will be automatically direct deposited into your account? (Gusto mo bang ibigay ang iyong impormasyon sa bangko para awtomatikong maidirekta sa account mo ang iyong mga pagbabayad sa benepisyo?)"

Pagkatapos ay hihilingin sa iyong ibigay ang mga detalye ng bank account mo. Pagkatapos ibigay ang iyong impormasyon sa account, piliin ang *Submit (Isumite)*.

### Update contact information

Home > About me > Update contact information

#### Update payment information

**Our records indicate that you do not have a bank account in our system.**

Do you wish you provide your bank information so that your benefit payments will be automatically direct deposited into your account?

Yes  No

I am granting the Unemployment Insurance Agency permission to credit my account.

Yes  No

Account Holder's Name

Bank Account Type  
 Required

Routing Number

Name of Bank

Account Number

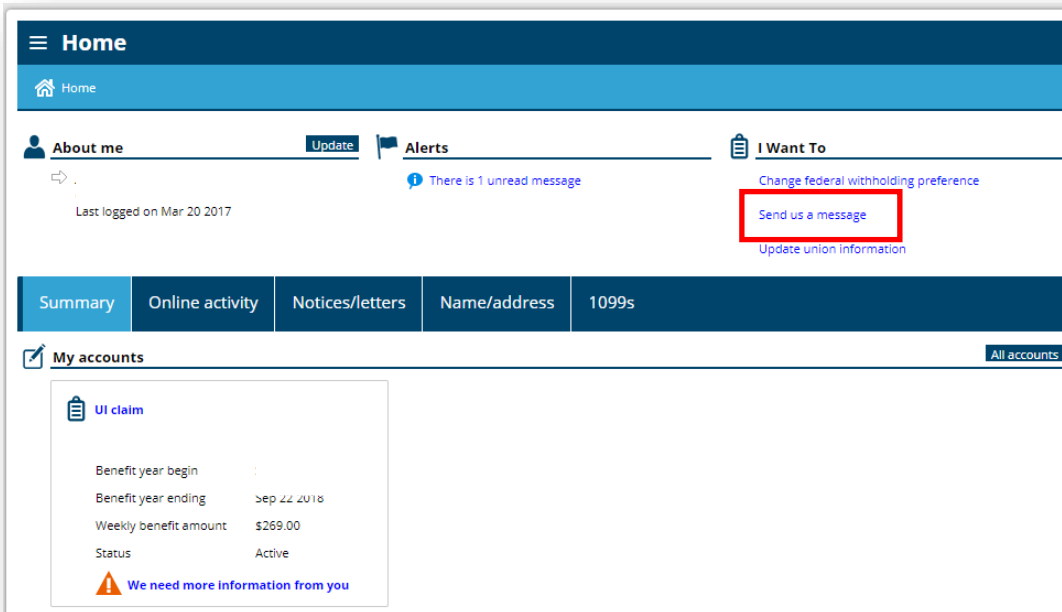
Confirm Account Number

Kung mas gusto mong ibayad ang iyong mga benepisyo sa debit card, piliin ang “No (Hindi)” sa unang tanong, at “Yes (Oo)” sa pangalawang tanong na: “Would you like us to deposit your benefit payments into a debit card? (Gusto mo bang ideposito namin ang iyong mga pagbabayad sa benepisyo sa debit card?)” Pagkatapos ay piliin ang *Submit (Isumite)*.

The screenshot shows a web interface with a dark blue header containing a hamburger menu icon and the text "Update contact information". Below the header is a light blue navigation bar with a home icon and the breadcrumb "Home > About me > Update contact information". The main content area is titled "Update payment information" and contains the following text: "Our records indicate that you do not have a bank account in our system." followed by the question "Do you wish you provide your bank information so that your benefit payments will be automatically direct deposited into your account?". There are two radio buttons: "Yes" (unselected) and "No" (selected). Below this is another question: "Would you like us to deposit your benefit payments into a debit card?". There are two radio buttons: "Yes" (selected) and "No" (unselected). A yellow banner contains the text: "You will receive your debit card in a plain white envelope. When you receive it, follow the instructions to activate your card." At the bottom right, there are two buttons: "Submit" and "Cancel".

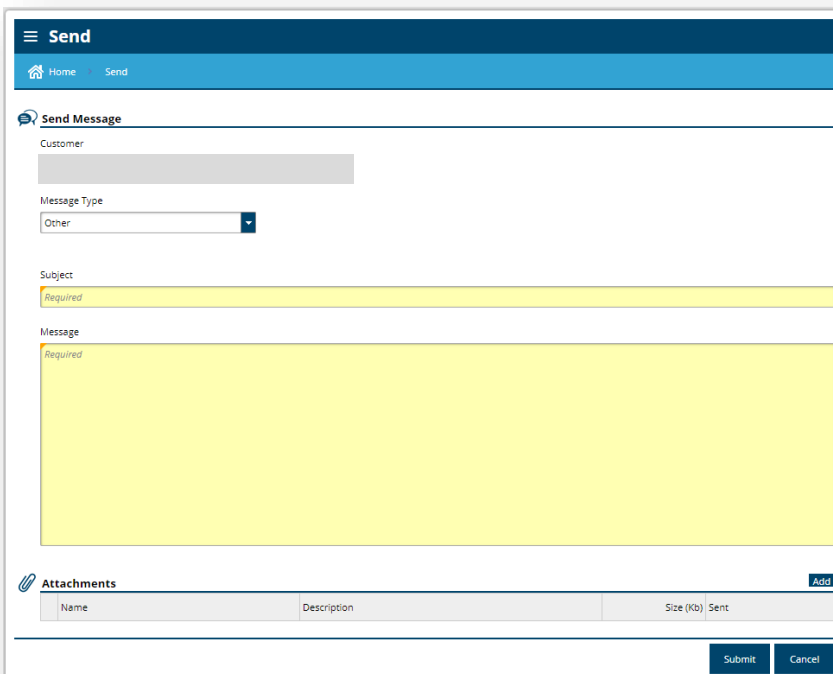
## Magpadala ng o sumagot sa isang mensahe

Para magpadala ng bagong mensahe sa center ng mga claim, piliin ang link na *Send us a message (Magpadala ng mensahe sa amin)* sa ilalim ng *I want to (Gusto kong)*.



Kapag nagpapadala ng bagong mensahe, makikita mo ang sumusunod na screen. Piliin ang *Send us a message (Magpadala ng mensahe sa amin)* sa ilalim ng *Message type (Uri ng mensahe)*, magdagdag ng paksa at i-type ang iyong mensahe.

Para magsama ng attachment, piliin ang button na *Add (Magdagdag)* sa kanan ng *Attachments (Mga Attachment)*. Maglagay ng paglalarawan ng dokumento at i-upload ito mula sa iyong computer.



Para sumagot sa mensaheng ipinadala namin sa iyo, piliin ang tab na *Notices/letters* (Mga abiso/liham). Pagkatapos ay piliin ang *All notices* (Lahat ng abiso sa kanan ng *Unread notices* (Mga hindi pa nababasang abiso).

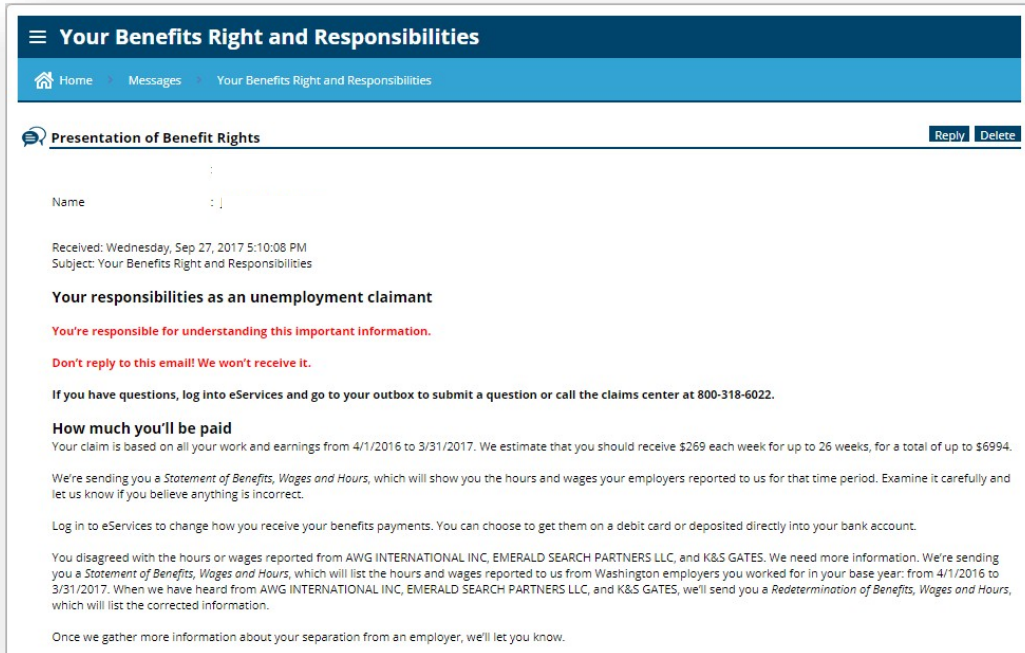
The screenshot shows the 'Home' dashboard. At the top, there is a navigation bar with 'Home' and a hamburger menu icon. Below this, there are sections for 'About me' (with an 'Update' button), 'Alerts' (showing 'There is 1 unread message'), and 'I Want To' (with links for 'Change federal withholding preference', 'Send us a message', and 'Update union information'). A central navigation bar contains tabs for 'Summary', 'Online activity', 'Notices/letters' (which is selected), 'Name/address', and '1099s'. Under the 'Notices/letters' tab, there are two sub-sections: 'Unread notices' (with a link to 'Your Benefits Right and Responsibilities') and 'Unread letters' (with the text 'No unread letters'). The 'All notices' link is highlighted with a red rectangular box.

Makakakita ka ng listahan ng iyong mga abiso, kung mayroon man. Para sumagot sa isang abiso, piliin ang linya ng paksa.

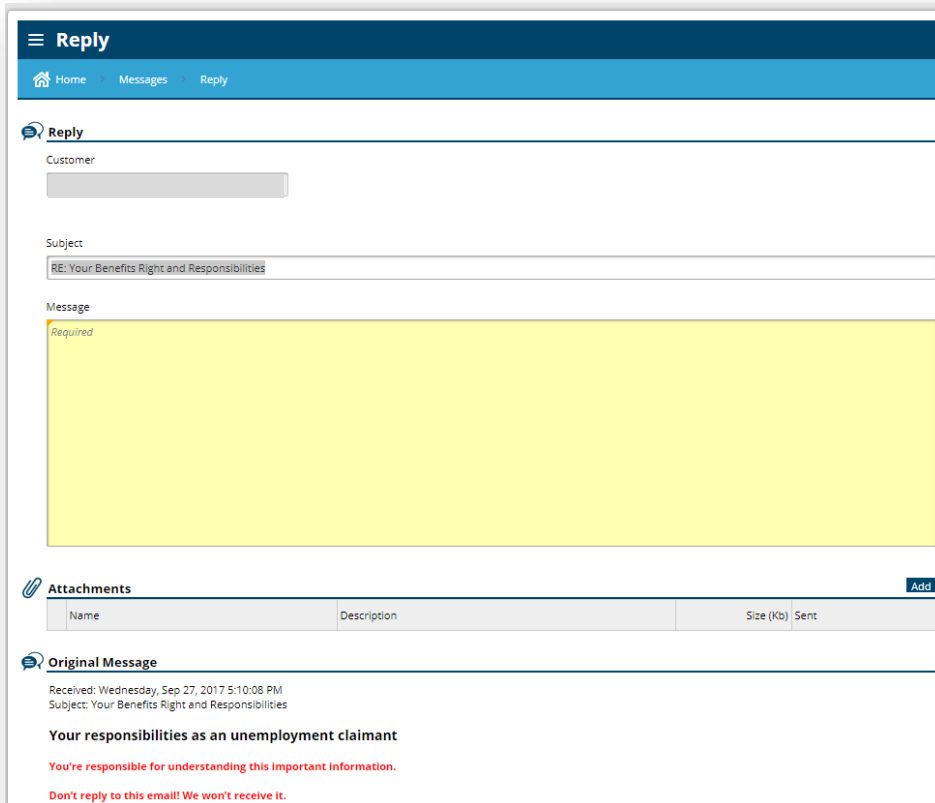
The screenshot shows the 'Messages' page. At the top, there is a navigation bar with 'Messages' and a hamburger menu icon. Below this, there are tabs for 'Unread<sup>0</sup>', 'Inbox' (which is selected), and 'Outbox'. Under the 'Inbox' tab, there is a 'Mark all as read' button. Below the button is a table with the following columns: 'Posted', 'Subject', 'For', 'Id', 'Name', and 'Week ending'. The table contains one message entry: 'Sep 27 2017' in the 'Posted' column, 'Your Benefits Right and Responsibilities' in the 'Subject' column, and 'Delete' in the rightmost column.

Posted	Subject	For	Id	Name	Week ending	
Sep 27 2017	Your Benefits Right and Responsibilities					Delete

Pagkatapos, piliin ang button na *Reply (Sumagot)* sa kanang sulok sa itaas ng abiso.



Pagkatapos ay puwede mo nang i-type ang iyong mensahe. Para magsama ng attachment, piliin ang button na *Add (Magdagdag)* sa kanan ng *Attachments (Mga Attachment)*. Maglagay ng paglalarawan ng dokumento at i-upload ito mula sa iyong computer.



## Tumugon sa mga kahilingan para sa karagdagang impormasyon

Minsan, kailangan namin ng higit pang impormasyon para matukoy ang iyong pagiging kwalipikado para sa mga benepisyo. Magpapadala kami sa iyo ng email na hihiling sa iyong sumagot sa aming mga tanong online.

Mula sa Home screen, piliin ang *We need more information from you* (Kailangan namin ng higit pang impormasyon mula sa iyo).

The screenshot shows the Home screen of a user interface. At the top, there is a 'Home' header with a home icon. Below this, there are three main sections: 'About me' with an 'Update' button, 'Alerts' showing 'There are no alerts', and 'I Want To' with links for 'Change federal withholding preference', 'Send us a message', and 'Update union information'. A navigation bar contains 'Summary', 'Online activity', 'Notices/letters', 'Name/address', and '1099s'. The 'My accounts' section is active, showing a 'UI claim' card with details: Claim ID, Benefit year begin (Sep 24 2017), Benefit year ending (Sep 22 2018), Weekly benefit amount (\$269.00), and Status (Active). A red box highlights a warning message: 'We need more information from you'.

Pagkatapos ay may makikita kang listahan ng mga isyu. Piliin ang asul na hyperlink para sagutin ang mga tanong namin.

The screenshot shows the Home screen with a 'Request' breadcrumb. Below the header, there is a section titled 'Additional information required'. Underneath, there is a table titled 'Issues to be resolved' with the following data:

Filing period	Respond by	Issue
Sep 30 2017	Oct 4 2017	<a href="#">Incomplete employer information</a>
Sep 30 2017	Oct 4 2017	<a href="#">Incomplete employer information</a>
Sep 30 2017	Oct 4 2017	<a href="#">Incomplete employer information</a>
Sep 30 2017	Oct 4 2017	<a href="#">Identity</a>

Below the table, there is a message: 'Please select an issue to answer our additional questions. You must complete this information by the date indicated. If you do not respond, we will use the limited information we have to make a decision about your eligibility for benefits.' A yellow box highlights a message: 'We may need information from you in addition to the issues listed here.'

Basahin at piliin ang kahon na nagpapakitang nauunawaan mo ang iyong mga karapatan.

**Incomplete employer information**

Home > Request > Incomplete employer information

**Incomplete employer info**

Claimant

**Incomplete employer info**

**Advice of Rights**

**You must respond by Oct 4 2017.**

We need you to answer the questions on the following pages. Then we will decide whether we can pay or continue to pay you unemployment benefits. If you don't respond by the deadline, we'll use the information we have to make our decision. This means we might not pay you unemployment benefits, and you might have to pay back benefits you already received.

**Your rights**

You may request an interview before we make a decision about whether you are eligible for unemployment benefits. We conduct interviews by phone unless you request an in-person interview. You may:

- Have anyone help, including an attorney.
- Present evidence, documents, or witnesses.
- Cross-examine witnesses or parties at the interview.
- Ask for copies of all records or documents related to the issue.

**Tell the Truth**

If you make a false statement or withhold information about your claim, we consider that fraud. If you commit fraud, you may be denied benefits for future weeks, have to pay back benefits you already received, and pay a penalty.

I have read and understand the above statements. **Required**

Cancel Previous Next

Ang Employment Security Department ay isang employer/programa na may pantay na oportunidad. Available ang mga karagdagang tulong at serbisyo sa mga indibidwal na may mga kapansanan kung hihilingin. Available nang libre ang mga serbisyo ng tulong sa wika para sa mga indibidwal na may limitadong kasanayan sa Ingles. Serbisyo sa Paghahatid ng Washington (Washington Relay Service): 711